Stay at Work Reimbursement Process

Online filing

Applying for reimbursements online is simple. Go to www.Lni.wa.gov/StayAtWork and click on “Apply Here”. By applying online, your application will reach staff sooner, reducing delays, and helping speed the review process.

If you need help with the tool the first time, web customer support is available between 8 a.m. to 5 p.m., Monday through Friday, at 360-902-5999. Paper application forms are available on the Stay at Work website.

You will receive two envelopes

Your reimbursement check and letter of explanation will be sent in two separate envelopes.

As part of a statewide effort to consolidate systems and improve efficiency, payment checks will be mailed from the Washington State Department of Enterprise Services and L&I will send the legal order. Your check and letter should arrive within five business days of each other.

Note that checks are cut based on daily payments. So you will receive one check for multiple claims paid on the same day, along with an itemized remittance letter explaining the payment.

If you have any questions about these processes, you can contact the Stay at Work Program at 360-902-4411. L&I strives to make it easier for you to do business with Washington’s Stay at Work Program.

The names and numbers featured in this fact sheet are fictitious.