



ProtectMyHome.net

Problem with your construction project?

## Try mediation to resolve it

**Got issues?** There are many ways to resolve disagreements between contractors and consumers. Have you thought of mediation as a way to settle your dispute?

**What is mediation?** Mediation is a process in which people with a dispute meet with an impartial and neutral third party, called a mediator, to resolve their conflict. The mediator guides the two sides through structured negotiations to help them reach a solution they both agree upon. Mediation is a type of dispute resolution that's an alternative to going to court.

**Why mediation?** Mediation is usually less expensive than court action and often brings a faster resolution. Fees vary for mediation services. Some organizations provide their services at cost or on a sliding fee scale. Others charge professional fees, depending on the type of mediation and the background of the mediator.

**Know your mediator.** Just as with any other service providers you hire, check them out first! Don't be afraid to ask important questions such as: How long have they been in business? How many and what types of cases have they mediated? Where did they get their training and education? Get informed!

### Resources for Dispute Resolution Through Mediation

#### Resolution Washington (King County)

4649 Sunnyside Ave N, Suite 520  
Seattle WA 98103

[www.resolutionwa.org](http://www.resolutionwa.org)

#### Washington State Bar Association

Alternative Dispute Resolution Services

1325 Fourth Ave, Suite 600  
Seattle WA 98101

1-800-945-9722

[www.wsba-adr.org](http://www.wsba-adr.org)

#### Volunteers of America — Western WA

2802 Broadway Ave  
Everett WA 98201

425-259-3191

[www.voaww.org](http://www.voaww.org)

#### UW School of Law Mediation Clinic

William H. Gates Hall, Suite 265

PO Box 85110

Seattle WA 98145

[www.law.washington.edu/clinics/mediation](http://www.law.washington.edu/clinics/mediation)

#### Better Business Bureau

PO Box 1000

1000 Station Dr, Suite 222

Dupont WA 98327

253-830-2924

[www.bbb.org/bbb-dispute-handling-and-resolution](http://www.bbb.org/bbb-dispute-handling-and-resolution)



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**Labor & Industries**

Contractor Registration

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