

Update: COHE Providers Adopting Best Practices

Presented by Morgan Wear

COHE Provider Best Practices

1. Report of Accident completed & submitted within 2 days (65%)
2. Activity Prescription Form completed in first 12 weeks of claim (80%)
3. Provider contacts employer when patient has restrictions (25%)
4. Identify patient barriers to return to work & document plan (info only)



How We Currently Assess Best Practice “Adopter” Status:

Adoption Level	ED Providers*	All Other Providers
High	2 or 3 Best Practices	3 Best Practices
Medium	1 Best Practice	2 Best Practices
Low	0	0 or 1 Best Practice

* Emergency Department (ED) providers are measured differently because the best practice of the provider contacting the employer when the worker has restrictions is seldom implementable in an emergency setting.



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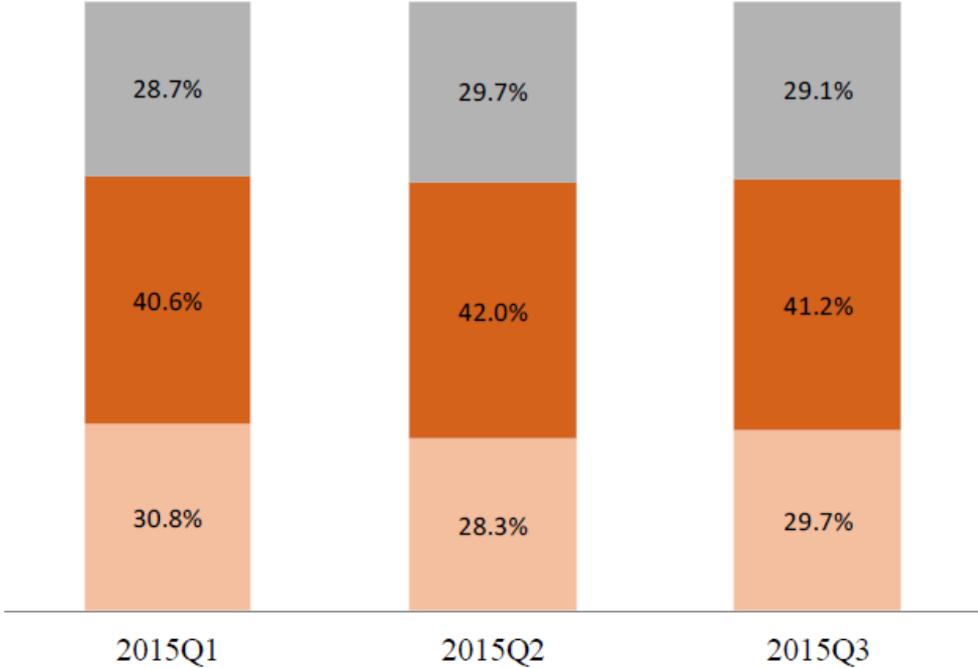
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Slide 3

Provider Adoption of COHE Practices

(Among Providers Treating in the Quarter)

■ Low Adopter ■ Medium Adopter ■ High Adopter



Provider Counts*

2015Q1

1810

2015Q2

1870

2015Q3

1930

* Provider adoption is measured for each provider clinic combination

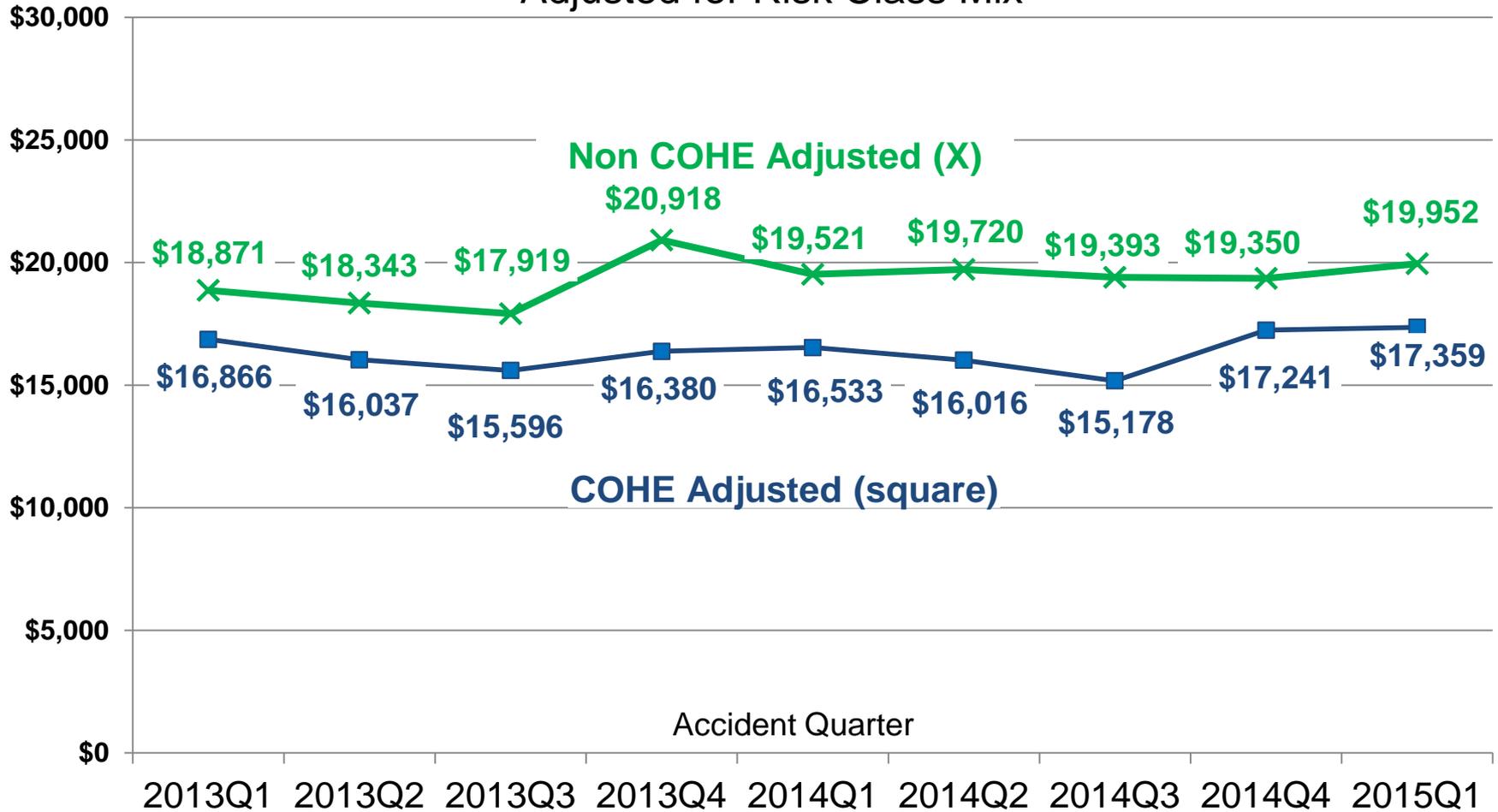


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Estimated Ultimate Incurred Cost per Claim as of 12/31/15

Adjusted for Risk Class Mix



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Refining Measurement of Best Practice Adopter Status

- Near-term:
 - Include drill-down results on providers with low vs. high claim volume
 - Exclude providers with <6 months COHE experience (?)
 - Explore assessment on longer timeframe (6 months, or 1 year, or...?)
- Longer-term: Issues to consider in creating a “high adopter of COHE best practices” pathway to Top Tier
 - Include additional best practices?
 - Assessing adopter status of providers who practice in more than 1 clinic
 - Ensuring we retain COHE spirit of quality improvement (avoid disengaging “low adopter” providers who need COHE help)



Committee Feedback

- What are your thoughts about this topic?
- What questions or concerns do you have?



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