Using Forgot Password

MFT provides the ability for users to request a password reset when their password has been forgotten. Passwords will expire after 3 months of non-use. A password has expired notification will be received, however it requires the entry of the current password. If that password is unknown use these instructions to reset your password.

Open MFT

1. Using Chrome or Edge
2. Go to https://mft.wa.gov/

MFT Log-in page displays

1. Click Forgot Password Link
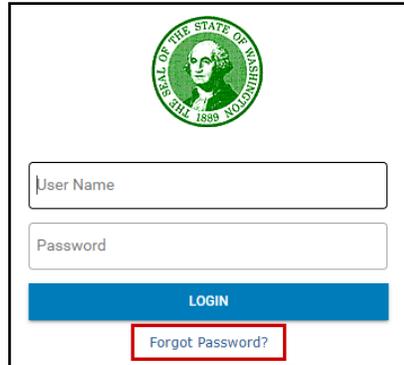
Specify Account Information displays

1. Enter User Name
2. Enter CAPCHA Letters from Image
3. Click Submit

Email will now be sent

Open Outlook

1. Click Email from GoAnywhere

Email will open

    1. Click Reset Password
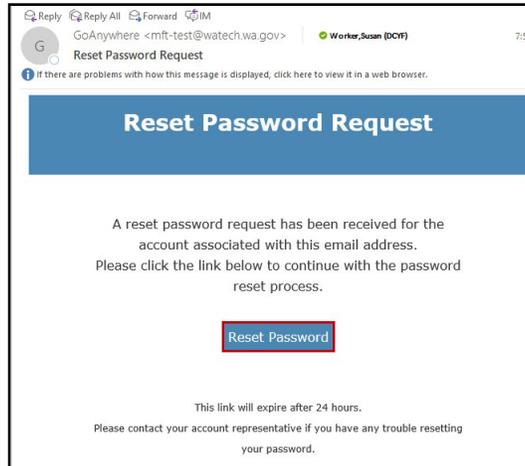
Confirm your username displays

    1. Enter User Name
    2. Click NEXT

Create your new password displays

    1. Enter New Password
    2. Confirm: New Password
    3. Click SAVE
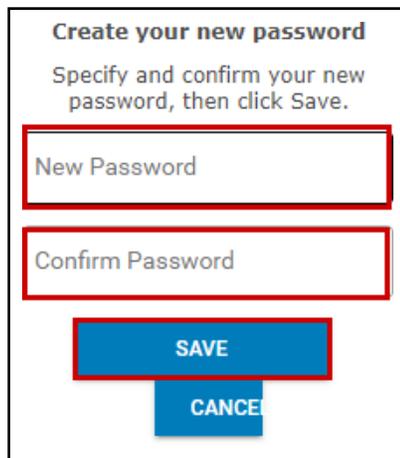
Password successfully reset displays

    1. Enter User Name
    2. Enter Password
    3. Click LOGIN
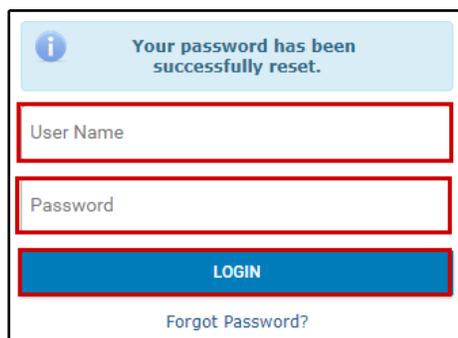
Access to MFT is now available