

**Provider Name:** Dr. Elmer Fudd

**Provider NPI/Provider Ids:** 0123456789 / 987654, 65432, 85274

**Date of Application:** July 20, 2016

**Assessment Date:** August 25, 2016

### Best Practices Assessment<sup>1</sup>

Best Practice	Target	Actuals	Status / Notes
Claim Volume	>12 in the last 3 years	20 in the last 3 years	Met Target
% of ROAs Timely and Complete:	80%	85%	Met Target
% of APFs Timely and Complete:	80%	92%	Met Target
% of Claims with restrictions with an APF:	80%	80%	Met Target
Clear Communications:	90%	100%	Met Target
Opioids: <ul style="list-style-type: none"> <li>• 120MED</li> <li>• Benzodiazepines</li> <li>• Chronic Opioids</li> <li>• Dosage</li> </ul>	0 0 0 90%	0 0 0 95%	Met Target
Initiated New Claims: <ul style="list-style-type: none"> <li>• % of Time-Loss Claims at 3 months</li> <li>• % of Time-Loss Claims at 6 months</li> <li>• % of Time-Loss Claims at 12 months</li> <li>• Resolution Rate at 6 months</li> <li>• JD/JA Response Time</li> </ul>	10% 13% 15% 85% 4	10% 13% 15% 85% 3	Met Target
Complex Claims Review	N/A	Passed	N/A
Care Coordination	N/A	N/A	Post Top Tier Enrollment
Provider Required Training	N/A	Completed	Completed Introduction to Top Tier

<sup>1</sup> Refer to reporting details for claim numbers and specific information.  
Refer to reporting notes for specific descriptions of each measure.

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### Best Practices Assessment<sup>2</sup>

Best Practice	Target	Actuals	Status / Notes
% of ROAs Timely and Complete	80%	85%	Met Target
% of APFs Timely and Complete	80%	92%	Met Target
% of Claims with restrictions with an APF	80%	80%	Met Target
Two Way Communication: <ul style="list-style-type: none"> <li>New Claims</li> <li>All Other Claims</li> </ul>	80% 25%	80% 25%	Met Target
Clear Communications:	90%	100%	Met Target
Opioids: <ul style="list-style-type: none"> <li>120MED</li> <li>Benzodiazepines</li> <li>Chronic Opioids</li> <li>Dosage</li> </ul>	0 0 0 90%	0 0 0 95%	Met Target
Initiated New Claims: <ul style="list-style-type: none"> <li>% of Time-Loss Claims at 3 months</li> <li>% of Time-Loss Claims at 6 months</li> <li>% of Time-Loss Claims at 12 months</li> <li>Resolution Rate at 6 months</li> <li>JD/JA Response Time</li> </ul>	10% 13% 15% 85% 4	10% 13% 15% 85% 3	Met Target
Complex Claims Review	N/A	Passed	N/A
Care Coordination <ul style="list-style-type: none"> <li>TBD</li> </ul>			
Accepting Claims	12	12	Met Target
Quality Improvement Pilots	N/A	Passed	Signed up for Physical Medicine Pilots
Provider Required Training	N/A	Completed	Completed Top Tier Update 2016

<sup>2</sup> Refer to reporting details for claim numbers and specific information.  
Refer to reporting notes for specific descriptions of each measure.