



ProtectMyHome.net

Problem with your construction project?

Try mediation to resolve it

Got issues? There are many ways to resolve disagreements between contractors and consumers. Have you thought of mediation as a way to settle your dispute?

What is mediation? Mediation is a process in which people with a dispute meet with an impartial and neutral third party, called a mediator, to resolve their conflict. The mediator guides the two sides through structured negotiations to help them reach a solution they both agree upon. Mediation is a type of dispute resolution that's an alternative to going to court.

Why mediation? Mediation is usually less expensive than court action and often brings a faster resolution. Fees vary for mediation services. Some organizations provide their services at cost or on a sliding fee scale. Others charge professional fees, depending on the type of mediation and the background of the mediator.

Know your mediator. Just as with any other service providers you hire, check them out first! Don't be afraid to ask important questions such as: How long have they been in business? How many and what types of cases have they mediated? Where did they get their training and education? Get informed!

Resources for Dispute Resolution Through Mediation

Resolution Washington (King County)

4649 Sunnyside Ave N, Suite 520
Seattle WA 98103

www.resolutionwa.org

Washington State Bar Association

Alternative Dispute Resolution Services

1325 Fourth Ave, Suite 600
Seattle WA 98101

1-800-945-9722

www.wsba-adr.org

Volunteers of America — Western WA

2802 Broadway Ave
Everett WA 98201

425-259-3191

www.voaww.org

UW School of Law Mediation Clinic

William H. Gates Hall, Suite 265

PO Box 85110

Seattle WA 98145

www.law.washington.edu/clinics/mediation

Better Business Bureau

PO Box 1000

1000 Station Dr, Suite 222

Dupont WA 98327

253-830-2924

www.bbb.org/bbb-dispute-handling-and-resolution



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Washington State Department of
Labor & Industries

Contractor Registration

Upon request, foreign language support and formats for persons with disabilities are available. Call 1-800-547-8367. TDD users, call 711. L&I is an equal opportunity employer.