Chapter 296-832 WAC
Late-Night Retail Worker Crime Prevention
(Form Number 414-112-000)

LAST UPDATED 07/01/2014

This book contains rules for Safety Standards for late night retail worker crime prevention, as adopted under the Washington Industrial Safety and Health Act of 1973 (Chapter 49.17 RCW).

DATE: The new issue date of this book is July 2014. A brief promulgation history, set within brackets at the end of each section, gives statutory authority, administrative order of promulgation, and date of adoption of filing.

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• Physical address: 7273 Linderson Way, Tumwater, WA 98501-5414, located off I-5 Exit 101 south of Tumwater.
• Mailing address: DOSH Standards and Information, PO Box 44810, Olympia, WA 98504-4810
• Information phone number is 1-800-423-7233

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• Memoranda of Understanding (MOU)
Chapter 296-832 WAC
SAFETY STANDARDS FOR
LATE-NIGHT RETAIL WORKER
CRIME PREVENTION

LAST UPDATED 07/01/2014

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WAC 296-832-100  **Scope.**

This rule applies to all retail businesses operating between the hours of 11:00 p.m. and 6:00 a.m.

**EXEMPTION:**

This chapter does not apply to restaurants, hotels, taverns, and lodging facilities.

[Statutory Authority:  RCW 49.17.010, 49.17.040, 49.17.050 and 49.17.060.  14-09-095 (Order 13-10) § 296-832-100, filed 04/22/14, effective 07/01/14.  Statutory Authority:  RCW 49.17.010, .040, .050, .060.  02-16-087 (Order 02-01), § 296-832-100, filed 08/07/02, effective 10/01/02.]
WAC 296-832-200  Training.

Summary

Your responsibility: To make sure all employees receive crime prevention training as part of your accident prevention program.

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WAC 296-832-20005  Provide crime prevention training to your employees.

Note: These training requirements apply only to employees working any time during the hours of 11:00 p.m. to 6:00 a.m. This training must be conducted prior to the employee working this time period.

(1) You must provide crime prevention training as part of your accident prevention program. Make sure you have instructed your employees on the purpose and function of robbery and violence prevention to provide them with the knowledge and skills required to maintain their personal safety.

(2) You must provide training and training materials that outline your company’s:
   (a) Security policies;
   (b) Safety and security procedures;
   (c) Personal safety and crime prevention techniques.

(3) You must provide formal instruction about crime prevention through a training seminar or training video presentation that includes these topics:
   (a) How keeping the store clean, neat, and uncluttered discourages potential robbers;
   (b) Why the cash register should be kept in plain view from outside the store, if your store layout allows;
   (c) Reasons for operating your business with only a minimum number of cash registers at night;
(d) Reasons for keeping cash register funds to a minimum;

(e) How to take extra precautions after dark such as ways to keep alert, making sure appropriate lights are on, inspecting dark corners, and identifying possible hiding places for robbers;

(f) Violence prevention procedures in case of a robbery.

Note: A short information video on this topic, "Is it Worth Your Life?" has been produced by the Department of Labor & Industries and is available to you. For information on how you can get a copy, please call the L&I Video Library at 1-800-574-9881, or visit the website at http://www.lni.wa.gov/safety

(4) You must have employees sign a statement indicating the date, time, and place they received their crime prevention training.

(5) You must keep a record of this information readily available for review when requested by the Department of Labor and Industries.

Note: Employers may keep electronic records of employee training and verification.

(6) You must have a videotape or other materials about crime prevention available to all employees at their request.

WAC 296-832-20010 Provide crime prevention retraining to your employees annually.

You must provide a refresher course in crime prevention training annually.

[Statutory Authority: RCW 49.17.010, 49.17.040, 49.17.050 and 49.17.060. 14-09-095 (Order 13-10) § 296-832-20005, filed 04/22/14, effective 07/01/14. Statutory Authority: RCW 49.17.010, .040, .050, .060. 02-16-067 (Order 02-01), § 296-832-20005, filed 08/07/02, effective 10/01/02.]
WAC 296-832-300  Store safety.

Summary

Your responsibility: To take certain safety measures to discourage crime in your store.

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WAC 296-832-30005  Have a safe in your store.

You must have a drop safe, limited-access safe, or comparable device in your store.

WAC 296-832-30010  Post a notice about your store’s safe and cash register.

You must post a notice in an obvious place on a window or door stating:

1. There is a safe in the store.
2. Employees have no access to the safe.
3. The cash register contains only enough cash to do business.

Notes:

1. You will not be cited by DOSH for having money in the cash register over the minimal amount needed to do business.
2. All displays and other materials posted in the window(s) or door(s) should be arranged to provide an unobstructed view of the cash register if it is visible from the street.
WAC 296-832-30015 Provide outside lighting.

You must light the store’s approach area and parking lot during all night hours your business is open.

**Note:** You can do this by:

1. Providing surveillance lighting to observe pedestrian and vehicle entrances.

2. Providing lighting of a minimum of 1 foot candle to comply with ANSI/IES RP7-1983. Lighting levels can be measured with a light meter; for comparison purposes 1 foot candle = 1 lumen incident per square foot = 10.76 lux.

[Statutory Authority: RCW 49.17.010, 49.17.040, 49.17.050 and 49.17.060. 14-09-095 (Order 13-10) § 296-832-30015, filed 04/22/14, effective 07/01/14. Statutory Authority: RCW 49.17.010, .040, .050, .060. 02-16-087 (Order 02-01), § 296-832-30015, filed 08/07/02, effective 10/01/02.]