

# Healthy Worker 2020 Care Coordination

Presented by Susan Campbell

ACHIEV, April 28, 2016

# Injured worker story...

- Injury date 2/9/16, car accident, 23 yo man
- 10 diagnoses allowed, including back, neck, knee, shoulder sprains, contusions, and lacerations
- New PTSD diagnosis
- New psychologist, recommends treatment and meds.
- Attorney involved
- Mental health eval. not in claim file yet.
- In PT



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# Goals and objectives of discussion

We want your input on –

- What does successful care coordination look like to you?
- What are the activities included in comprehensive care coordination?
- How does care coordination fit into the big picture of Healthy Worker 2020?



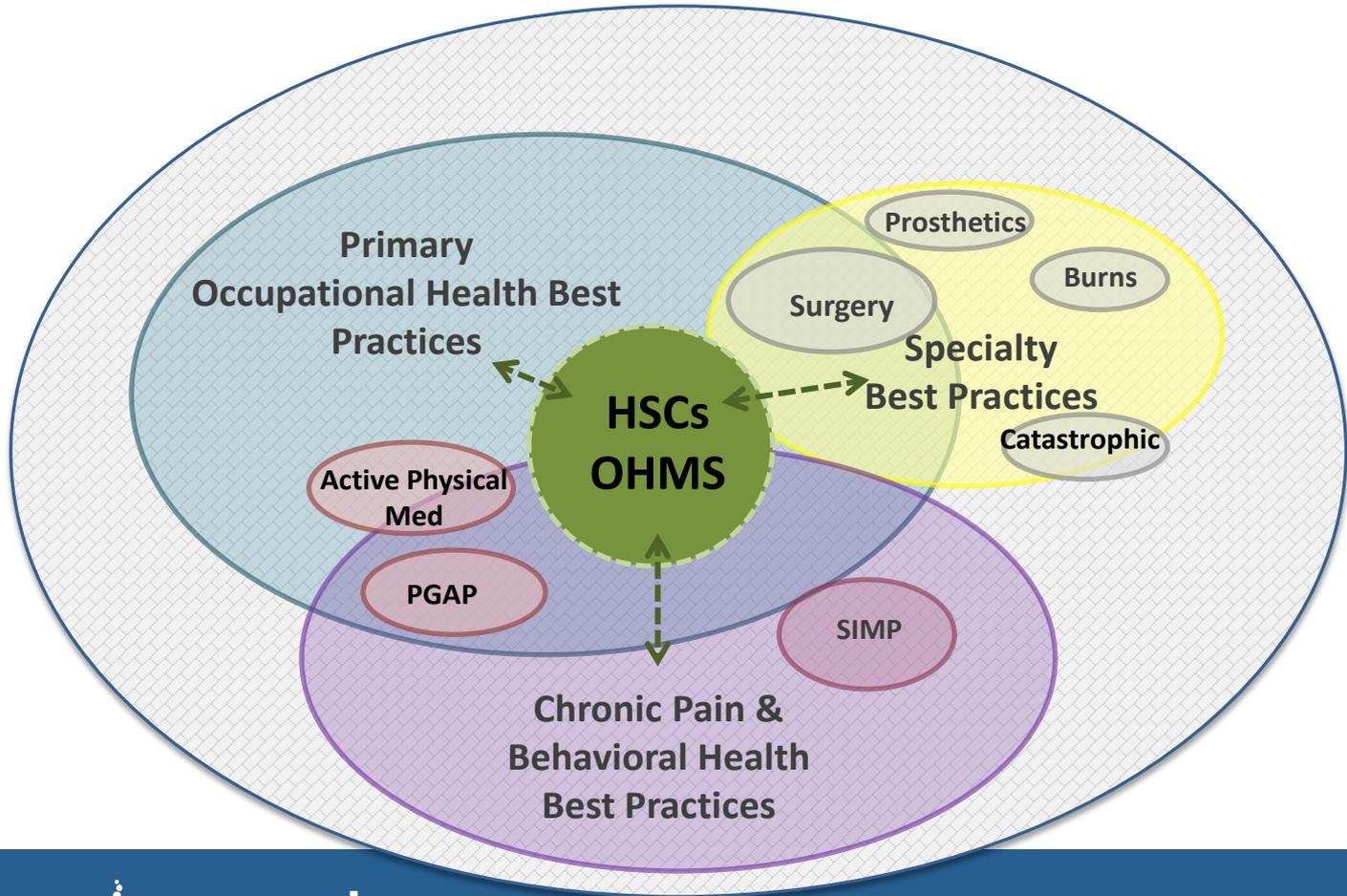
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# Healthy Worker 2020

## Innovation in Collaborative, Accountable Care

*An Occupational Health Home for the Prevention and Adequate Treatment of Chronic Pain*



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# Health Services Coordinator work in COHEs

Coordination Services and Percentages			
Barriers	75%	Referral	11%
Return To Work Coordination	75%	Logistics	8%
Review Provider notes	73%	Vocational	5%
Employer	53%	Assessment	5%
Worker	40%	Extend to 6 months	5%
Care Plan Monitoring	36%	Transitional Care	4%
Talk w/Provider	33%	Care plan development	3%
Share info CM	33%	Community Resources	1%
Job Description/Job Analysis	14%	Self care	1%
Injured worker Engagement	13%	Motivational	1%
Best Practice Work w/Provider	11%		



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# What does successful care coordination look like to you?

Small Group Discussion  
Report back



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# Goals of Care Coordination “Cluster”

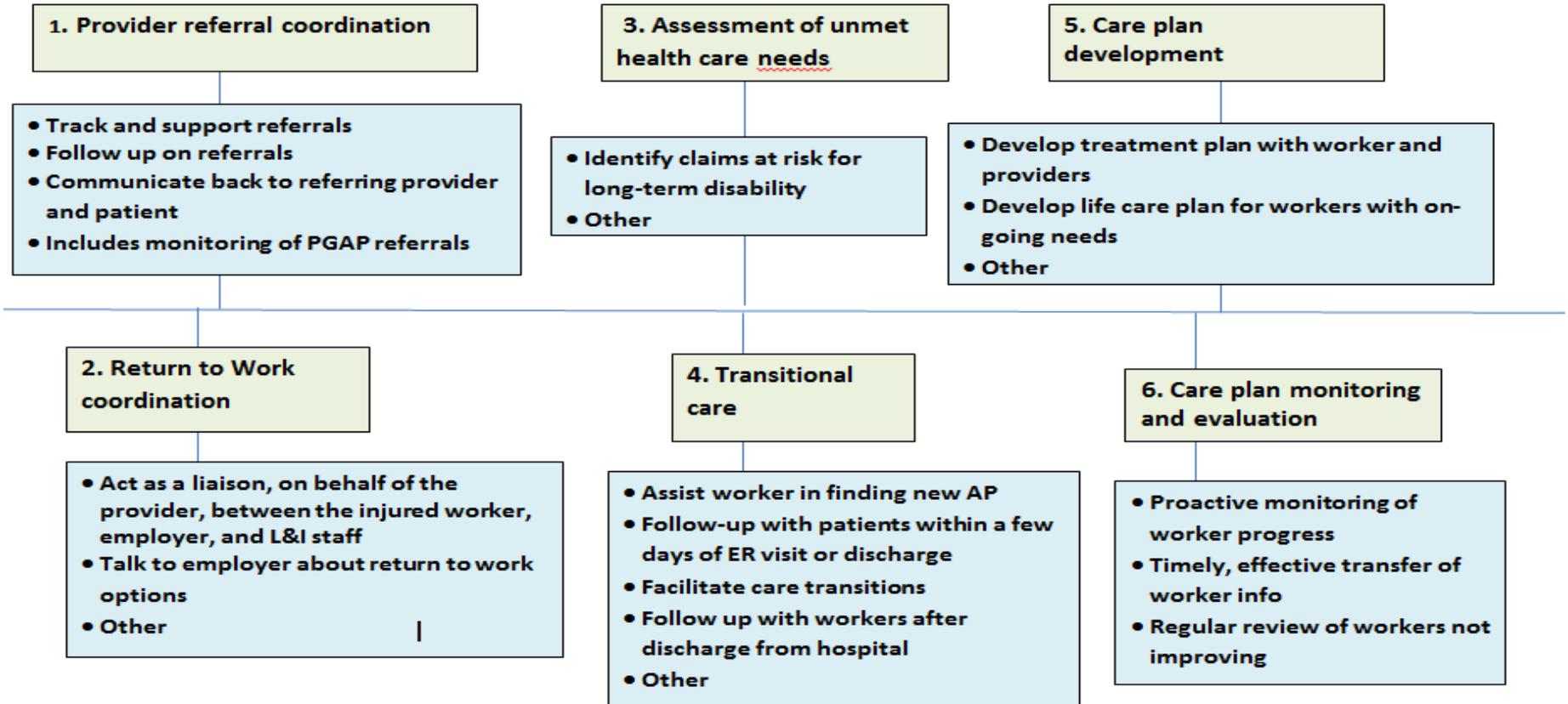
- Create “skeleton” framework for coordination
- Clarify roles and relationships among types of coordinators and with L&I staff and other stakeholders
- Need to look across clusters at all coordination activities
- Develop standard work and hand offs, within each cluster and across clusters
- Develop clear outcomes and goals for coordinator, within each cluster and across clusters



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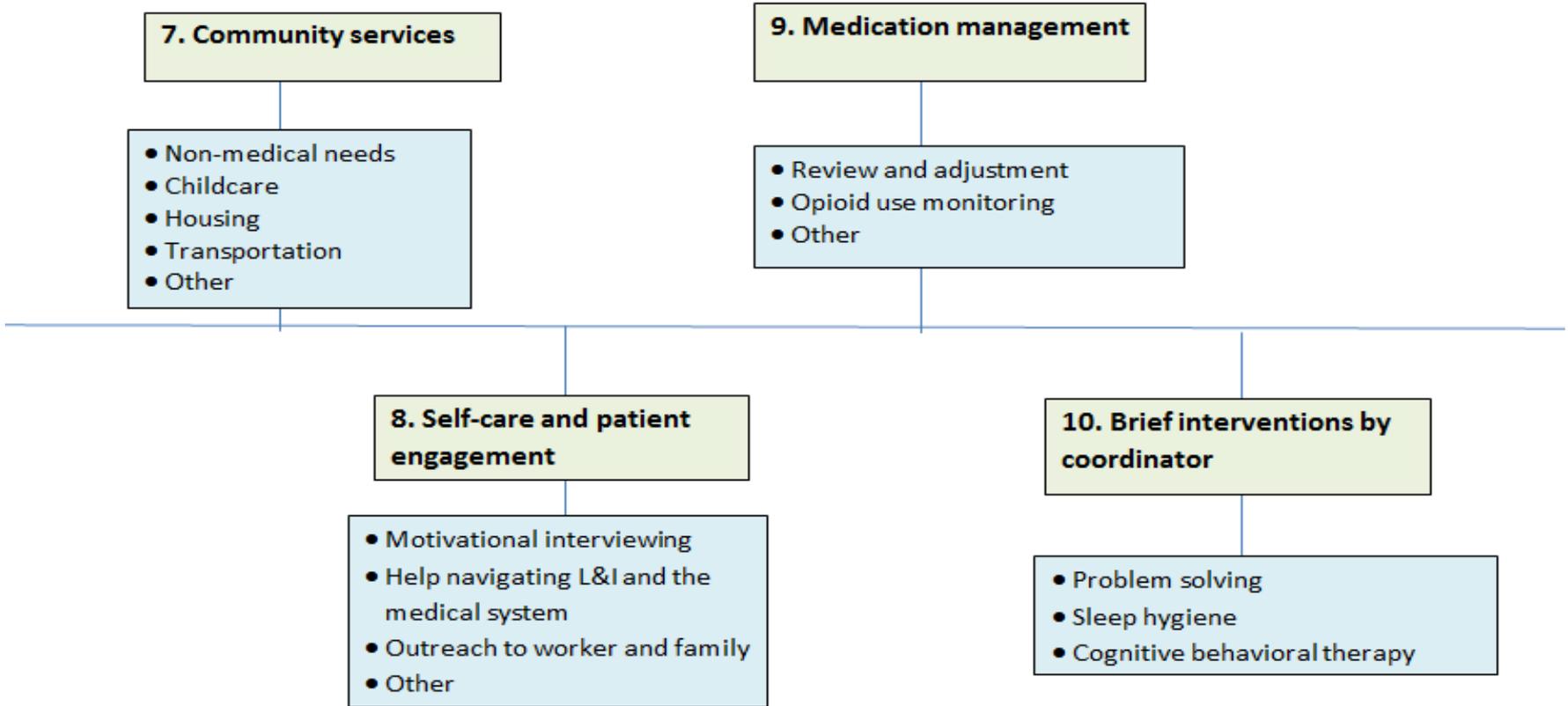
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# Care Coordination Activities



# ...continued

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# Discussion

What is missing?



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# Care Coordination

# THANKS!



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