

Comparison group: Primary Care

Provider group or clinic: Clinic

April through June 2012

### This report

This report is a summary of best practice performance measures and descriptive statistics. The measures and statistics were calculated with claim and billing data available in L&I's data warehouse as of March 31, 2013. The Report of Accident measure has been made more stringent and now requires the ROA to be timely AND complete. The target has been changed from 80 to 65 percent.

### Best Practice Measure of Most Recent Quarter: April through June 2012

	BP Adoption	Best Practice 1	Best Practice 2	Best Practice 3	Best Practice 4
		% ROAs timely and complete	% Claims with APFs	% Claims with Provider/ Employer Phone Call (32 modifier)	% of Claims with assessment completed
<b>Target</b>	<b>80% High or Medium</b>	<b>65%</b>	<b>80%</b>	<b>25%</b>	<b>Will be established 6/30/13</b>
<b>COHE ALL PROVIDERS</b>	<b>31%</b>	<b>61%</b>	<b>89%</b>	<b>9%</b>	<b>0%</b>
<b>COHE PRIMARY CARE</b>	26%	66%	81%	7%	0%
<b>Provider A</b>	Low	NA	100%	0%	0%
<b>Provider B</b>	Low	0%	100%	0%	0%
<b>Provider C</b>	Low	60%	95%	5%	0%
<b>Provider D</b>	Medium	NA	NA	NA	0%
<b>Provider E</b>	Medium	NA	NA	NA	0%
<b>Provider F</b>	Medium	NA	NA	NA	0%
<b>Provider G</b>	Medium	NA	100%	100%	0%

### Descriptive Statistics for Most Recent Quarter: April through June 2012

Provider	# Claims	# Time-loss claims	# ROAs	% Timely ROAs	% Complete ROAs	# Claims with APFs
<b>COHE ALL PROVIDERS</b>	<b>2300</b>	<b>804</b>	<b>653</b>	<b>80%</b>	<b>82%</b>	<b>1430</b>
<b>COHE PRIMARY CARE</b>	682	208	271	79%	76%	505
<b>Provider A</b>	1	0		NA	NA	1
<b>Provider B</b>	9	3	1	0%	0%	7
<b>Provider C</b>	19	2	10	80%	70%	18
<b>Provider D</b>	2	1		NA	NA	
<b>Provider E</b>	1	1		NA	NA	
<b>Provider F</b>	1	1		NA	NA	
<b>Provider G</b>	1	0		NA	NA	1