

About the new Conveyance Management Portal (CMP)



L&I's Elevator Program is developing a new Conveyance Management Portal (CMP, or Portal). The system will provide self-service access to permits, inspection reports, and other services with greater ease for customers and staff.

Since 2006, the agency has been using a system that no longer provides functions needed with the changing times. Washington's elevator industry requires a modern system to keep up with volume of projects.

The \$3.52 million project is well underway. After a competitive procurement process, the agency chose Aithent (pronounced with a soft "th": Aay-thent) to supply the Portal.

Benefits of the new system

- It's easier and more intuitive to apply for a permit — and pay for it online!
- Receive immediate notification of an L&I decision about installation/alteration/renewal or other permits, eliminating the wait to find out.
- Renew multiple permits at one time.
- Print annual operating certificates as soon as you pay for them.
- Uses existing logins for your MyL&I or SecureAccess Washington (SAW) account.
- Respond to inspection corrections, or request extensions or waivers.
- Receive alerts and reminders by email when action is needed.

Timeline

The Portal is will go live on Feb. 26, 2025. Like any new technology, updates will be introduced even after the launch. Here's a brief timeline:

- Through December: Portal development, testing. System demonstrations.
- January-February, 2025: System training.
- Feb. 26, 2025: System launch.
- After launch: Additional updates, training.

Find out more

There are several ways to find out more about this project:

- Visit [Lni.wa.gov/CMP](https://lni.wa.gov/CMP) and join the Elevator Program's email list.
- Call 360-902-6130 or email ElevatorSect@Lni.wa.gov.
- Attend a meeting of the Elevator Safety Advisory Committee.

Public meetings that involve the Portal will be posted on the website. The website will also include an FAQ, project newsletter, and Portal-related meetings and trainings when scheduled.

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