



## APPENDIX 9

# Outcomes - Survey Questions

This section is to help L&I define the criteria for the overall outcomes of the system.

Each of the following statements represents a theme or key idea that we heard from stakeholders. Respondents were asked to consider if these statement are: ESSENTIAL, IMPORTANT, OPTIONAL, LESS IMPORTANT, or that they DISAGREE with the statement as it relates to a new vocational performance assessment system.

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46. Appropriate case outcome weigh relevant issues such as physical capabilities, work history, mental abilities, interests, education, skills, and labor market conditions.
47. VRC work meets legal requirements; it is supportable by the State Auditor's Office and by L&I vocational professionals in the Vocational Dispute Resolution Office (VDRO) and Private Sector Rehabilitation Services (PSRS).
48. Vocational services are cost-effective and add value to the claims management process
49. Injured workers receive the benefits to which they are legally entitled.
50. The primary goal of the system is to create sustainable outcomes. A sustainable outcome is a recommendation and adjudication that respects applicable statutes and rules, and where the injured worker experiences on-going economic sustenance without subsequent re-injury. Sustainable outcomes consider the facts of the case such as the injured worker's physical capacities, work history, interests, labor market conditions, etc.
51. It is widely held that L&I vocational services are effective, efficient, and clear. They provide benefits only to injured workers who meet the benefit criteria.
52. IF YOU WOULD LIKE US TO CONSIDER OTHER CRITERIA, PLEASE ADD IT HERE.