



## APPENDIX 4

# Survey Methodology

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Comments from forums and correspondence were collated into themes and key ideas. There were over 1,000 ideas and these were used to design statements that were used in a survey. The purpose of the survey was to learn about stakeholder priorities and the context, considerations and concerns they may have about key themes.

The survey contained three sections; “Quality and Effectiveness,” “Outcomes,” and “Values.” These sections were derived from the approach used in the forums. For each of the 49 statements in the survey, respondents were asked if they thought it should be essential, important, optional, not important for the new assessment system, or if they disagreed with the statement. Survey statements can be found in the Appendix.

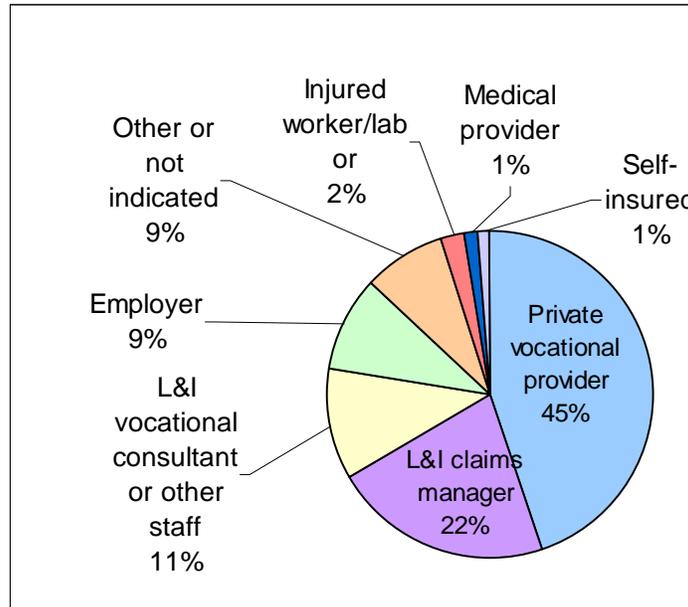
Respondents were asked to not consider feasibility when responding to a statement. Feasibility will be addressed in the next phase of the project by a design team which will explore the extent to which a criterion may be measurable, technologically possible, or within resources.

After each statement, respondents could provide a comment. At the end of each section, respondents could also offer comments or suggest additional criteria for consideration. Respondents provided more than 2,500 comments. Each statement received at least 20 comments and some received almost 100.

The survey was sent electronically to internal and external stakeholders by e-mail link and posted on the department’s vocational website and was available from April 10 through April 18, 2007. The format was *Survey Monkey* (a survey creation tool) which allowed only one response per person and ensured anonymity. As all participation was voluntary, sampling is not based on a statistically based, random or stratified plan.

**Respondents by Stakeholder Group**

A total of 457 responses were received. Respondents selected one of eight stakeholder groups that they most closely identified with. Below is data about respondent groups in both chart and table format.



Stakeholder Group	Number	Percent
Private vocational provider	204	44.6%
L&I claims manager	100	21.9%
L&I vocational consultant or other staff	50	10.9%
Employer	43	9.4%
Other or not indicated	39	8.5%
Injured worker/labor	10	2.2%
Medical provider	6	1.3%
Self-insured	5	1.1%
<b>TOTAL</b>	<b>457</b>	<b>100.0%</b>