



Dispute Resolution Options

Got Issues? There are many ways to resolve issues. Have you ever thought of mediation as a means to resolve your issues?

What is Mediation?

Mediation is a process where people involved in a dispute agree to meet with an impartial neutral third party (mediator) to resolve a conflict. The mediator is someone who will guide the two parties through a structured negotiation process and assist the parties in reaching their own mutually agreeable solution.

Why Mediation?

Mediation is usually less expensive than court action. Fees vary for mediation services. Some organizations provide their services at cost or on a sliding fee scale. Others charge professional fees depending on the type of mediation and the background of the mediator.

Know Your Mediator:

Just as with any other service you would hire someone to perform, check them out first! Don't be afraid to ask important questions like; how long have they been in business? How many and what types of cases they have moderated? Where did they get their training and education? Get Informed!!

Resources Available For Dispute Resolution Through Mediation

<p><u>Resolution Washington (King County)</u> 4649 Sunnyside Ave N Ste 520 Seattle, WA 98103 1-888-803-4696 www.resolutionwa.org</p>	<p><u>UW School Of Law Mediation Clinic:</u> William H. Gates Hall PO Box 353020 Seattle, WA 98198 206-685-4140 www.law.washington.edu/clinics/mediation</p>
<p><u>Better Business Bureau</u> PO Box 1000 Dupont, WA 98327 253-830-2924 www.akorww.bbb.org</p>	<p><u>Volunteers of America – Western WA</u> 2802 Broadway Ave Everett, WA 98201 425-259-3191 www.voaww.org</p>
<p><u>Volunteers of America – Spokane</u> 525 W Second Ave Spokane, WA 99201 509-624-2378 www.voaspok.org</p>	