

7/20/15 VTSG announcements and agenda highlights

Announcements

RTW Partnerships re-alignment was brought about by evaluation of RTW Partnerships program after 18 months. Legislative changes were part of the driving force behind the re-alignment. The overarching goal of the re-alignment is to ensure the right people are in the right place providing the right services.

VTSG Announcements already posted on What's New:

- August 1 travel expense rule change
- Annual training benefit
- Option 1 Plan Modification Accountability Agreement.
- Highlights of Option 2 changes
- Make sure that resumes get imaged to the claim file

Agenda:

VTSG provided input to the following three questions concerning the AWA Letter to IWs re meeting with VRCs:

- What are 3 key points that should be included in the letter?
- What does the worker need to do to prepare for the meeting with you?
- What are worker concerns that might be addressed in the letter?

Role of Field Occupational Nurse Consultant (ONC);

Field ONC duties include Early Return to Work coordination; talking with providers, claims managers, injured workers, employers, investigators, and vocational providers to remove RTW barriers; triages catastrophic claims with hospital admission; and counseling and educating providers, workers, and employers.

Web Usability Study

The results of the May 2015 Usability Study Findings handout were reviewed. Recommendations from the Usability Study were presented in the categories of in scope/quick wins, longer term wins, and what is out of scope.

Audit Reform

The department is undertaking a project to "re-imagine" the vocational audit program. We will engage our stakeholders in the development of the new program by inviting them to be members of an advisory committee. This will include representatives from the vocational provider community. A project charter is currently being developed and representatives from vocational provider community will be selected soon.