

# Vocational Outcomes: Refining the measure for "Percent Useful Outcomes"

Washington State Department of Labor and Industries May 2008

\* Green highlights show proposed changes.  
 "Useful" means the outcome allows L&I to move the claim to the next step.  
 "Neutral" means the code is excluded from the calculation of "Percent Useful Outcomes."  
 "Not Useful" means L&I is unable to move the claim to the next step.

Outcome Code and Description	Current CACO definition	Proposed for VRC measure *	Rationale for Proposal	Percent of all Referrals
ADM1 Injured Worker is Medically Unstable	Not Useful	Not Useful	Medical should be stable before referred	13.77%
ADM2 Pre/Post Unrelated Issues Temporarily Preclude Voc Services	Not Useful	Neutral *	Not in VRC control	1.58%
ADM3 IW Moved Out of Geographic Area of VRC	Not Useful	Neutral *	Not in VRC control	0.58%
ADM4 Assigned Voc Counselor no Longer Available	Neutral	Neutral		2.01%
ADM5 Lack of VRC Progress	Not Useful	Not Useful		0.65%
ADM6 Referral Made in Error	Neutral	Neutral		4.48%
ADM7 Fee Cap Reached	Not Useful	Not Useful		0.67%
ADM8 Administrative Transfer	Neutral	Neutral		0.25%
ADM9 Worker deceased or cannot be located	Neutral	Neutral		0.34%
ADMA VRC declines referral	Neutral	Neutral		0.44%
ADMB Vocational services terminated due to failure to participate	Neutral	Neutral		0.29%
ATW1 Full Release for Work - No Restrictions	Useful	Useful		7.72%
ATW2 Full Release for Work - No Restrictions	Useful	Useful		0.22%
ATW3 Turns Down EOI's Offer of New Permanent Job	Useful	Useful		0.94%
ATW4 Turns Down EOI's Offer of New Temporary Job	Useful	Useful		0.40%
ATW5 Per WAC - Employable Due to no Limitations	Useful	Useful		0.34%
ATW6 Per WAC - Employable Due to no Limitations	Useful	Useful		0.05%
ATW7 Employable Due to Transferable Skills	Useful	Useful		8.25%
ATW8 Plan Completion - Employable	Useful	Useful		3.28%
ATW9 Plan Not Completed - Employable	Useful	Useful		0.29%
ATWJ Valid job offer	--	Useful *	New code - Positive outcome	--
FOR1 Further Clarification of Medical/Vocational Issues is Needed	Neutral	Neutral		0.11%
FOR3 Assigned Voc Counselor no Longer Available	Neutral	Neutral		0.01%
FOR4 Clerical or Administrative Error	Neutral	Neutral		0.07%
JA01 Job analysis is complete and sent to the department	Neutral	Useful *	VRC accountability	4.02%
JA02 Job analysis is incomplete	Neutral	Not Useful *	VRC accountability	0.12%
JA03 Referral period elapsed, no JA	Neutral	Not Useful *	VRC accountability	0.01%
OPT2 IW selects Option 2	--	Neutral *	New code - Not in VRC control	--
PLN2 Plan Approved	Useful	Useful		6.70%
PLN3 Plan denied by VSS	--	Not Useful *	New code - VRC accountability	--
PLN4 Plan deemed approved	--	Neutral *	New code - Not in VRC control	--
PLN8 Plan failed and worker is not employable	Useful	Not Useful *	VRC influence	1.04%
RTW1 Return to Work - Job of Injury - Same Work Pattern	Useful	Useful		5.51%
RTW2 Return to Work - Employer of Injury - New Permanent Job	Useful	Useful		2.21%
RTW3 Return to Work - Employer of Injury - Temporary Job	Useful	Useful		2.32%
RTW4 Return to Work - Permanent Job with New Employer	Useful	Useful		4.57%
SAS1 Needs Further Assessment	Useful	Useful		8.20%
SAS2 EI Completed - no AWA Referral at This Time	Useful	Neutral *	Not in VRC control	0.32%
SAS3 Eligible for Plan Development	Useful	Useful		9.77%
SNA1 IW Declines Vocational Services	Useful	Neutral *	Not in VRC control	0.40%
SNA2 Not ATW or Participate in Voc Due to Industrial Injury	Useful	Useful		3.96%
SNA3 Not ATW or Participate - Unaccepted Conditions or Factors	Useful	Useful		1.42%
SNA4 Not ATW or Participate - Combined Industrial Injury and Pre-Existing Co	Useful	Useful		1.77%
SNA5 At Department's Discretion - Not Eligible for Voc Services	Useful	Useful		0.14%
SNA6 IW Voluntarily Retires	Useful	Useful		0.04%
SNA7 Injured worker declines services	Useful	--	This code will be eliminated	0.74%

The Percent of all Referrals reflects 23,448 referrals closed between July 2006 and June 2007 (Fiscal Year 2007)