HEALTHY WORKER 2020 PROJECT STATUS SUMMARY

SEPTEMBER 2017

<table>
<thead>
<tr>
<th>PROJECT</th>
<th>Catastrophic Care</th>
<th>Chronic Pain &amp; Behavioral Health</th>
<th>Physical Medicine</th>
<th>Primary Occupational Health</th>
<th>Surgical Care</th>
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</thead>
<tbody>
<tr>
<td>OVERALL STATUS</td>
<td>•</td>
<td>•</td>
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<td>SCHEDULE</td>
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SUMMARY DETAILS:

- **Catastrophic Care: On Target**
  - Deliverables:
    - 9/30/17 - Discharge planning gap analysis finalized
    - 10/31/17 – Complete Pilot of new travel form
    - 12/31/17 – Catastrophic Care Newsletter release

- **Chronic Pain & Behavioral Health: On Target**
  - Deliverables:
    - 9/18/17 - Present on Collaborative Care Model at HW2020 Steering Committee meeting
    - 10/26/17 – Present to ACHIEv
    - 10/31/17 - Outreach and Identification of Sponsoring Organizations
    - 02/01/18 – Begin Development of Training Materials for Claim Managers
    - 06/30/18 – Begin Implementation of Pilot Plan for the CPBH Collaborative Care Model Workstream
    - 07/31/18 – Hire and Train Care Coordinators; Train Experts, Attending Providers, Claim Managers

- **UW Deliverables:**
  - 9/30/17 - A new biennium 2017/2018 Work Plan is due. The UW team is working on training modules for collaborative care managers and providers.
HEALTHY WORKER 2020 PROJECT STATUS SUMMARY

SEPTEMBER  2017

➢ Physical Medicine: On Target ●
   ❖ Deliverables:
     ▪ 9/1/17 - Webpage Go Live
     ▪ 10/12/2017 - 2nd Stakeholder Workgroup meeting
     ▪ 10/16/17 - Present Physical Medicine Update to HW2020 Steering Committee
     ▪ 01/31/18 – Best Practice Prioritization
     ▪ 07/31/18 – Identify OHMS System programming
     ▪ 12/31/18 – Develop Implementation roll out plan

➢ Primary Occupational Health: Potential Issues ▲
➢ DELAYS in COHE Enhancement – Short-staffed since July; and Top Tier continues to be challenged by unavailability of OHMS functionality for standard reports. Top Tier Specification completion in process.
   ❖ COHE Enhancement Deliverables:
     ▪ None listed for September
     ▪ 12/31/17 – Determine ‘right size’ of COHE.
     ▪ 12/31/17 – Define COHE effectiveness goals
     ▪ 12/31/17 – Needs assessment: COHE special markets

   ❖ COHE Performance Deliverables:
     ▪ 9/6/17 - COHE Reporting recommendations
     ▪ 9/30/17 - Opioid measures work team
     ▪ 10/31/17 – COHE review
     ▪ 12/31/17 – HW2020 review
     ▪ 12/31/17 – Top Tier testing approach
     ▪ 01/31/18 – ACHIEv Review
     ▪ 06/30/18 – Deliver Reporting to COHEs

❖ RISK: COHE and Top Tier “cannibalization”.
❖ MITIGATION PLAN/STATUS: Part of the development of both COHE Enhancement, COHE pathway to Top Tier, and Top Tier of the MPN.
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SEPTEMBER  2017

❖ **RISK:** Delays in OHMS reporting (COHE performance reports), resulting in significant staff time to manually produce every quarter.
❖ **MITIGATION PLAN/STATUS:** Reports have been prioritized for delivery; specifications complete; programming anticipated to occur in first quarter of 2017, but still has not occurred.

➤ **Surgical Care: Potential Issues ▲**
➤ **DELAYS in OHMS reports not delivered. Metrics requested by Steering Committee are not all available in OHMS or Data Warehouse. Not all ONSQP report functionality can be automated.**

❖ **Deliverables:**
  - 9/30/17 - Metrics Approved by Core Team; Work with OHMS integration on remaining reports
  - 10/18/17 – Surgical Health Services Coordinator Annual Meeting
  - 10/30/17 - Surgical Best Practices Pilot Medical Directors teleconference
  - 06/30/18 – Complete Testing of SBPP Surgeon & SHSC Scorecards

❖ **RISK:** SBPP may need to recruit additional ONSQP clinics.
❖ **MITIGATION PLAN/STATUS:** Monitor participation and remain engaged.

❖ **RISK:** Three of 4 Surgical Best Practices Pilot (SBPP) OHMS reports have been delivered. ONSQP OHMS reports are being written; not all ONSQP report functionality can be automated.
❖ **MITIGATION PLAN/STATUS:** Met with OHMS team to update specs on final report, which is now being written.