Interpreter Project Overview
ACHIEV Jan 2019
Project Overview

- WA State Legislature passed **SSB 6245** in 2018
- This requires L&I to purchase interpreter services:
  - Directly from Language Access Providers, Or
  - Through contracts with scheduling and coordinating delivery organizations, Or
  - Both

  - Requires telephonic and video remote interpreting contract(s)
  - Grants collective bargaining rights to interpreters who provide services to L&I
The Interpreter Services project will:

- Solicit input from stakeholders
- Analyze the procurement options in the legislation
- Make a recommendation to agency executives
- Implement the preferred option
Project Goals
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- Develop a procurement system for spoken language interpreters with input from stakeholders
- Establish and implement clear and enforceable requirements for interpreter service quality
- Implement the preferred procurement option(s) in a seamless manner
- Maintain current interpreter capacity as the new system is implemented
Accomplishments-

• Outreach:
  • Four interpreter scheduling software companies
  • Five meetings with interpreters
  • Contacts with 30 providers

• Coordination to other agencies –
  • Dept. of Enterprise Services,
  • Health Care Authority,
  • Dept. of Social and Health Services,
  • WASCLA (Washington State Coalition on Language Access)
Your Involvement and Next Steps
Next Steps

• Outreach:
  • Meetings with injured workers who use interpreters – Feb 2019

• Recommendation in early 2019

• If we decide on a scheduling system:
  • Input from interpreters and providers on what they need in a scheduling system
  • Submit Request for Proposals
Your role and next steps as ACHIEV members

• Identify any issues, concerns or risks with interpreter services
• Ideas on further outreach to providers
• Contact us at Interpretation@lni.wa.gov or 360-902-6329