

Trend Reports
User Guide
Claim & Account Center

November 14, 2008

This training packet will introduce you to the new features within the Claim & Account Center.

These tools will allow you to analyze claim trends and perform cost analysis comparisons.

You will see the potential impact claim costs may have on premiums and experience factors.

To get started, you will need to be logged into the Claim & Account Center.

If you have not yet registered with the Claim & Account Center you will need to register your account through Secure Access Washington <https://secureaccess.wa.gov/>

For assistance with Secure Access Washington registration call: 1-888-241-7597.

Let's Get Started

Once you are logged in, start from the 'Welcome' page. From this page select '**Employer Accounts**' link either from the left navigation or from the list in the center of the page.

The screenshot displays the Washington State Department of Labor and Industries Claim & Account Center interface. At the top, there is a navigation bar with links for Home, Safety, Claims & Insurance, Workplace Rights, and Trades & Licensing. Below this, the 'Claim & Account Center' section is visible, indicating the user is logged in. The main content area features a left-hand navigation menu with 'Employer accounts' highlighted with a red circle. The central area contains a list of links under the 'Claim information' section, with 'Employer accounts' also circled in red. A 'Go directly to...' box on the right offers radio button options for 'Claim status', 'Employer account status', and 'Retro group profile'. The footer includes the Department of Labor and Industries logo, contact information (1-800-547-8367), and the Access Washington logo.

From the 'Employer Accounts' page, select the '**Trend and Analysis Tools**' link.

You have the option of selecting this link from the left navigation or from the center of the page as shown below.

The screenshot displays the Washington State Department of Labor and Industries website. At the top, there is a navigation bar with 'Topic Index' and 'Contact Info' links, a search box, and a 'Search' button. Below this is a secondary navigation bar with buttons for 'Home', 'Safety', 'Claims & Insurance', 'Workplace Rights', and 'Trades & Licensing'. The main content area is titled 'Claim & Account Center' and 'L&I Secured'. On the left, a vertical navigation menu lists various options, with 'Employer accounts' selected and 'Trend and Analysis Tools' circled. The main content area shows 'Employer accounts' with sub-sections: 'Quarterly Reports', 'Rates and Risk Classes' (with links for 'Experience Factor Information' and 'Preferred Workers'), 'Account Summary' (with links for 'EFT Setup', 'Owners and Addresses', and 'Account Update'), and 'Employer imaged documents'. The 'Trend and Analysis Tools' section is circled and contains links for 'Trend Reports' and 'Cost Analysis Calculator'. On the right, a 'How do I?' section provides links for finding risk classes, checking account balance, finding rates, account status, claim status, and claim file notes. A 'Do it Online!' section includes links for completing employer reports, sending secure messages, and updating work status. The footer contains contact information, a copyright notice, and links to 'Access Washington' and 'Visit access.wa.gov'.

You are now at the 'Trend and Analysis Tools' page.

Select 'Trend Reports'.

The screenshot shows the Washington State Department of Labor and Industries website. The header includes the department name, navigation tabs (Home, Safety, Claims & Insurance, Workplace Rights, Trades & Licensing), and a search bar. Below the header, there are links for 'Claim & Account Center', 'L&I Secured', and 'My profile', along with a 'Logged in as:' indicator and 'Log off' and 'Help' buttons. The main content area is titled 'Trend and Analysis Tools' and contains two sections: 'Trend Reports' (circled in red) and 'Cost Analysis Calculator'. The 'Trend Reports' section includes a description: 'Request a report to assist you in analyzing claim trends and statistics to help manage your employer account.' The 'Cost Analysis Calculator' section includes a description: 'Use this estimator calculator to perform cost analysis to compare avoided claim cost to additional premiums. Note: Current version of the Cost Analysis Calculator does not reflect the Claim-Free Discount.' The left sidebar contains a list of navigation links, with 'Trend and Analysis Tools' expanded to show 'Trend Reports', 'Cost Analysis Calculator', and 'Employer imaged documents'. The footer contains the Department of Labor and Industries logo, contact information, and links to 'About L&I', 'Find a job at L&I', 'Información en español', 'Site Feedback', and '1-800-547-8367'. It also includes a copyright notice, an 'Access Agreement', 'Privacy and security statement', 'Intended use/external content policy', 'Staff only link', and the 'Access Washington' logo with the URL 'Visit access.wa.gov'.

If you have not already entered an employer account number, please do so here and select the **'Get Account'** button.

The screenshot shows the Washington State Department of Labor and Industries website. At the top, there is a navigation bar with 'Topic Index', 'Contact Info', and a search box. Below this is a secondary navigation bar with 'Home', 'Safety', 'Claims & Insurance', 'Workplace Rights', and 'Trades & Licensing'. The main content area is titled 'Claim & Account Center' and includes a 'My profile' link and a 'Logged in as:' indicator. A left sidebar contains a menu with categories like 'Welcome', 'Claim information', 'Employer accounts', and 'Employer imaged documents'. The main content area features a 'Request Report Data' section with a form. The form has a yellow background and contains the following elements: a text input field labeled 'Enter Account ID', a 'Get Account' button, and three rows of input fields labeled 'Account ID', 'Business name', and 'Account manager'. An arrow points to the 'Get Account' button. The footer contains the Department of Labor and Industries logo, contact information, and the 'Access Washington' logo.

So far you have selected 'Trend Reports' and entered your account number which brought you to the 'Request Report Data' page.

You will need to select the '**Request Data**' button.

You will notice that gathering data is an overnight process. This process allows us to gather your account data. The data we gather will be current as of close of business on the date of your request- available to you the following day.

Washington State Department of Labor and Industries

Topic Index | Contact Info | Search

Home | Safety | Claims & Insurance | Workplace Rights | Trades & Licensing

Claim & Account Center | L&I Secured | My profile | Logged in as: | Log off | Help

Request Report Data

Enter Account ID: Account ID:
Business name:
Account manager:

Requesting report data
Please allow 1 business day to compile your report data. You will receive an e-mail notification at xxxxxxxx@xxxxxxxx.net when your data is ready. Please update your [e-mail address](#) if this is not correct.

Click to request report data

Reports Available:

- Account Hours and Number of Employees by Quarter
- Claims by Shift and Day of Week
- Claim Cost and Count by Body Part/Nature/Type
- Percentage of Claims by **Type** of Claim
- Percentage of Claims by **Cost** of Claim
- Comparing Premiums Paid at Experience Factor vs. Base Rate (1.0000)
- Customized Claim Details

Callout Box:
You have the option of updating your e-mail address.
We will use this e-mail address to notify you when data is available.

Department of LABOR AND INDUSTRIES

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Once you have selected the 'Request Data' button the confirmation page will be displayed.

This page explains the date and time your data will be available. Your data will be available to you for 7 days.

If you return to your data within 7 days, we will automatically refresh the data and make it available to you the following day, for an additional 7 days.

If you go 7 days without viewing your data, you will need to start over again at the 'Request Report Data' page

The screenshot shows the 'Request Report Data' page on the Washington State Department of Labor and Industries website. The page has a green header with the department's name and navigation tabs for Home, Safety, Claims & Insurance, Workplace Rights, and Trades & Licensing. A left sidebar contains a menu of services like 'Welcome', 'Claim information', and 'Employer accounts'. The main content area is titled 'Request Report Data' and features a form with fields for 'Enter Account ID', 'Account ID', 'Business name', and 'Account manager'. A 'Get Account' button is located below the form. Below the form, there is a section for 'Requesting report data' with a 'Request Data' button. A 'Viewing report data' section provides information about the request and a list of 'Reports Available'. A callout box on the right, titled 'Please Notice:', contains instructions: 'We have gathered data for the account showing here. If you would like to run reports for additional accounts you will need to: Enter each Account Number then select 'Get Account' and 'Request Data' buttons'. An arrow points from the callout box to the 'Request Data' button.

The following day you will receive an email letting you know that your data is available.
Return to the Claim & Account Center.

Select **'Trend Reports'**

The 'Request Report Data' page is displayed. Select the **'View Data'** button.

The screenshot shows the Washington State Department of Labor and Industries website. The main navigation bar includes 'Home', 'Safety', 'Claims & Insurance', 'Workplace Rights', and 'Trades & Licensing'. The 'Claim & Account Center' is highlighted, and the user is logged in as 'L&I Secured'. The left sidebar contains a menu with 'Trend Reports' selected. The main content area is titled 'Request Report Data' and features a form to 'Enter Account ID' with fields for 'Account ID', 'Business name', and 'Account manager', and a 'Get Account' button. Below the form, it states 'Viewing report data' and 'Your report data for account XXX,XXX-XX is available.' with a 'View Data' button. A 'Reports Available' section lists various report types such as 'Account Hours and Number of Employees by Quarter', 'Claims by Shift and Day of Week', and 'Comparing Premiums Paid at Experience Factor vs. Base Rate (1.0000)'. The footer contains contact information, a copyright notice for the Washington State Dept. of Labor and Industries, and the 'Access Washington' logo with the URL 'Visit access.wa.gov'.

You are now on the 'Request Report Query' page.

This is the page where you will enter a date range and select the reports you would like to view.

Select the '**View Reports**' button.

The screenshot shows the 'Request report query' page on the Washington State Department of Labor and Industries website. The page includes a navigation bar with 'Home', 'Safety', 'Claims & Insurance', 'Workplace Rights', and 'Trades & Licensing'. Below the navigation bar, there are fields for 'Account ID', 'Business name', and 'Account manager'. A 'Return to Trend and Analysis Tools page' link is also present. The main section is titled 'Request reports' and features a 'Date range' field with two input boxes (MM-DD-YYYY) and a 'to' separator. Below this is a list of report titles, each with a checkbox and a help icon. The reports listed are: 'All reports below', 'Account Hours and Number of Employees by Quarter', 'Claims by Shift and Day of Week', 'Claim Cost and Count by Body Part/Nature/Type', 'Percentage of Claims by Cost of Claim', 'Comparing Premiums Paid at Experience Factor vs. Base Rate (1.0000)', and 'Customized Claim Details'. At the bottom of the form is a 'View Reports' button. Three callout boxes provide instructions: Step 1 points to the date range fields, Step 2 points to the report checkboxes, and Step 3 points to the 'View Reports' button.

Step 1.
Enter a date range. You have two options; you may enter your date range in the blank field or select a date from the calendar.

Step 2.
Select the reports you wish to view. You may choose multiple reports at one time.

Step 3.
Select the 'View Reports' button.

More information on the Customized Claim Details Report to follow

If Customized Claim Details report is selected, the screen will expand to show the options that can be chosen on this report.

You can select more than one option for this report.

Choose a date range and select the check box next to the report title(s) you want.

Request reports

Date range to

to

- All reports below ?
- Account Hours and Number of Employees by Quarter ?
- Claims by Shift and Day of Week ?
- Claim Cost and Count by Body Part/Nature/Type ?
- Percentage of Claims by Type of Claim ?
- Percentage of Claims by Cost of Claim ?
- Comparing Premiums Paid at Experience Factor vs. Base Rate (1.0000) ?
- Customized Claim Details ?

For your Customized Claim Details report select one or more of the options below for which you would like to view.

| | | | |
|---|---|---|--|
| <input type="checkbox"/> Claim Number | <input type="checkbox"/> Kept On Salary | <input checked="" type="radio"/> Nature of Injury | Claim Costs |
| <input type="checkbox"/> Claimants Name | <input type="checkbox"/> Claimants Occupation | <input checked="" type="radio"/> Class Code | <input type="checkbox"/> Medical Aid |
| <input type="checkbox"/> Claim Type | <input checked="" type="radio"/> Length of Employment | <input type="checkbox"/> Provider Name | <input type="checkbox"/> Time Loss |
| <input checked="" type="radio"/> Date of Injury | <input type="checkbox"/> Body Part | <input type="checkbox"/> Third Party | <input type="checkbox"/> PPD |
| <input type="checkbox"/> Time of Injury | <input type="checkbox"/> Time Loss Days | <input checked="" type="radio"/> Accident Type | <input type="checkbox"/> Other Costs |
| <input checked="" type="radio"/> Age | <input type="checkbox"/> Associated Object | <input type="checkbox"/> Claim Status | <input type="checkbox"/> Future Reserves |
| <input type="checkbox"/> Gender | <input type="checkbox"/> Closed Date | | <input type="checkbox"/> Estimated Claim Costs |
| | | | <input type="checkbox"/> Misc. Accident Fund |
| | | | <input checked="" type="radio"/> Incurred Cost To Date |

Click to view >

From the 'Request Report Query' page you will notice a blue question mark beside each report title.

Each question mark links you to a description of the report.

Washington State Department of Labor and Industries

Topic Index | Contact Info | Search

Home | Safety | Claims & Insurance | Workplace Rights | Trades & Licensing

Back | Claim & Account Center | L&I Secured | My profile | Logged in as: | Log off | Help

Request report query

Account ID
Business name
Account manager

[Return to Trend and Analysis Tools page](#)

Choose a date range and select the check box next to the report title(s) you want.

Request reports

MM-DD-YYYY to MM-DD-YYYY

Date range to

- All reports below ?
- Account Hours and Number of Employees by Quarter ?
- Claims by Shift and Day of Week ?
- Claim Cost and Count by Body Part/Nature/Type ?
- Percentage of Claims by Type of Claim ?
- Percentage of Claims by Cost of Claim ?
- Comparing Premiums Paid at Experience Factor vs. Base Rate (1.0000) ?
- Customized Claim Details ?

The pie chart and bar graph represents a summary of workers' compensation claims for your company broken out by accident type. These types are grouped by event or exposure, which describes the manner in which the injury or illness was inflicted by the source. [Close](#)

[Click to view >](#)

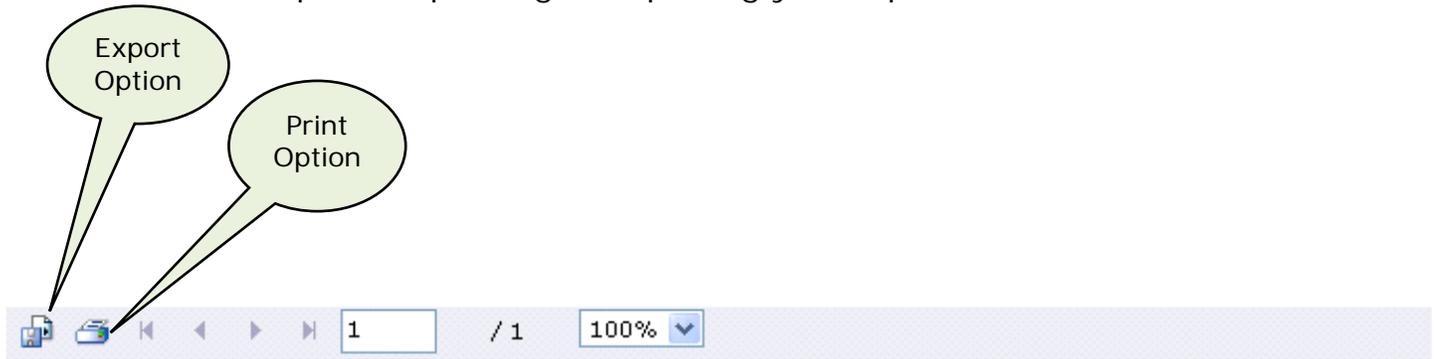
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To view the report descriptions, click on any one of the question marks.

To close description box, click the question mark again or select the [close](#) option in the bottom right corner.

After selecting the 'View Reports' button your reports will be displayed in a new pop up window.

You will have the option of printing or exporting your report data to Excel.



| ACCOUNT HOURS & NUMBER OF EMPLOYEES BY QUARTER | | | | | | |
|--|-----|------------------------|----------------------|-------------|-----------------------------|-----------------------------|
| Calendar Year | Qtr | Total Premium Assessed | Total Reported Hours | Claim Count | Total # of Time Loss Claims | Total Approx # of Employees |
| 2007 | 1 | \$108,455.78 | 230,053 | 4 | 0 | 460 |
| | 2 | \$119,426.57 | 246,667 | 11 | 4 | 493 |
| | 3 | \$77,285.03 | 246,177 | 17 | 2 | 492 |
| | 4 | \$77,890.90 | 253,381 | 9 | 1 | 507 |
| Total: | | \$383,058.28 | 976,278 | 41 | 7 | 488 |
| 2008 | 1 | \$119,171.67 | 227,927 | 13 | 2 | 456 |
| | 2 | \$0.00 | 0 | 9 | 1 | 0 |
| Total: | | \$119,171.67 | 227,927 | 22 | 3 | 228 |
| Grand Total: | | \$502,229.95 | 1,204,205 | 63 | 10 | 401 |

If you have chosen to view all or multiple reports they will appear in one window. You will need to scroll down to view each report.

Above each report is a grey header containing export, print and pagination features.

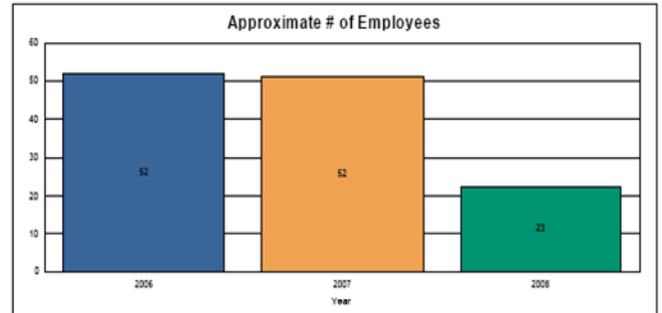
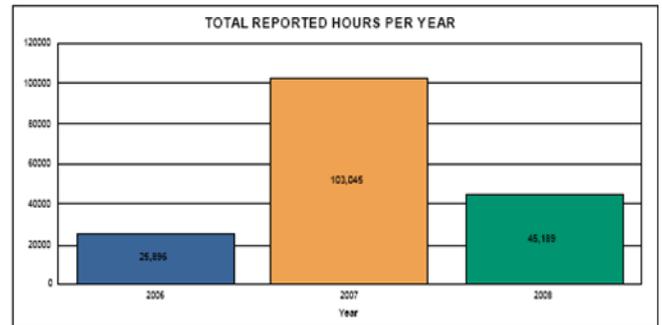
You will need to make your print/export request at the top of each report, printing or exporting each report one at a time from the attached header.

There are seven reports available; the following are examples of each report.

ACCOUNT HOURS & NUMBER OF EMPLOYEES BY QUARTER

| ACCOUNT HOURS & NUMBER OF EMPLOYEES BY QUARTER | | | | | | |
|---|-----|------------------------|----------------------|-------------|-----------------------------|-----------------------------|
| Report is for dates between 10-01-2006 and 10-30-2008 for account xxx,xxx-xx | | | | | | |
| Note: Data is current as of 10-30-2008 | | | | | | |
| Calendar Year | Qtr | Total Premium Assessed | Total Reported Hours | Claim Count | Total # of Time Loss Claims | Total Approx # of Employees |
| 2006 | 4 | \$7,944.65 | 25,896 | 1 | 1 | 52 |
| Total: | | \$7,944.65 | 25,896 | 1 | 1 | 52 |
| 2007 | 1 | \$7,735.62 | 26,559 | 1 | 1 | 53 |
| | 2 | \$6,996.34 | 26,320 | 0 | 0 | 53 |
| | 3 | \$5,870.06 | 25,941 | 0 | 0 | 52 |
| | 4 | \$5,447.20 | 24,225 | 1 | 0 | 48 |
| Total: | | \$26,049.22 | 103,045 | 2 | 1 | 52 |
| 2008 | 1 | \$8,327.93 | 24,145 | 0 | 0 | 48 |
| | 2 | \$7,359.50 | 21,044 | 0 | 0 | 42 |
| | 3 | \$0.00 | 0 | 0 | 0 | 0 |
| | 4 | \$0.00 | 0 | 0 | 0 | 0 |
| Total: | | \$15,687.43 | 45,189 | 0 | 0 | 23 |
| Grand Total: | | \$49,681.30 | 174,130 | 3 | 2 | 39 |

ACCOUNT HOURS & NUMBER OF EMPLOYEES BY YEAR
 Report is for dates between 10-01-2006 and 10-30-2008 for account **xxx,xxx-xx**
 Note: Data is current as of 10-30-2008



CLAIMS BY SHIFT & DAY OF WEEK

CLAIMS BY SHIFT & DAY OF WEEK
 Report is for all claims between 01-01-2007 and 10-26-2008 for account **xxx,xxx-xx**
 Note: Data is current as of 10-27-2008

| CLAIMS BY SHIFT & DAY OF WEEK | | | | | | | |
|---|----------------|------------|---------|----------------|----------------------------|---------------------------|-------------|
| Report is for all claims between 01-01-2007 and 10-26-2008 for account 004,189-07 | | | | | | | |
| Note: Data is current as of 10-27-2008 | | | | | | | |
| Year | Shift | Class Code | Claim # | Claimants Name | Claimants Occupation | Accident Type | Day Of Week |
| 2007 | 11:31PM-7:30AM | 5307-00 | | | HIGHWAY MAINTENANCE WORKER | BOOILY REACTION | SUN |
| 2007 | 11:31PM-7:30AM | 5307-00 | | | NONCLASSIFIABLE | HIGHWAY ACCIDENT | MON |
| 2007 | 11:31PM-7:30AM | 5307-00 | | | HIGHWAY MAINTENANCE WORKER | STRUCK AGAINST OBJECT | THU |
| 2007 | 11:31PM-7:30AM | 5307-00 | | | INSTALLATION, MAINTENANCE, | RUBBED, ABRADED, OR JARRE | THU |
| 2007 | 11:31PM-7:30AM | 5307-00 | | | INSTALLATION, MAINTENANCE, | FALL ON SAME LEVEL | FRI |
| 2007 | 3:31PM-11:30PM | 5307-00 | | | JANITORS AND CLEANERS, EXC | BOOILY REACTION | THU |
| 2007 | 7:31AM-3:30PM | 6001-00 | | | EXTRACTION WORKERS, ALL OT | ASSAULTS AND VIOLENT ACTS | SUN |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | MAINTENANCE AND REPAIR WOR | HIGHWAY ACCIDENT | SUN |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | NONCLASSIFIABLE | BOOILY REACTION | MON |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | INSTALLATION, MAINTENANCE, | STRUCK BY OBJECT | MON |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | CIVIL ENGINEERING TECHNIO | CONTACT WITH OBJECTS AND | MON |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | OPERATING ENGINEERS AND OT | BOOILY REACTION | MON |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | MOBILE HEAVY EQUIP MECHANI | REPETITIVE MOTION | MON |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | INSTALLATION, MAINTENANCE, | OVEREXERTION | MON |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | NONCLASSIFIABLE | OVEREXERTION | TUE |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | INSTALLATION, MAINTENANCE, | BOOILY REACTION | TUE |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | BUS AND TRUCK MECHANICS AN | RUBBED, ABRADED, OR JARRE | TUE |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | NONCLASSIFIABLE | FALL ON SAME LEVEL | TUE |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | INSPECTORS, TESTERS, SORTE | EXPOSURE TO CAUSTIC, NOXI | TUE |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | INSTALLATION, MAINTENANCE, | STRUCK BY OBJECT | TUE |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | NONCLASSIFIABLE | NONCLASSIFIABLE | TUE |
| 2007 | 7:31AM-3:30PM | 5307-00 | | | INSTALLATION, MAINTENANCE, | BOOILY REACTION | TUE |

| Year | Day Of Week | Count |
|------|-------------|-------|
| 2007 | SUN | 4 |
| 2007 | MON | 9 |
| 2007 | TUE | 12 |
| 2007 | WED | 19 |
| 2007 | THU | 20 |
| 2007 | FRI | 8 |
| 2007 | SAT | 2 |
| 2008 | MON | 11 |
| 2008 | TUE | 23 |
| 2008 | WED | 15 |
| 2008 | THU | 9 |
| 2008 | FRI | 11 |
| 2008 | SAT | 4 |

Unavailable is displayed when there is a delay in time between receipt of the claim and logging of the injury details.
 Nonclassifiable is displayed in cases where there is insufficient information to classify the injury details.

CLAIM COST & COUNT BY BODY PART/NATURE/TYPE

| |
|--|
| <p>CLAIM COST & COUNT BY BODY PART/NATURE/TYPE</p> <p>Report is for all claims between 10-01-2006 and 10-30-2008 for account xxx,xxx-xx</p> <p>Note: Data is current as of 10-30-2008</p> <p>Claim Cost is total incurred cost to date</p> |
|--|

| Accident Type | Nature of Injury | Body Part | Claim Type | 2008 | | 2007 | | 2006 | | 2005 | |
|--------------------------|---------------------------|---------------------------|--------------|---------------------|-------------|---------------------|-------------|---------------------|-------------|---------------------|-------------|
| | | | | Incurred Claim Cost | Claim Count |
| CONTACT WITH OBJECTS AND | OPEN WOUNDS | FACE | MEDICAL ONLY | | | \$383 | 1 | | | | |
| | | | TOTAL: | | | \$383 | 1 | | | | |
| OVEREXERTION | DIGESTIVE SYSTEM DISEASES | PELVIC REGION | TIME LOSS | | | \$13,143 | 1 | | | | |
| | | | TOTAL: | | | \$13,143 | 1 | | | | |
| REPETITIVE MOTION | MUSCULOSKELETAL SYSTEM AN | MULTIPLE UPPER EXTREMITIE | TIME LOSS | | | | | \$6,855 | 1 | | |
| | | | TOTAL: | | | | | \$6,855 | 1 | | |
| Grand Total: | | | | | | \$13,526 | 2 | \$6,855 | 1 | | |

Note: This report will only display 4 years of data. To display additional data you will need to submit another request and update your date range selection.

'Unavailable' is displayed when there is a delay in time between receipt of the claim and logging of the injury details.

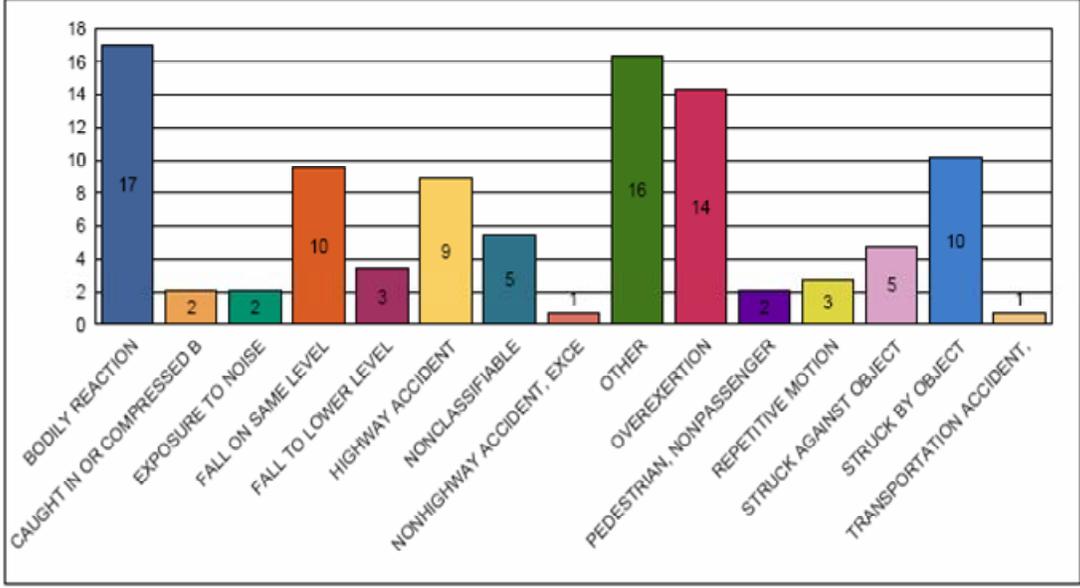
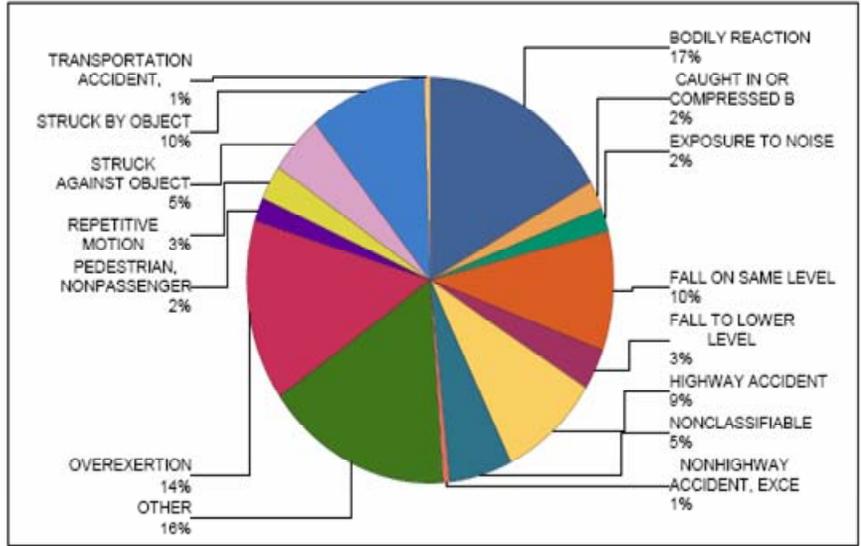
'Nonclassifiable' is displayed in cases where there is insufficient information to classify the injury details.

PERCENTAGE OF CLAIMS BY TYPE OF CLAIM

PERCENTAGE OF CLAIMS BY TYPE OF CLAIM

Report is for all claims between 01-01-2007 and 10-28-2008 for account xxx,xxx-xx

Note: Data is current as of 10-27-2008



'Unavailable' is displayed when there is a delay in time between receipt of the claim and logging of the injury details.
 'Nonclassifiable' is displayed in cases where there is insufficient information to classify the injury details.

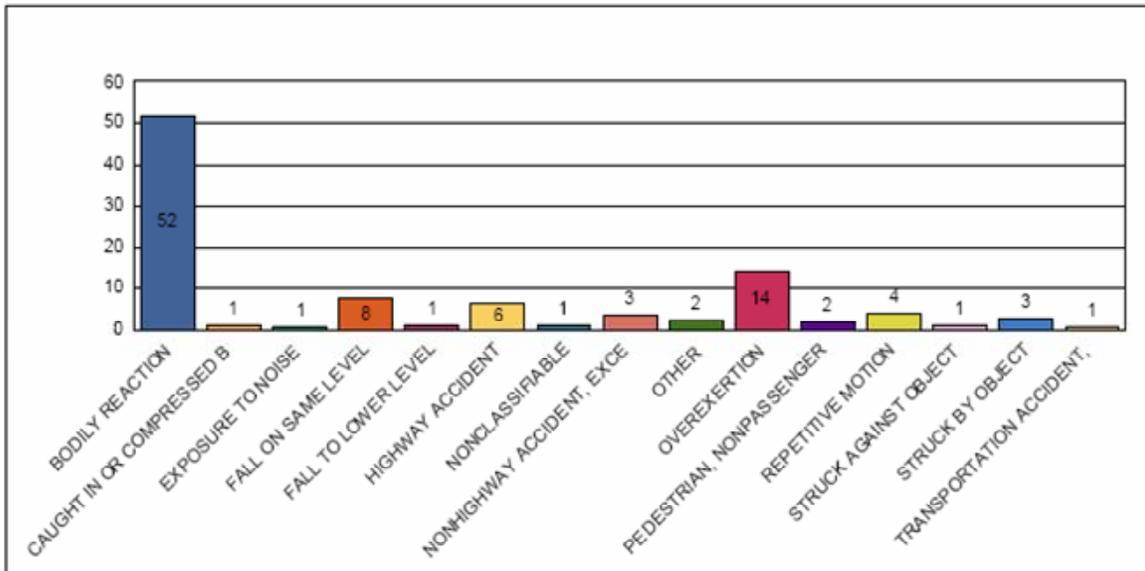
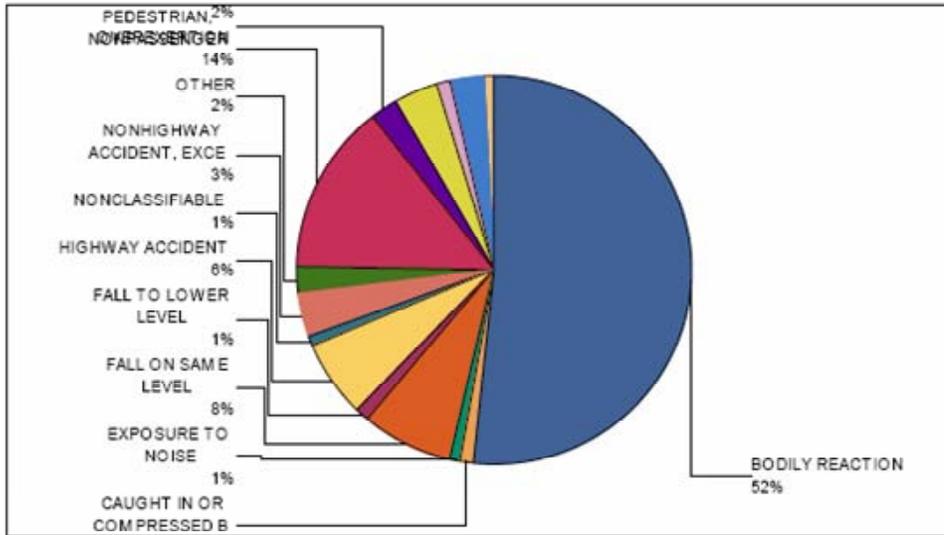
PERCENTAGE OF CLAIMS BY COST OF CLAIM

PERCENTAGE OF CLAIMS BY COST OF CLAIM

Report is for all claims between 01-01-2007 and 10-28-2008 for account **xxx,xxx-xx**

Note: Data is current as of 10-24-2008

Claim Costs for Time Period **\$830,864.38**



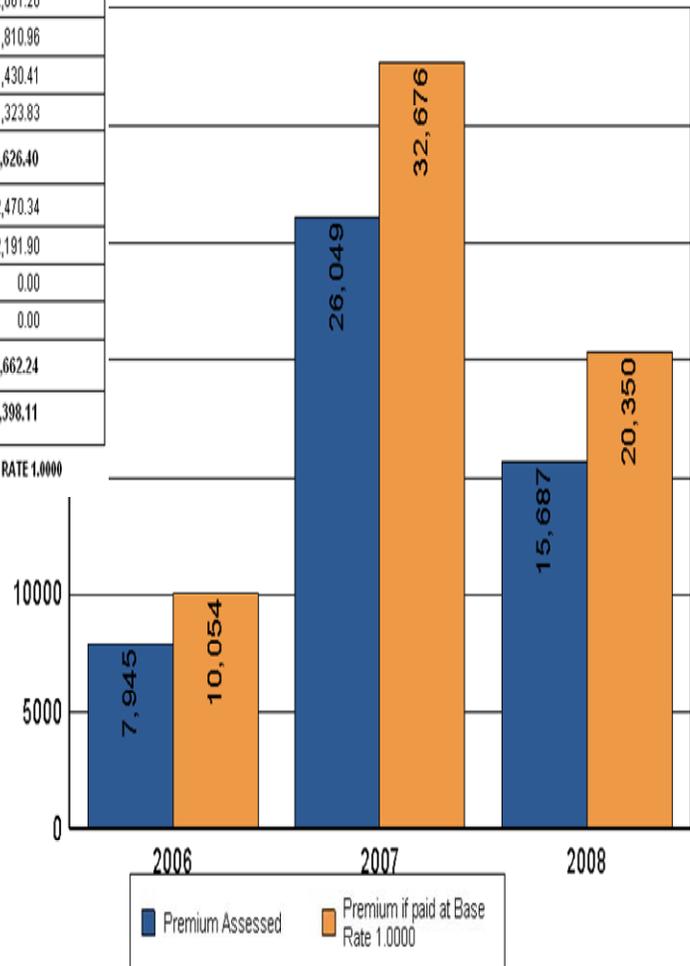
'Unavailable' is displayed when there is a delay in time between receipt of the claim and logging of the injury details.

'Nonclassifiable' is displayed in cases where there is insufficient information to classify the injury details.

COMPARING PREMIUMS PAID AT EXPERIENCE FACTOR VS. BASE RATE 1.0000

| COMPARING PREMIUMS PAID AT EXPERIENCE FACTOR VS. BASE RATE 1.0000 | | | | | |
|--|-------------------|------------------------------|------------------|---------------------------|-------------------------------|
| Report is for dates between 10-01-2006 and 10-30-2008 for account xxx,xxx-xx | | | | | |
| Note: Data is current as of 10-30-2008 | | | | | |
| Effective Quarter | Experience Factor | Payroll Hours/Units Reported | Premium Assessed | Premium if Paid at 1.0000 | Difference Compared to 1.0000 |
| 2006-4 | 0.7500 | 25,896 | 7,944.65 | 10,054.12 | -2,109.47 |
| Annual Totals | | 25,896 | 7,944.65 | 10,054.12 | -2,109.47 |
| 2007-1 | 0.7430 | 26,559 | 7,735.62 | 9,796.82 | -2,061.20 |
| 2007-2 | 0.7430 | 26,320 | 6,996.34 | 8,807.30 | -1,810.96 |
| 2007-3 | 0.7430 | 25,941 | 5,870.06 | 7,300.47 | -1,430.41 |
| 2007-4 | 0.7430 | 24,225 | 5,447.20 | 6,771.03 | -1,323.83 |
| Annual Totals | | 103,045 | 26,049.22 | 32,675.62 | -6,626.40 |
| 2008-1 | 0.7228 | 24,145 | 8,327.93 | 10,798.27 | -2,470.34 |
| 2008-2 | 0.7228 | 21,044 | 7,359.50 | 9,551.40 | -2,191.90 |
| 2008-3 | 0.7228 | 0 | 0.00 | 0.00 | 0.00 |
| 2008-4 | 0.7228 | 0 | 0.00 | 0.00 | 0.00 |
| Annual Totals | | 45,189 | 15,687.43 | 20,349.67 | -4,662.24 |
| Final Totals | | 174,130 | 49,681.30 | 63,079.41 | -13,398.11 |

COMPARING PREMIUMS PAID AT EXPERIENCE FACTOR VS. BASE RATE 1.0000
 Report is for dates between 10-01-2006 and 10-30-2008 for account xxx,xxx-xx
 Note: Data is current as of 10-30-2008



COMPARING PREMIUMS PAID AT EXPERIENCE FACTOR VS. BASE RATE 1.0000

CUSTOMIZED CLAIM DETAILS

The columns shown here come from the choices made earlier when the request was made for the Customized Claim Detail Report on page 9

CUSTOMIZED CLAIM DETAILS

Report is for all claims between 01-01-2007 and 10-24-2008 for account xxx,xxx-xx

Note: Data is current as of 10-24-2008



| <u>Date of Injury</u> | <u>Age</u> | <u>Class Code</u> | <u>Length of Employment</u> | <u>Nature of Injury</u> | <u>Accident Type</u> | <u>Total Incurred Loss</u> |
|-----------------------|------------|-------------------|-----------------------------|---------------------------|-----------------------|----------------------------|
| 1/2/2007 | 53 | 5307-00 | | TRAUMATIC INJURIES TO MUS | BODILY REACTION | \$1,092.75 |
| 1/3/2007 | 49 | 5307-00 | 19 Year(s), 6 Months(s) | SURFACE WOUNDS AND BRUISE | FALL, UNSPECIFIED | \$261.95 |
| 1/10/2007 | 50 | 5307-00 | | TRAUMATIC INJURIES TO MUS | HIGHWAY ACCIDENT | \$10,890.61 |
| 1/10/2007 | 47 | 5307-00 | 12 Year(s) | TRAUMATIC INJURIES TO MUS | FALL ON SAME LEVEL | \$542.54 |
| 1/11/2007 | 29 | 5307-00 | 6 Year(s) | SURFACE WOUNDS AND BRUISE | STRUCK AGAINST OBJECT | \$386.59 |
| 1/11/2007 | 74 | 5307-00 | 8 Year(s) | TRAUMATIC INJURIES TO MUS | BODILY REACTION | \$387.69 |
| 1/11/2007 | 41 | 4902-00 | | TRAUMATIC INJURIES TO MUS | OVEREXERTION | \$223.17 |
| 1/12/2007 | 63 | 5307-00 | 12 Year(s), 6 Months(s) | SURFACE WOUNDS AND BRUISE | FALL ON SAME LEVEL | \$142.07 |
| 1/12/2007 | 55 | 5307-00 | 2 Year(s), 9 Months(s) | TRAUMATIC INJURIES TO MUS | FALL ON SAME LEVEL | \$33,572.30 |
| 1/18/2007 | 42 | 5307-00 | | TRAUMATIC INJURIES TO MUS | BODILY REACTION | \$635.00 |
| 1/23/2007 | 34 | 5307-00 | 14 Year(s) | OTHER TRAUMATIC INJURIES | BODILY REACTION | \$126.42 |
| 1/25/2007 | 48 | 5307-00 | 20 Year(s), 6 Months(s) | TRAUMATIC INJURIES TO MUS | OVEREXERTION | \$1,379.63 |
| 1/31/2007 | 42 | 5307-00 | 2 Year(s) | TRAUMATIC INJURIES TO MUS | OVEREXERTION | \$31,787.56 |