



## Health Services Coordinator (HSC) Toolkit CAC Abbreviations & Acronyms

AAG	assistant attorney general
a-bite	animal bite
AB	abeyance order
abey	abeyance
abr	abrasion
absc	abscess
AD	allowance order (occupational disease claim)
ADA	American Disabilities Act
addl	additional
adj	adjudicator
adm	administrator
admin	administration
adv	advising
AG	attorney general
AF	accident fund
aka	also known as
alwd	allowed
am	arm
AMA	American Medical Association
amb	ambulance, ambulatory
amp	amputation
amt	amount
ank	ankle
AO	allowance order (injury claim)
AP	attending practitioner (physician)
apl	appeal
app	application
ARNP	advanced registered nurse practitioner
asb	asbestos
atty	attorney
ATW	ability to work or able to work
avl	avulsion
ax	authorize
AWA	ability-to-work assessment
BA	Bachelor of Arts
b-stng	bee sting
bi or bil	bilateral
BIIA	Board of Industrial Insurance Appeals; also called the board
bk	back
bkrpt	bankrupt
BO	board order



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bp	blood pressure
BPS	Benefit Payment System
brn	burn
brst	breast
bt	buttock
burs	bursitis
bx	biopsy
C&S	correct & supersede
ca	cancer
Canx/Cx	cancel
car tnl	carpal tunnel
cbt	computer-based training
cc	carbon copy or copy
CC	claims consultant or conciliation consultant
ccn	concussion
CCU	cardiac care unit
ccx	coccyx
chn	chin
chs	chest
CICS	Customer Information Control System
ck	check
cl #	claim number
clbn	collarbone
clm	claim
clmt	claimant
CM	claims manager
cmp	compensable
c/o	complaints of
COLA	cost of living adjustment
comp	compensation
conf	confidential
conj	conjunctivitis
COPD	chronic obstructive pulmonary disease
CPT	current procedural terminology
CRI	chemically related illness
CRI unit	specialty unit that handles chemically related illness claims
crsh	crush
CSS,CSR,CSA	customer service specialist, representative or assistant
CT	computerized tomography
ctn	contusion
CTS	carpal tunnel syndrome
ctsn	contusion



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cv	cardiovascular
cva	cardiovascular accident
dba	doing business as
dc	discontinue
DC	doctor of chiropractic
DCS	Division of Child Support (formerly Office of Support Enforcement)
DDS	doctor of dental surgery
dept	department
DIF	document imaging fiche
dip	distal interphalangeal joint
DIS	Department of Information Services
disc	discontinue
DMD	doctor of medical dentistry
dnt	dental, teeth
DO	doctor of osteopathic
DOE	Department of Energy
doft	date of first treatment
DOH	Department of Health
doi	date of injury
DOP	Department of Personnel
dos	date of service/surgery
DR	deny reopening order
DSHS	Department of Social and Health Services
dsl	dislocation, subluxation
dt	date
dtd	dated
dx	diagnosis
ECG	electrocardiogram
ED & TP	Employee Development & Training Program
edoc	estimated date of closure
EEG	electroencephalogram
EENT	eyes, ears, nose, throat
e.g.	for example
EI	early intervention
EKG	electrocardiogram
elb	elbow
elig	eligible
EMG	electromyography
emp	employer
ENT	ears, nose throat



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EOI	employer of injury
ER	emergency room
ES	Employer Services
ESAC	Employment Standards, Apprenticeship, Crime Victims
ESL	English as a second language
ext	extension
ey	eye
eybr	eyebrow
eyld	eyelid
F&S	fixed and stable
fat	fatal
fb	foreign body
fc	face
F/D	full duties
fgr	finger
fr	from
ft	foot
F/T	full time
FTD	first treatment date
F/U	follow up
fx	fracture
fy	fiscal year
gang	ganglion
GATB	general aptitude test battery
GI	gastrointestinal
gls	glasses
GO	general order
gr	great
grn	groin
GU	genitourinary
gyn	gynecology
h-bite	human bite
hd	head
HepB	Hepatitis B
HIF	historical microfiche
HIV	human immunodeficiency virus
hl	heel, Achilles tendon
hmrđ	hemorrhoid
HN	hold for naught order



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hnd	hand
hos	hospital
hp	hip
hrls	hearing loss
hrn	hernia
hrt	heart
HSA	Health Services Analysis
ht	height
hx	history
hz	hertz
i-bite	insect bite
ICD-9	International Classification of Diseases - 9th revision
ICU	intensive care unit
i.e.	that is
II	industrial injury or industrial insurance
ind	index
ind ins	industrial insurance
IME	independent medical examination
info	information
intl inj	internal injury
inv	investigation
IO	interlocutory order
IRA	industrial relations agents
IS	Information Services
IW	injured worker
ja	job analysis
joi	job of injury
jw	jaw
kdney	kidney
kne	knee
KOS	kept on salary
l	left
L&I	Labor & Industries
LAN	local area network
lac	laceration
LB	low back
lb	pound
L/D	light duties/limited duties



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ldw	last date worked
LEP	loss of earning power
lg	leg
LINIIS	Labor & Industries Integrated Information System
lit	little
LMT	licensed massage therapist
LNI	Labor & Industries
lp	lip
lo	low
ls	lumbosacral
lt	left, light
LTD	Long-Term Disability
ltd	last treatment date
ltr	letter
maint	maintenance
mcp	metacarpophalangeal
MCS	multiple chemical sensitivity
MD	doctor of medicine
me	medical examination
mf	microfiche, microfilming
mi	myocardial infarction
MI	modified from final to interlocutory order
mid	middle
mip	middle interphalangeal joint
MIPS	Medical Information & Payment System
MMI	maximum medical improvement
MMPI	Minnesota Multiphasic Personality Inventory
MRI	magnetic resonance imaging
MTA	medical treatment adjudicator
mtg	meeting
mva	motor vehicle accident
n/a	not applicable
NA	not allowed claim
n/v	nausea & vomiting
NC	closing order (non-compensable)
NCS	nerve conduction study
NCV	nerve conduction velocity
NEC	not elsewhere classified
nk	neck
nn	document received with no claim number



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nol	documents received for new claims not yet on LINIIS
NOS	not otherwise specified
nse	nose
ntd	next treatment date
O&N	order & notice
OAP	Order on Agreement of Parties
occ	occupational
OD	optometrist/optician
O.D.	right eye
OFR	Office of Financial Recovery (DSHS)
OIA	Office of Information & Assistance
ojt	on the job training
OMD	Office of Medical Director
OMF	objective medical findings
ONC	occupational nurse consultant
OP	overpayment
OR	operating room
O.S.	left eye
OSE	Office of Support Enforcement (DSHS); now called the Division of Child Support
OSHA	Occupational Safety & Health Administration
OT	occupational therapy/therapist
O.U.	both eyes
OV	OfficeVision (formerly called profs)
p/c	phone call
PA	physician's assistant
PCE	physical capacities evaluation
pd	paid
PD&O	Proposed Decision & Order
pens	pension
PFR	Petition for Review
pfr	Physician's final report
pid	pelvic inflammatory disease
pip	proximal interphalangeal joint
profs	OfficeVision
PM	Policy Manager
pmt, pymt	payment
pns	penis
PPD	permanent partial disability
prn	as needed
prot	protest



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PSRS	Private Sector Rehabilitation Services
pt	patient
PT	physical therapy/therapist; part time
PTSD	post-traumatic stress disorder
p/u	pick up
pvl	pelvis
QA	Quality Assurance
QRC	quick reference card
r	right
RA	reopening application
rbs	ribs
RC	rehabilitation consultant
rc	returned call
rcmd	recommendation
rcvd	received
RCW	Revised Code of Washington
re	regarding, concerning
RE	affirm order
rej	reject
reop	reopening
req	request
rflw	released for light work
rflw	released for work
RJ	rejection order
rng	ring
RO	reopening order
r/o	rule out
ROA	report of accident
ROM	range of motion
RPT	registered physical therapist
rpt	report
rtw	return to work
rupt	rupture
rvw	review
Rx	prescription
sched	schedule
sclp	scalp
scrtm	scrotum
SF	state fund



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SHARP	Safety & Health Applications & Research for Prevention
SHAP	Safety & Health Assurance Programs
sh/shldr	shoulder
SI	self-insured/insurance
SMR	supplemental medical report
sob	shortness of breath
spl	special
spr	sprain
SPRF	supplemental pension reserve fund
SSO	social security offset
STD	sexually transmitted diseases
str	strain
sup crt	Superior Court
supv	supervisor
svcs	services
sx	symptoms
TC	closing order (time-loss)
TCM	total claims management
thi	thigh
thrt	throat
TL	time-loss
tlc	time-loss compensation
tmb	thumb
to	toe
toi	time of injury
TOS	thoracic outlet syndrome
TPD	total permanent disability (pension)
tr	tear, torn
trng	training
TSR	tax service representative
TTD	temporary total disability (time-loss)
tx	treatment
u	unit
up	upper
UBI	uniform business identifier
UR	Utilization review
URI	upper respiratory infection
UTI	urinary tract infection
vd	venereal disease



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VDRO	Vocational Dispute Resolution Office
voc	vocational
vr	vocational rehabilitation
VRC	vocational rehab counselor
vs	against, versus
w/	with
w/o	without
WAC	Washington Administrative Code
WCA	workers' compensation adjudicator
wd	wound
WISE	With Imaging Service Excellence
WISHA	Washington Industrial Safety & Health Act
WPC	word processing center
wrkr	worker
wrs	wrist
wrt/wx	warrant
wt	weight
WVF	Worker's Verification Form
4arm	forearm
4hd	forehead