Capitol Pacific Reporting

Court Reporters Since 1978

2401 Bristol Court SW, Suite C-103, Olympia, WA 98502 • Ph: 800.407.0148

Elevator Safety Advisory Committee Meeting

TRANSCRIPT OF PROCEEDINGS

November 21, 2023



Production:

production@capitolpacificreporting.com

Scheduling:

scheduling@capitolpacificreporting.com

Website:

www.capitolpacificreporting.com

- Full-sized and condensed PDF transcripts
- Hyperlinked word index
- Hyperlinked exhibits
- Bookmarked examinations and exhibits
- Other common file types including: txt, lef, sbf, mdb, xmef, and PTX e-Transcript
- Exhibits and other files found under the paperclip icon within Adobe Acrobat (Reader)
- Copy-and-paste while maintaining formatting
- Files accessible via online repository

1	DEPARTMENT OF LABOR AND INDUSTRIES
2	STATE OF WASHINGTON
3	
4	
5	ELEVATOR SAFETY ADVISORY COMMITTEE MEETING
6	TRANSCRIPT OF PROCEEDINGS
7	VIA MICROSOFT TEAMS VIDEOCONFERENCE
8	November 21, 2023
9	
10	Pages 1 through 118
11	
12	
13	
14	
15	
16	CERTIFIED
17	TRANSCRIPT
18	Taken Before:
19	Andrea L. Clevenger, CCR, RPR Washington Certified Stenographic Court Reporter #3041
20	for Capitol Pacific Reporting, Inc.
21	(800) 407-0148
22	www.capitolpacificreporting.com
22	admin@capitolpacificreporting.com
24	
25	



1	ATTENDANCE
2	Elevator Safety Advisory Committee
3	Dight Handardan FCAC Chair Mahility Congonta
4	Ricky Henderson ESAC Chair, Mobility Concepts
5	Garry Wood ESAC Vice-Chair & Registered General Contractors Representative
6	Scott Cleary Owner-Employed Mechanics Exempt
7	from Licensing Representative
8 9	Gerald Brown ESAC Secretary, Chief Elevator Inspector for WA State
	Lyall Wohlschlager Owner-Employed Mechanics Exempt
10	from Licensing Alternate Representative
11	Brian Thompson Registered Architects or
12 13	Professional Engineers Representative
	Jan Gould City of Seattle
14 15	Mandi Kime Licensed Elevator Contractors Alternate Representative
16	Duane Leopard City of Spokane
17	John Carini Building Owners and Managers
18	Representative
19	Jason Howerton City of Seattle Chief
20	
21	
22	
23	
24	
25	



1	AGENDA	
2	PAC	GE NO.
3	ESAC Introduction	4
4	Welcome, Introduce Committee	4
5	Introduction of Cory Winchell	7
6	Comments Regarding & Vote on August 2023's	7
7	Meeting Minutes	
8	Chief's Report	8
9	Scorecard & Accident Report Review	8
10	Scheduling Inspections	13
11	Legislative Updates	25
12	Rulemaking Update	25
13	City of Seattle Update	34
14	Needed Points of Discussion	36
15	CMP Project Update	36
16	ESAC Subcommittee Status Updates	67
17	Conveyances in Rental Units	67
18	Cab Interior Alterations	67
19	Pneumatic Vacuum Elevator	68
20	New/Continued Business and Audience Questions	78
21	Door Lock Monitoring	78
22	AHJ Key Box Requirements	89
23	Shaftless Elevators	89
24	Handset Phone	108
25	Conversation from Stakeholders	112
		Page 3



1	BE IT REMEMBERED that on Tuesday,
2	November 21, 2023, at 9:01 a.m., before ANDREA L.
3	CLEVENGER, CCR, RPR, the following proceedings were had,
4	to wit:
5	
6	<<<<< >>>>>
7	
8	CHAIRPERSON HENDERSON: All right.
9	Welcome, everybody. First round, we'll introduce the
10	subcommittee. My name is Rick Henderson, chair of the
11	ESAC, currently member of the A17.1 hydro committee and
12	alternates to A17 existing and also maintenance
13	committees.
14	Garry, do you want to introduce yourself?
15	
16	ESAC Introduction
17	Welcome, Introduce Committee
18	
19	MR. WOOD: Yes. Good morning. Garry
20	Wood, MCI Elevator. I represent general contractors
21	in in nonunion labor, if you will. I'm the vice
22	chair, helping Ricky as well.
23	MR. BROWN: I'm Gerald Brown. I'm the
24	chief elevator inspector for the State of Washington and
25	the government representative and secretary for the ESAC



1 committee. 2 Jan? MS. GOULD: Jan Gould, strategic code 3 advisor for City of Seattle, SDCI. And I'm also on an 4 ASME committee, the RAC committee. Thank you. And good 5 6 morning to all. CHAIRPERSON HENDERSON: Who else are 7 we missing on there -- our committee members here? 8 9 MR. LEOPARD: I'll jump in there. 10 This is Duane, City of Spokane -- representing the City 11 of Spokane and I like to say the east side of the state 12 too. 13 MR. CLEARY: Scott A. Cleary, MCI 14 I represent the 270 exemption from licensure 15 residential and commercial accessibility, as well as 16 residential elevators. I am on the board of ASME Code and Standards. 17 18 got oversight of 13 committees. One of them is 18.1. 19 Another one is 17.1. I am also the vice chair of the A90 belt man lift committee. 20 21 I've been on ESAC since '07. I've had terms as 22 chair and vice chair and seeing the process over the 23 years, and really appreciate having these forums. 24 you. 25 MR. THOMPSON: Brian Thompson, full



1	fire protection engineer with Aegis Engineering,
2	representing registered architects and engineers.
3	MR. CARINI: Good morning. John
4	Carini, Sound Transit, representing property managers and
5	building owners.
6	CHAIRPERSON HENDERSON: And did we
7	miss anybody, Melissa?
8	MS. GOULD: Hey, Jim. Is Jim here?
9	CHAIRPERSON HENDERSON: I think Jim
10	sent a note in. He's not going to be able to make it.
11	He's got some personal things. He's not going to be able
12	to make it today.
13	MS. KIME: Mandi Kime, director of
14	safety services, Associated General Contractors of
15	Washington, and I represent licensed elevator contractors
16	as the alternate.
17	MR. WOHLSCHLAGER: Lyall Wohlschlager,
18	I'm the alternate for the those exempt from
19	licensures.
20	MS. GOULD: Jason?
21	MR. HOWERTON: Jason Howerton, City of
22	Seattle, alternate representative.
23	MS. ERIKSEN: With that, I think it's
24	time to introduce Cory.
25	////



1	Introduction of Cory Winchell
2	
3	CHAIRPERSON HENDERSON: So we have a
4	new member of our ESAC committee. Cory, would you like
5	to introduce yourself?
6	MR. WINCHELL: Yeah. Thank you,
7	everyone. It's a pleasure to be here. Hopefully
8	everybody is looking forward to Thanksgiving holiday.
9	I'm with Schindler Elevator, representing elevator
10	contractors. This is my first real meeting. Have had
11	some touch-up basis. I'm really looking forward to the
12	opportunity and thanks for having me.
13	CHAIRPERSON HENDERSON: Thank you.
14	All right. Next on the agenda, I believe well,
15	first I believe that's got all the introductions taken
16	care of.
17	Next on the agenda is our CMP project update.
18	MS. ERIKSEN: Sorry. You need to vote
19	on August meeting.
20	
21	Comments Regarding & Vote on August 2023's Meeting
22	Minutes
23	
24	CHAIRPERSON HENDERSON: Thank you. I
25	don't think did yeah. So comments regarding the Page 7



1	vote on the August meeting minutes? Do I have a second
2	for voting on the minutes?
3	MR. CLEARY: I have I have a first.
4	Who is we need a second.
5	MR. WOOD: And Garry Wood will second.
6	CHAIRPERSON HENDERSON: All right.
7	With that said, raise your hand for vote for accepting
8	the minutes.
9	MR. BROWN: Can Andi see all of us,
10	Melissa?
11	MS. ERIKSEN: They've been accepted.
12	CHAIRPERSON HENDERSON: And, Melissa,
13	you got all that recorded? Good to go?
14	Next up on the agenda is the chief's report for
15	scorecard and accident review. Gerald?
16	
17	CHIEF'S REPORT
18	Scorecard & Accident Report Review
19	
20	MR. BROWN: Okay. Let me present real
21	quick. Okay. When you can see this, raise your hand.
22	Great. All right.
23	This is our first quarter of this fiscal year of
24	during the first quarter, we have inspected over 4,000
25	elevators. Out of that 4,000, 3,200 were annual



inspections. Over 350 were install and acceptance inspections, and almost 400 were alteration acceptance inspections. So we do a lot of alterations here apparently.

Our backlog that we've been tracking starting at the end of 2020 to try to bring all the past dues up to date for that time period, out of that stack of elevators that hadn't been seen, we're about 88 percent complete from being current.

The -- the process we've gone through on that has been a combination of working some overtime and redoing our inspection process so we get more thorough coverage on those.

Garry? You're muted.

MR. WOOD: I apologize. My hand shouldn't have been up.

MR. BROWN: Okay. All right. So we're doing really good on our backlog, trying to get things caught up. We have gone from seven openings to only three vacant inspector positions.

We have several inspectors that are in the training process now, getting ready to go out and start doing annuals, and other inspections we have an onboarding process that requires pretty extensive study and hands-on training.



Our three positions are in Silverdale, Kennewick, and the Spokane area. So if you know of anybody in those areas that is interested and qualified to be a state elevator inspector, please have them check the L&I gov job site and make application.

Speaking of accidents, we have -- first quarter accidents were three elevator accidents, 27 escalator accidents, and none of them have been found to be the fault of the conveyance. Mainly operator errors.

So that's what we have currently for access during the first quarter.

We have another subsection here on education.

November is elevator safety month -- or escalator safety month. Sorry.

And as an elevator constructor third generation, I think we all wish that that's something we could uninvent because of the interaction that people have when they're using them.

We're not really catching people at their best because getting off and on them is a challenge, so -- and the things you should remember on those -- and it's important -- I know we're talking about this, and all of us have ridden escalators, but all of your family members haven't. Everybody that you interact with when it comes to these devices, this bears repeating.



So face forward, hold the handrail, and stay aware of what's going on. Don't have your arms full, you know, or be unevenly weighted. Try to balance things. Don't walk and run on them because -- or use them as a toy or a carnival ride.

I got in trouble as an elevator man when I had the airport on my route because I would always get after people when they would tell the kids go play on the escalator. "We're going to be here a while. Just go play on the escalator."

I just couldn't help myself. I remember as a kid, my dad -- we were going on vacation, and we couldn't go until Dad stopped by the department store and dug some kid's toes out of the escalator so they could sew them back on.

So escalator safety has gotten better since those days, but it's still an issue. So when you're with your kids or your grandkids, take the time to train them.

Please use the elevator if you need. These things go in conjunction with each other. When they put in a set of steps, they always have an elevator or a stairway logistically close to them so you should be able to have an option.

So when you buy Grandma and Grandpa that new set of pull-behind luggage, have it also include the



1	instructions of, "These roll right in and out of the
2	elevator really well" and and not try to balance these
3	things or try to carry everything and not work correctly
4	in your stance.
5	And like I said, teach others to be safe. It makes
6	a difference.
7	Are there any questions about our reporting or
8	accidents or safety tips?
9	Okay.
10	CHAIRPERSON HENDERSON: Sorry. Go
11	ahead, Gerald. Were you
12	MR. BROWN: Go ahead. Go ahead.
13	CHAIRPERSON HENDERSON: Rick
14	Henderson. Just a note here for Andi, our court
15	reporter, to make sure you introduce yourself before you
16	start talking, just so that she can keep track of us.
17	Something I just wanted to note notice that it's
18	still available for Washington that y'all do have a link
19	here for some escalator safety tips, PDF document, that
20	would be good for everybody to be aware of.
21	Wasn't there also a safety video that was available
22	at one point in time for the escalators market, or am I
23	misremembering on that one, Gerald?
24	MR. BROWN: It had the there was
25	the link on our website to the elevator/escalator safety



1 group that you could click on and go to those sites to 2 get access to safety videos. CHAIRPERSON HENDERSON: That's -- Rick 3 4 That's also a great reference, you know, for -- you're talking about to your family members and 5 6 friends on that. That's a good link to reference for There's lots of good information there. 7 that. All right. So that brings us -- I believe that's 8 9 covered, your scorecard accident and review and also the 10 scheduling of inspections; is that correct, Gerald? 11 MR. BROWN: I was just going to go over the scheduling inspection checklist. Is that --12 13 CHAIRPERSON HENDERSON: Yep. That's next on the list. 14 15 16 Scheduling Inspections 17 18 MR. BROWN: Okay. All right. Let me 19 put this back up here and present. Try to make this full 20 screen. 21 This is our website, and this is under "Contractors 22 and Service Companies" when you go to our elevator 23 website, and the very top form -- you go over here on the 24 side under "Contractors and Service Companies," "Forms and Publications." This brings up a whole list of forms 25



and building official forms and things like this.

And the very first one that we have is the "Acceptance Inspection Scheduling Checklist." And the reason that it's labeled that way is because we really want this turned in for you to be able to get on the inspection schedule with our state inspectors, that you would send this list to the inspector and fill out the information that's on it, and then he can get you scheduled for your inspection.

You want to make sure that, you know, you list everything here. Part of this list is from the elevator company, the EC, and then the GC, the general contractor. They just acknowledge they've seen this list. The elevator company -- the very first box talks about, "Performed all work and testing as applicable prior to the inspection."

So we're coming out to see something that's basically already gone through the inspection process, and so this is for new elevators and modernization or alterations.

And so it has -- it's broken up into different areas for machine room, sprinkler, shunt trip, disconnect switches, hoistways, and pits. It lists all the code references, overhead shivs, other miscellaneous items, ADA compliant devices, verification and elimination of



thresholds, you know, have your light reader there to confirm that.

And then at the end, they -- we have a place to sign off on the name of mechanics that performed work and the signature line. So here is the printed name and signature of the elevator contractor and the date, printed name of general contractor and the date.

And then you just send this. Because it's a fillable PDF, you just send this to the inspector, and he gets you on the board to get your inspections done.

So just so everybody is aware, this is what we're using. It's for the electric traction elevators and hydraulic elevators, and it does indeed cover alterations and turn-offs.

Anybody have any questions?

CHAIRPERSON HENDERSON: Yeah. Gerald, this is Rick Henderson.

After the -- approximately what is the time frame once this is turned in to the State before the scheduled inspection can take place?

MR. BROWN: I believe it's up to ten days to be able to get an inspection slot. Normally our team has been doing it in three to five. It's a lot quicker than the ten days allowed, but you should hear something back.



We have -- have kind of adopted the practice of sending this request to not only your inspector for that area, but your inspector and the supervisor for that area because, if your inspector is on vacation or out sick, he may not see this for the ten days.

But if you double it up and a copy of it goes to his supervisor, that way, we have a little two deep coverage there, and the supervisor can help either reallocate to somebody else to do that inspection if that inspector is not available.

So if we send it to the elevator inspector and the elevator inspector's supervisor -- and that's also on the website. So you can go to elevator inspections, click here, "Elevator Inspection Staff in Your Area."

This shows the six different regions in Washington State. This is a list of our tech specialists, and this shows our virtual inspection staff, and then it shows the field supervisors and all of the inspectors, the email addresses.

And so then it talks about this is Region 1, Island County, San Juan, Skagit, Snohomish, Whatcom Counties. So it has broken down regions by counties, and so you get to see who your inspector is, who their supervisor is. And so it should just be click and play on your email to turn this report in to make sure that it's submitted.



Garry?

MR. WOOD: Garry Wood. Gerald, just a quick question. How do you envision this form working for other types of equipment rather than just hydraulic and traction elevators, like A18 equipment, residential equipment, that sort of thing? Do you just want it modified and sent in that way or what do you prefer?

MR. BROWN: Fill out what you can.

Mark NA on the stuff that doesn't apply. There's enough in there so the inspector can use this same format to get you scheduled.

MR. WOOD: Thank you.

MR. BROWN: Like I said, like on a BBE or residential or that kind of stuff, we just want to have something so -- to help you get the inspection done because we understand that a lot of the general contractors will push, push, push to get you to get the inspector there when they don't even have the machine room door on or things like that.

And so it helps you help yourself and help them so they have success on inspection day.

So there's a lot of things in there that would help you in the residential market to partner with you to help encourage the contractor to be ready for the test. How's that?



1 MR. WOOD: Perfect. Thank you. 2 MR. BROWN: Thank you. There was 3 another hand up. Let's see. There is Perry McKenzie. 4 MR. MCKENZIE: Yeah. Can you hear me? This is Perry McKenzie, elevator inspector supervisor. 5 6 This is for all the elevator companies, commercial, residential, doesn't matter who you are: When you call 7 8 for an inspection, please allow seven to ten days. 9 We are going by our operations manual, which is what 10 we are supposed to be doing. If an inspector grants you 11 an earlier request in that time, that's great. Consider 12 that a courtesy, not an expectation, because we are 13 expecting our inspectors to schedule their routes out 14 seven to fourteen days. 15 If they have things scheduled, they have to 16 reschedule those to accommodate you, to get somebody into their home or their elevator or whatever. 17 18 So don't expect the courtesy to become the 19 expectation. Grant us the right to be able to run our business the way we need to, therefore fulfilling the RCW 20 21 which says we will get to every conveyance once a year. 22 If we don't have that -- aren't afforded that 23 ability, then that's how we get behind in a lot of stuff. 24 And the inspectors like to help people out.

like to grant certain things, but all of a sudden, when



25

you can't get there the next day or the next two days,

certain companies become indignant about that.

And it's like, okay, now we need to stop and go back

to scheduling. It's called scheduling, and I think

everybody can do that.

So that's my take on it. If you want to talk to me

So that's my take on it. If you want to talk to me privately about it, please do so. I encourage it. Thank you.

MR. BROWN: Thanks, Perry.

CHAIRPERSON HENDERSON: This is Rick
Henderson. Question. Gerald, I know on the form -there's places on the forms there for the elevator
contractor, as well as a general contractor to check off
items. I think there's been some confusion in the field
in the past on two.

Are both required to check off on every item? But reading the document, I don't believe that's the case. I believe it's what's applicable to that contractor is the one that checks off, but I just wanted to confirm that.

MR. BROWN: You're partnering with the contractor to make sure it's ready. We want to see that they are aware that these items are expectations through the job. That's why there's checkboxes on each item.

It's to help you help them pass.

He's probably not going to know all of the code



1 requirements that we have in here, and he's depending on you to have it, but let me go back here. 2 Show this. Like, on Item 6 -- or Item 8 here, machine room 3 lighting is 19 footcandles, and that's the ASME code. 4 You know, he obviously puts that in and that it has met 5 6 those qualifications, but other items on here may or may not be more contractor related. 7 But there are a lot of contractor-related items in 8 9 the machine room, and we also want you to know, like, on 10 the seven-foot minimum headroom clearance in the machine 11 room or control room, and if you install to make sure 12 everything is up above that, and also to have the 13 contractor know that that's an expectation too, so they 14 don't run low hanging sprinkler lines or whatever into 15 the room. 16 So, yeah, there are items on there that you work 17 with them on, so --18 CHAIRPERSON HENDERSON: Okay. So I 19 believe that was -- so the elevator and general 20 contractor aren't -- both checkboxes aren't required to 21 be checked on every line item? 22 MR. BROWN: Correct. Correct. 23 CHAIRPERSON HENDERSON: Okay. 24 And we want to be accurate MR. BROWN: 25 on it too. We don't want to mark that box that, "Well,



we're really hoping that's ready by, you know, ten days from now."

This is the "It's ready. We're ready for inspection" thing, and so that's why -- that's why it's on there. We don't want to have like so many times in the past and then other jurisdictions where they'll tell you anything to get you out and then -- but they feel like there's no consequences for just marking a box.

Well, in Washington State, of course, they have the annoying \$500 reminder that you probably didn't do that right.

And so that's why that annoying reminder is covered up at the -- at the beginning of the -- of the form, talk about noncompliance, and then also at the bottom of the form, it's covered down above the signature line that this is indeed -- you mark what you check and you check what you mark. And just so you understand that's how it works. This is a discretionary thing.

We also understand that, during the course of the inspection, things happen. You know, "Hey, I just lost an Al card" or whatever, or "My starter -- soft start module burned out" or whatever.

That's -- that's stuff that just happens during the test. Hey, that's why we test them. But as far as, have you looked at this elevator? Have you loaded weights in



it before we get there? Have you gone over with the fire alarm guys to make sure that it -- they understand that you have to have this equipment ready and that it's working and it's tested.

This is to help you and your company's and the builder's contractors. It's to help everybody to have success on inspection day. And without this, us just having this as an expectation, it's not good.

Let me explain what I've explained to our team and -- just so everybody knows. We'll go out on-site. You're supposed to have this filled out, checkmark a copy of it sent -- PDF sent to the inspector to get on the board, and you have a physical copy of this in the machine room.

So our inspector is going to come on-site, and he is going to start his inspection process, and if we get through the course of the inspection process and it's determined that we keep finding two or three or whatever items -- whatever the inspector sees of, you know, "We're really not going to pass inspection today. This stuff should have been done. It was on the checklist," at that time, instead of the elevator inspector just turning on his heel and walking out the door, they've been instructed to, "Okay. Go get your checklist."

And they take the checklist, and they'd already





scheduled to be there for more than an hour or two or three or whatever to get through the inspection.

So what he's going to do is, he's going to spend up to an hour going through the checklist with you. You're there. The elevator contractor's representative is there. General contractor's representative is there.

And he's going to go through this, and he is going to circle every item that is on this list that was marked that it's ready, and it's not, and that's what's preventing the inspection from being done.

And he's going to go into his report, and he's going to note by item number, you know, Item 2, 7, 12, 15, 18, or whatever was not ready, and he's going to make that note on his three-part form of why he failed it and what items weren't ready.

So you're going to get the physical copy on-site of the circled items. He's going to have his paperwork where he just writes down the numbers of the items that failed, and then we're going to have to reschedule the inspection.

And so this means that everything is ready to go.

The elevator is completely installed. All the notations from the factory of, "You need to have this, this, and this provided at time of -- for the install" where the contractor doesn't have his lighting in or the door is



not on the machine room and there's holes in the hoistway you can throw a basketball through, little things like that will make sure that you don't pass.

And so, like I said, like anything else, mark what you check and check what you mark and mean it.

And so this is -- this is the instruction. So instead of us just turning on our heels and leaving, you have somewhat of a punch list.

This list does not comprise everything that we're going to inspect. Okay. These are the items that have failed in the past that were noteworthy to make this list.

So all of these items on here are from alligator bites of failed inspections, and so we want to work with you. We want to partner with you. We want to partner with the general contractor. We want to make sure that the installation is safe and ready to go.

So I just wanted you to understand why this inspection checklist is important. It's a tool for you as a contractor. It's a tool for you as an elevator contractor, and it's also to expedite our inspections so we can get two inspections done that day instead of one.

You know, when we're on-site and you have something that, "Gee, I can fix that. Give me ten minutes," they're going to wait.



But if it's, "I just lost the motherboard," we're probably not staying for that. Okay. So that's -- you have to understand, there is discretion on the part of the inspector so he can help and get this work done and continue on his inspection route or his additional turn-on inspections that he's doing that day.

So thank you.

CHAIRPERSON HENDERSON: All right.

Thank you, Gerald. This is Rick. And that gets us staying on schedule for the next topic on our agenda, which is going to be our rulemaking update, which is back to you again, Gerald.

Legislative Updates
Rulemaking Update

MR. BROWN: Yes. On our -- let's see. Okay. Alicia couldn't be here, so she gave me her cliff notes on the legislative updates.

As you may be aware, on our adopted -- our code adoption rulemaking that just recently went through, the CR-103 to adopt the rules was effective on October 22nd. The rules took effect -- our effective date for all of our rules changes were -- took effect on October 2nd.

And so basically what this meant was, all of the



jobs that got permitted after October 2nd are expected to follow the newly adopted codes, and that would be ASME A17.1, 2019; ASME A18.1, 2020, for platform lifts and residential stuff, and then following the additional updated construction material hoists.

Let's see. There are -- the new rules are on the website. We encourage you -- and if you're on this call because you're a point of contact for the ESAC committee, all of the things that are on the website under the WAC rules is very important that you read them.

You are the expert for your company. You are the one that advises them, "Hey, guess what? There's rule changes in here."

And it's kind of been reshuffled, especially the 675, where we're talking about exemptions to the adopted rules or exceptions or corrections where the State, through working with the TAC and the ESAC, there were certain modifications made to the ASME A17.1, 2019, like interior escalator trusses are 19 footcandles now, and not five.

If you have remote escalator machine or control space, it's 19 footcandles instead of five. The code calls for five. Washington State wanted to have a level of safety, so it went to 2019. These are just some examples of the changes that have taken place in the code



that you need to be made aware of.

And so, like I said, everybody on this call, especially if you are your company's point of contact, you're the -- you're the advisory portion of your company to see these changes and what's there. We've had this communication. It's on our website. We have an outline of just the changes to the WAC rules. That's also available on our website. And so that's -- that's that important part that you need to do.

The next thing that we have coming up, we had -- we have a fee increase that's taking effect at the first of the year. This is the CR-103 to adopt the fee increase. Takes place on October 17th of this month. That went into effect in October last month, but the effective date will be January 1st, 2024, and this is an 8 and a half percent fee increase.

Just a precursor refreshing what we had before, there was a vote on a 17 percent fee increase to pay for our CMS system. And so we took a three-year block of what the regular scheduled fee increases -- we lumped them all together, and we asked for that to take effect.

There was some delays, so they split the fee increase in two, but there was some errors in the way that it was written up in the WAC. So some of the fee increases went up at the first of last year -- or this



year rather and others kicked in in July.

So we don't repeat the same process with those clerical errors, in 2024, it's just going up 8 and a half percent, all fees. So it's -- it's something that was voted on. We've had public meetings on. There's information available on our website. So you can see the CR-102, 103 for the fee increase.

And so that is the report that I have on rulemaking update. Any questions?

CHAIRPERSON HENDERSON: Gerald, this is Rick Henderson. Just -- I know I get this question put to me a lot and just wanted to review with you one more time on -- along with the adoption of the -- excuse me -- along with the new CMS system, I believe that's going to bring in some modifications on the enforcement of the A17.3 requirements.

MR. BROWN: Yes.

CHAIRPERSON HENDERSON: Would you just review that for us and give us a review on that?

MR. BROWN: Right. Part of the delay that we've had on doing write-ups in the field on A17.3 is, we wanted to have this new system in place. We want to include that training to our inspectors, along with the new system, and we wanted to be able to have that take place.





We'll probably start seeing those. We'll get everybody up and going on the new system and -- and after our training is complete, probably a month or so later. Then you'll start seeing the A17.3 items show up.

The A17.3 items have a clock associated with them on two-year compliance and five-year compliance for different items.

And so that didn't change with the rules update, the two-year and five-year clock for compliance on the A17.3 items. It's just that the customer and the elevator service company will be able to see when those dates are for completion.

And that's the process that we're looking at right now, and it will have -- it's an A17.3 item correction that's been noted. The good part is, we don't anticipate there being a huge impact because at one time we had the A17.3 worked into the WAC rules, and it was very -- about 90 percent complete to what the expectations were at that time. Building owners and service companies had done a lot of preliminary work to bring jobs up to A17.3.

I think this will be relatively low impact in that respect because they -- you know, they had already done their pit ladders and lighting, and a lot of that stuff that took place is done already.

So the items you're going to see are the items that



are noted on that form, and we'll have our inspectors trained to put on their A17.3 hats when they're looking at these older jobs.

This only affects jobs that were installed prior to 2000 or '98 by the adopted code. Jobs that were put in before that, the A17.3 is a minimum safety standard code. And so those jobs that are lacking in those few items that are left will be brought up to that minimum safety standard.

And we will work with the companies, the building owners, everybody to try to keep this as painless as possible, and they can budget for it, and a lot of them have already done a lot of the -- a lot of the items.

So like I said, we are anticipating that this will be -- we're approaching it as partnership. They're going to -- inspectors will point out what needs to be done. You'll have that point of record and be able to work with your customers, if you're an elevator contractor, to show, okay, the State has these items. Here is a budget proposal to get this work done.

And the work can be completed, and they'll sign off on the form that those correction items were done, just like now on any correction item, and you'll have that plan of action with the new verbiage in the new system, the new portal system, that that plan of action will be



1	there.
2	CHAIRPERSON HENDERSON: All right.
3	Thank you, Gerald.
4	Scott? I see you have your hand raised.
5	MR. CLEARY: Yes, sir. Scott Cleary,
6	MCI.
7	Gerald, questions are on 17.3, Section 10,
8	incorporates residential into 17.3. So I know we talked
9	about this earlier, but I don't think Section 10 was
10	exempt in 675 of the WAC.
11	So as a licensed elevator company working on old
12	residential, are we obligated to meet Section 10 of 17.3?
13	MR. BROWN: That's a great question,
14	Scott. And I'd really like input from our stakeholders
15	on that before that decision is is pencil stroked out
16	there. I would like to have some input.
17	If that's something that Ricky would consent to
18	having a subcommittee look at, I think that would be very
19	appropriate so we can put it all on the table. We can
20	bring it up and have people participate in that
21	subcommittee.
22	I would encourage that, but that's up to Ricky to
23	make that announcement.
24	MR. CLEARY: Gerald, what makes that
25	really important is that means all residential elevators



1 would be retrofitted with space guards to meet the three 2 quarter four rule in lieu of the three five. So that is -- it's -- it's pretty costly, and I know 3 Jim is not here, but we're working on, you know, point of 4 sale inspections on residential, which I think is needed. 5 6 So that -- we need guidance and clarity on that because that will be kind of a shock to most homeowners. 7 8 Thank you. 9 Thank you. MR. BROWN: 10 CHAIRPERSON HENDERSON: We have one 11 other hand up. Sergey, do you have a question? 12 MR. DOLGIKH: Yeah. Sergey Dolgikh, 13 technical specialist. 14 So, Gerald -- so since we're looking at 17.3, as a 15 whole, being adopted, right, in this state, there's a 16 question of 311 section of, like, a fire service upgrade and things like that. 17 18 Are we going to just go with it and do the whole 19 thing, or are there going to be any corrections to how we're going to enforce this -- this fire service upgrades 20 21 and things like that because it's a costly procedure? Some of the controllers cannot be overhauled into 22 23 that capacity, and so they would have to be modernized and upgraded just for the sake of fire service, but where 24



do you stand on it? Thank you.

25

MR. BROWN: Thank you, Sergey. And we'll make sure we address that in our training to the inspectors to make that clarification. Thank you.

I'd also like to point out that we do have a clarification on residential elevator door hazards, TC 22-01, that was dated January 12th, 2022, and last revision was September 15th of 2022 where it lists the hazards to children. We already have a stance from the program.

This is all part of the coalition of governors that have addressed this life safety issue, and this is the State's response, talking about this clarification.

This is the area that a child could stand on jobs that were, well, probably mainly installed wrong because it's even greater than the three five rule, but this is what it looks like.

The space guards that -- this is the new standard. It's three quarters of an inch running clearance, three quarters of an inch back from the sill to the door. So basically the door has been moved back to eliminate that space. This is lower portion space guards, like a before and after shot of what they look like.

And they have to be put on permanently, so they typically use tamper-proof screws, things like that, and this eliminates the space in existing elevators.



1	New jobs come with this enhanced design so they
2	don't need space guards, but the 17.3 addresses the space
3	guards installed. There's currently options out there
4	from manufacturers that installed these in the past that
5	will help you or help the homeowners with measuring
6	this or putting them on or whatever. It depends on that.
7	So I would encourage you to look at this technical
8	clarification TC 22-01. Thank you.
9	CHAIRPERSON HENDERSON: Melissa.
10	MS. ERIKSEN: We need to please move
11	on to Jan. We have a very full agenda.
12	CHAIRPERSON HENDERSON: And moving on
13	to Jan, the next up is City of Seattle update. Jan, you
14	there? I think you're muted, Jan.
15	
16	City of Seattle Update
17	
18	MS. GOULD: So sorry. Jan Gould, City
19	of Seattle.
20	The State of Washington plans on adopting the 2021,
21	their version of the ICC on March 15th of 2024. In
22	Seattle, we'll be following shortly thereafter, adopting
23	Seattle building code 2021.
24	And we plan on having another industry meeting
25	because, since the last one we've had, we've added maybe



Transcript of Proceedings - November 21, 2023 1 five additional changes to our Chapter 30. So we'll have 2 another industry meeting probably in February of next year, or January, to go over all the changes to our 3 Thank you. 4 Chapter 30. Any questions? 5 6 CHAIRPERSON HENDERSON: Jan, Rick Henderson. Would you mind reviewing, similar to what 7 Gerald did, the State's adoption of the A17.3 -- or 8 excuse me -- how the City would be dealing with A17.3? 9 10 MS. GOULD: Yes. Jan Gould.

Jason Howerton, our program manager, and I have spoken about this briefly and have not talked to anyone above our program, but we're planning on doing similar to what the State is doing, defining a major alteration.

And when we adopt the Al7.3, after the State starts enforcing it, to have under major alterations controller upgrades to enforce the Al7.3.

But we haven't talked to, you know, the rest of our group, the -- our bosses, so -- but that's our intent at this point is to follow suit with what the State is doing.

Jason, do you have anything you want to add?

MR. HOWERTON: Yeah. We're likely not going to adopt until the next code cycle. We'll see how the State rolls out their program. We'll be similar, but



11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 we fully don't know the impact. 2 We have others -- we'll have to consult with the 3 city council and all that before we'll be able to have a formalized plan of how we're going to adopt and the 4 processes we'll use. 5 6 MS. GOULD: It will be under the 2024 7 building code. And I think it's going to be a short time 8 between adoption of 2021 and 2024, shorter than our 9 typical three years. Thank you. 10 CHAIRPERSON HENDERSON: All right. 11 Moving on to the next item on the agenda, brings us to 12 the CMP project update, and --13 14 Needed Points of Discussion 15 CMP Project Update 16 17 MS. TAYLOR: Good morning, everybody. 18 I am Nicole Taylor, and I am joined here by Amy Reynolds and others for our presentation. I'm going to let Amy 19 20 kick us off. 21 Excellent. MS. REYNOLDS: Good 22 morning, everybody. Welcome to the second of two 23 conveyance management portal listening sessions in 24 November. I'm Amy Reynolds, and I have the pleasure of

kicking off this part of today's meeting.



25

So today you're going to see a demonstration of the plan of corrections feature in the new conveyance management portal, and we should have plenty of time for you to ask questions.

A couple of items before we get too far along. You may have noticed the name "Conveyance Management Portal" or just "CMP" or "the portal." We've made this change to make it really clear about the difference between the system we're developing and the one it replaces. So you're going to hear that name "portal" or "CMP" a lot as we move forward.

You may have already heard that there is a shift in the portal's go live date, and we'll have an announcement before the end of this month about the new date.

So the easiest way, if you're not already receiving project updates, to get them is to visit lni.wa.gov/cmp and click the link to join the project's email list. That's going to get you regular project updates, as well as reminders about meetings like this one or at least demonstrations during your regular meetings.

So we're continuing to hold these listening sessions because we really want you to have a chance to learn about the new portal, to tell us what you think about the new portal, and to get your feedback about whether the communication and the training that we'll provide meets



your needs as we get ready to go live.

So just a quick review of our agenda. Gerald is going to share some quick remarks specific to the project.

After that, Nicole Taylor is going to give an update on our project schedule. Then you're going to get a demonstration of the plan of corrections functionality, and we've allowed plenty of time for your questions, both during and after the presentation.

And just before we close out today, I'm going to ask you to complete a short readiness survey to get your in-the-moment feedback. I'll drop the link in the chat when it's time, and then we'll end our portion of the agenda by highlighting what comes next for the project.

So quick reminder about the vision that is guiding this work. You've likely seen this slide before, but this slide is based on what you told us is most important to you over the course of this project. So we continue with our themes of building trust, focusing on the customer, and collaborating and engaging. All of that sums up why we are here today.

So the project team and the sponsors really want to thank you for your continued engagement. It becomes more and more important, especially as we get close to our go live date.



I'm going to pass things over to Gerald Brown, and he's going to give you his perspective on the project.

MR. BROWN: Make sure my camera and my mic is on this time.

Thanks, everybody, for being here about this very important listening session. This is our opportunity to speak up and learn things. There's been some updates since our last time together a couple months ago.

As you've likely heard already, we have a new name, the Conveyance Management Portal, CMP, or portal for short. And interesting about portals, if you look it up in the dictionary, it's a place to go to interact and learn new things and find out information and share information.

And that's what this portal is all about. So you'll hear me call it the portal hopefully from now on.

The work of the portal has not shut -- slowed down a bit. Everybody is still on track. Everything is moving forward. We're trying to make sure that it's the -- it's going to be a good thing and that it's user-friendly.

We understand that around -- between now and the end of the year, things can be busy if you're closing out books and things like that, and training time may be at a premium, so we are definitely looking forward to having this all dialed in.



We'll have a new go live date, as Amy brought up.
We're working with our vendor partner Aithent to get the
exact date. We'll share it hopefully soon.

We are using this added time to focus on user testing of the portal, training people, mic reading data. All of this works -- pretty complex. This is a really big project. The IT department pointed out that we're just about changing everything.

So if you haven't seen it already, I encourage you to go to our website. We have a new spot and points out the CMP or portal, and that's where you'll go for updates and training and other information as it comes up.

And now I'll pass it over to Nicole to look at our schedule. Thank you.

MS. TAYLOR: Thank you, Gerald. And good reminders.

So our project schedule is just going to reiterate a lot of what you're already hearing, which is that the go live date, again, is being pushed out, and we are working with our vendor right now to establish that new go live date.

A lot of information and analysis is going in to determining that new date, so it is going to take us a few more weeks here before we have that ready for you, but work is still definitely underway and full steam



ahead. The project team has not slowed up by any means.

There's just a lot of complexities that come into play with all of the rules that you guys have and the different benefits that the system can provide. We want to make sure that we really get this right and it's valuable for everybody to use the new system in the future.

It's also going to give us more time to prepare for training and outreach. We have still a couple of stakeholder groups we've had more low attendance on. We're still trying to reach out to our building owners and property managers, so it's going to give us a little bit more time to get in touch with them, as well as just make sure we have very thorough testing and, again, this is a good quality working product for you when it does launch.

So as soon as we have the new date, we will let you all know as soon as possible, but we will get into the demonstration, which I think is really what everybody wants to hear from us today, is learn a little bit more about the system.

So we are going to go over the plan of corrections process. Just as a reminder, this is for all the external people. We may have some internal folks here on the line, and so, you know, we take your guys' input, but



we are focused on trying to get a lot of feedback from our customers.

So some terms that you're going to see here when I turn it over to our presenters are some different reports and terms. So we've got the inspection detail report, which is a full report of all inspection checklist items and their outcome. So everything that an inspector would look at and then provide a status on, so past or failed or needs corrections, that will all be visible on that report.

There's also a report screen called statement of deficiency, and that term is referring to a report from L&I that shows only the corrections needed. So it's a slimmed-down version of that inspection detailed report.

There's also a term that is used quite frequently in the system called "out of compliance," or you'll see OOC, and that's also referring to things that require corrections or related to that statement of deficiency. So those terms a lot of time go hand in hand.

And then you'll also see plan of correction, and that is a report of what you will submit back to L&I for the corrections that were needed.

So that is really the section that we are going to be demonstrating for you here today. So I am going to turn it over to Sarah Mallow to start walking you through



some scenarios.

MS. MALLOW: Thank you, Nicole. Good morning, everyone. My name is Sarah Mallow. I'm going to start by sharing my screen here.

So, first, just to start off, I'll be going over the actual plan of corrections process, and then I'm going to hand it over to another one of our business analysts, Ajay Adindla, and he's going to go over some invoicing activities with you.

So first, after your inspection takes place, you're going to get -- the system will send a notification to you with your inspection report, also a notification letting you know if you have any -- if you have a statement of deficiency that needs any action from you.

So at that time, you're going to go ahead and log into the system from My L&I. And when you do that, it will take you to the landing page and the conveyance management portal, which I know we've seen this screen before, but just going to go over a couple key points.

First, you're going to see your name here in the upper right-hand corner. Then the upper left-hand corner, you're going to see your contact information.

Right underneath that, you're going to see the "What Do You Want To Do" menu bar, where you can take various actions within the system.



As Nicole said, we're going to go over the plan of corrections process, also known as the POC. You're going to go ahead and select that item, and that's going to land you on the statement of deficiency, SOD, out of compliance, OOC, page.

From there, it's going to bring up a menu where you will -- you are going to see -- excuse me. You are going to see all of your items that are currently in process or closed.

So just a couple items to go ahead and look at here. You're going to see your inspection date and time, your inspection number, credential type, and credential number.

That verbiage is going to be changed. That's also known as your permit type and number, so by the time that the system does go live and is handed to you, that verbiage will be changed.

And then you're going to see a couple -- or two more columns here, and these are containing reports. So you're going to have your inspection detailed report and your plan of action statement deficiency report. And I'll show you those in just one moment.

And then next up, we have the SOD/OOC status, and you can see, there are a few different statuses here. So if you see a status that says "Opened," you'll see in the





action next to it, it does have that hyperlink where you can select to go in and work on your actual plan of corrections.

So this one is open and issued. That one means that it is a new item that is new on your work queue. "Closed and Accepted," you'll see that there is no hyperlink there, and that means that the item is closed and your plan has been accepted internally.

If you see "Open" under "Review," you do have a hyperlink. However, the verbiage has changed to state "View Detail." That means that you have already submitted your plan of corrections and is now on an internal work queue for review.

And then let's see. We have a few more under "Review and Issued," but down below, you'll see it is currently open still. However, it's been rejected. So that allows the item to remain open so that you can open that. You can still go into the submit plan of corrections. You can now open dialogue with the internal staff, and then you can continue to upload documents or make notes as you and the internal staff see appropriate.

So for this demonstration, we're going to go ahead and submit a plan of corrections. So that's going to bring you to the electronic plan of actions page, and the first section here is the inspection detail section, and



that's going to give you all of the details of your inspection.

And, again, we have these hyperlinks, so any items that you do see that are in blue are hyperlinks that you can select on. And we did see that on the previous screen.

So if you select on the inspection detail report, it will bring up this little menu up here to open a file.

We'll present your detailed report in a PDF format, and at that point you can print it, you can save it, you can send it, and you'll be able to take various actions with the use reports.

You can also do the same with the statement of deficiency report. We'll allow you to give the same actions. Now, as you saw that, I did skip the plan of corrections report. I will come back to that after we submit our plan of corrections.

So as you can see, there are three items here listed that were in the statement of deficiency. These are the remarks that the internal inspector did leave on each item.

So what you're going to do is, you have two options for actions here. You can actually go in and put in verbiage for how you plan to correct the item, and you can also upload documents.



So we're going to start off by entering our verbiage, saving it, and at that point you can see you can take -- you have taken action on this item. It is now highlighted in yellow.

So in order to satisfy this screen, you do have to -- or in order to submit your plan of corrections, you do have to address each item. However, I do have the option -- as you can see down below, I can select the "Save" button.

So if I wanted to go ahead and save, say this last item I needed to speak to somebody else regarding this in my company, I can save this. It's going to save my progress and allow me to come back to this screen and save any information that I have already entered.

I'm actually, for this one, going to upload a document. So it's going to bring up the document upload screen. So you select "Add," "Choose a File," and then put in your verbiage as to what that file contains. And it will allow you to upload PDFs, Word document, Excel spreadsheets, and also pictures.

And I also do need to put in verbiage, and now all of my items have been addressed. So now I have to attest, letting internal staff know that I have completed this -- this plan to the best of my knowledge.

I'm going to add my name, my title. That could be



1 you're an owner, property manager, or a contractor. 2 Enter the date. And now I'm going to select the "Submit 3 Electronic POC." Now, when I do select that information -- or select 4 5 that button, it is going to show me the success screen, 6 and then what it's going to do is put a work item on the internal work queue list. 7 Are there any questions regarding that process? 8 9 MS. TAYLOR: Great presentation, 10 Sarah. I haven't seen anything come in through chat yet. 11 If anybody has any questions, feel free to raise your 12 hand or drop something in chat. We're going to go 13 through a few more scenarios here to help you all see how 14 robust this really is. 15 MS. MALLOW: Now I'm going to hand it 16 to Ajay who is going to go over some invoice activities 17 with you. 18 MR. ADINDLA: Thanks, Sarah. Hello, 19 Good morning. I'm Ajay Adindla. For this demo, I will walk you through three 20 21 functionalities. So the first functionality is 22 submitting plan of actions with outstanding invoices. 23 Currently I'm logged in as an external user on the 24 submit form screen. So on the left-hand screen 25 underneath "What Do You Want To Do" section, you click on



"Submit Plan of Correction." Takes you to the Statement of Deficiency/Out of Compliance screen.

Click on "Submit Plan of Correction." Then you have the inspection detail with all the inspection-related details and the Statement of Deficiency/Out of Compliance section.

So there are a couple of items which have already completed the corrections, which are in light orange, and there are two items for which the corrections have not been submitted.

And in the invoice details section, you can see the invoice number, revenue type, the amount to be paid, and the status, whether it's paid or unpaid, the due date, and the reference type.

If a user wants to look at the invoice, they can download the PDF copy by clicking on "Print" button. This is the invoice. So you can see the entity name, the mailing address, the number, and the invoice details. And the user can provide the attestation by clicking on the checkbox and entering the name and the title and the signature date and click on "Submit Electronic POC."

You can see the system throws in a header, stating,
"There is an unpaid invoice for this inspection. You
must pay the invoice prior to submit the plan of
correction."



1 So the system doesn't allow submission of the plan 2 of corrections since the invoice -- the status is unpaid. 3 So let's pay the invoice by clicking on "Pay Now" button. It asks for the confirmation whether you want to make the 4 payment. Click "Okay." 5 6 And it shows a confirmation, stating that the payment was successful. Continue to plan of correction. 7 8 Complete the Item No. 5. 9 Okay. And you can save the plan of correction 10 process anytime by just clicking on the "Save" button. 11 And I have, like, one item which is, like, not submitted. 12 I'll just click on "Submit Electronic POC." 13 stating, like, there is one more item which needs to be 14 corrected, so let's complete this. Click "Save." 15 Now, all the items are completed. Provide the 16 attestation, the date, and click on "Submit Electronic POC." Now the POC has been submitted successfully, and 17 18 you can see the status has changed like you will see. 19 Now I'll take a pause and see, like, if you have any 20 questions. 21 MS. TAYLOR: Still nothing in chat, 22 and I don't see any hands raised. 23 MR. ADINDLA: Thank you. I'll now 24 hand it back to Sarah to go over activity log



functionality.

25

1 MS. MALLOW: Thank you, Ajay.

Okay. So going back to what we talked about previously, we submitted our plan of corrections. And while Ajay was speaking, I went in internally and I processed the plan of corrections internally.

So how you will know that action has been taken on your submission is, you will get one of two things. The system will automatically send you one notification, letting you know that there has been an update to your plan of corrections.

And the inspector also has the option to send you an email as well, and in the email is customizable within the system. So I went ahead and did that, and it will look something like this.

So this is very generic. Just so that you know, they will have the option to put as much as they want in the body of the email and then have the system send this to you with more details with what they are looking for if they have requested more information.

So when you receive those notifications, you're going to log into the system again. Again, it will take you to the home screen. You're going to select that "Submit POC" button again.

And this was the item -- this first item here is the item we were talking about and we worked on before. So a



few things. One, I'm going to bring your attention here, as you can see, that it is now under review. And then here in the "Action," instead of "Submit Plan of Corrections," it now says "View Details." So we're going to go ahead and select that.

One thing that I did state before is that one of the items -- the documents that you can view is the plan of corrections document. I'm going to open that, and the reason why I wanted to wait until after we submitted it is because any of that information that you did put in each line item, it is going to go ahead and present that information here in the POC column on the report.

Again, you can take the same actions with saving, sending, and printing this document.

The next thing I will point out is, when you look at the statement of deficiency section here, you can see all of the actions that the internal staff did go ahead and make on each item.

So this item right here, the status still states
"Pending," and so you know that there is something going
on internally. They're still reviewing your documents,
and they haven't come to the decision if they need more
information or if it is going to be marked complete.

This item here is marked "Complete," meaning they need no more information, and they have accepted this





item.

This item here is where they requested more information, and that's where that customizable email comes in that they sent to you.

So then at that point, as you can see, the blue highlighted links, you can go in. You can add -- your original text is going to stay there, and then you can add more information. Post that. You can add more documentation. Upload.

As you can see, all of the original documentation also remains. And at the time that you do that, there's no more action that is needed by you. The system will send out automatic notification to the internal inspector who is working on this item, letting them know that you have added more information, more documentation, and it needs more review from them.

And then that is all you -- all the action you will need to take, unless they come back asking for more information, where the same process will continue to repeat.

Are there any questions?

MS. TAYLOR: We did receive one question in chat, and we do have a hand up. I'm going to go ahead and ask the team here about the question in the chat, and then I'll come to you here quickly.



1 So the question is, "Can a user change columns in a summary review, for example, to see site addresses, not 2 just inspection numbers?" 3 So we don't have the ability to have, like, custom 4 views, so you wouldn't be able to change that from user 5 6 to user, but I'm going to phone a friend here and see if 7 that requirement has already been shared with the vendor or if this is something new that we would need to 8 (inaudible) the site location. 9 10 So phoning a friend, any of my BA team able to 11 answer that question? 12 MS. MARROW: I honestly -- oh, go 13 ahead, Paoa, please. 14 MR. NAIPO: So this is Paoakalani 15 I believe that this is something that we did Naipo. 16 express needed to be shown on the external site as well. I know, with the views internally and externally, we've 17 asked for a lot of different things that have been shown 18 19 in the canned presentations you guys have received. I do -- I do want to -- I do believe that that is 20 21 something, yes, that you will see as the site -- the site 22 address, as well as the name of the site, and it will all 23 be paginated into one view. So you'll see the building name, as well as the 24 address below that, if I'm speaking correctly. 25 If I'm



1 mistaken about that, please, anyone else from the BA 2 team, please speak up. Thank you. MS. TAYLOR: Thank you, Paoa. 3 All So to that, we will make sure to -- if we haven't 4 already included that, we will get that included. Great 5 6 question, Brian. Thank you, Paoa. 7 8 So the hand up, I think, is Scott. Go ahead, Scott. 9 MR. CLEMENT: Hi, Sarah. Just when 10 you were speaking, you were saying that, when someone 11 sent in their plan of correction or they added documents, 12 it would go to an internal inspector. 13 Would that go back to the inspector who actually 14 inspected the elevator or the conveyance, or would it go 15 to the central office? I will clarify. 16 MS. TAYLOR: understand that this would be reviewed by central office, 17 18 but we will confirm that, of who will be doing what 19 exactly. 20 MR. CLEMENT: All right. Thank you. 21 And I apologize for that. MS. MALLOW: MS. TAYLOR: 22 That's okay. 23 MS. MALLOW: Okay. Are there any other questions? 24 Okay. If not, I am going to hand it 25 back over to Ajay Adindla, and he is going to continue on



with invoicing.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Ajay?

MR. ADINDLA: Thanks, Sarah.

So the second functionality I wanted to demo is paying invoices. So under the "What Do You Want To Do" section, you have "Pay Invoices." Click on this link. Takes you to the pay invoice screen where you have the entity information with the name and also the mailing address and the invoice details section, with the invoice number, the revenue type, amount, the status, and the due date and the reference type and the printing, the print section wherein, like, they can download the PDF and view.

So the user can pay a single invoice by selecting the checkbox, and you can see the selection amount, and they can click on "Pay."

Currently the configuration of the integration with the third-party vendor has not been established. Once that is complete, the user can have different payment options, like the online credit card, debit card, ACH, check, et cetera.

And the user can also pay multiple invoices at once by selecting multiple checkboxes, and you can see this accumulated of these two amounts, and they can just click on pay button.



1 Any questions? In addition, the system will also generate, like, multiple receipts for multiple invoices. 2 MS. TAYLOR: Any questions? 3 4 like that's such an understated feature here, to be able to pay for multiple invoices at the click of some 5 6 checkboxes. So, of course, everything that you're seeing here 7 around the invoices, we don't have it tied in yet to our 8 9 payment service. So when you saw the popup that said, 10 "Pay \$300" and it just automatically went through, we are 11 not storing your credit card information by any means. That will all be processed through our L&I secured site. 12 13 So if you're doing any online business today with 14 us, it would be the same place. So offers the ability 15 for paying by card or by ACH and we've heard online check 16 as well. So thank you, Ajay, for going over that. 17 18 MR. ADINDLA: Thanks, Nicole. 19 last functionality I wanted to demo is print receipt. click on "Print Receipt." Takes you to the print receipt 20 21 screen wherein you have the entity information or the 22 name and the mailing address. 23 In the print receipt section, it has receipt number, 24 the receipt date, the payment mode, whether it was like

online credit, debit, check, cash, et cetera, and the



25

Page 57

I feel

amount, and the print option wherein the user can click on this to view the PDF.

So the PDF has the payment details on the payment mode, the received date, and online transaction number, and the invoice number associated with it, and the distribution details where it has -- whether it's like inspection or elevator permit fees, et cetera, and the GL code.

Any questions?

MS. TAYLOR: Quiet group today. So that does bring us to the end of our scenarios. So we can turn it over now for just open discussion and questions, so feel free to ask any and all questions here.

If we're not able to answer it, we will take it back and get back to you. We only had two so far, so keep them coming.

CHAIRPERSON HENDERSON: Any questions out there from the group for the team?

MS. TAYLOR: Okay. I'm not seeing or hearing anything, so I'm going to go ahead and pass it back to Amy here for just a quick readiness survey, just to learn a little bit more about how you're really feeling.

Over to you, Amy.



1 MS. REYNOLDS: Thank you so much. 2 pasting in the chat a link to a poll. It's very guick 3 poll, just nine questions, and we're just going to leave the agenda open for just a couple of minutes to give 4 folks a chance to take that. 5 6 Appreciate you being here with us today. If you are 7 not able to see the chat or get to the survey from that 8 chat, we're going to do our best to follow up with an 9 email. 10 Thank you, Melissa, who is our secret weapon in 11 So I'm just going to mute myself and give us a 12 couple of minutes to provide responses in that -- in that 13 poll. 14 MS. TAYLOR: Gerald, I see your hand. 15 Did you have a question? 16 MR. BROWN: Yeah. I just wanted to --17 before we moved on here in a minute, to encourage 18 everybody to actually take these polls. Your voice is 19 heard. What you say matters. 20 The last part is very, very important where you have 21 an open comment box. Every bit of this information is 22 carefully gone over. I just wanted you to know that we 23 really, really need your input. Be very honest

Like I said, we're moving forward.



about it.

24

25

There may be a

1 slight delay, but it doesn't change the hard work that's 2 taking place. Your comments matter, your opinion 3 matters, and it helps us to help you. So thank you again for taking the poll and visiting 4 5 the website. Thank you again. 6 MS. TAYLOR: Thank you, Gerald. MS. REYNOLDS: Looks like we've got 7 about six responses so far, so we'll give it about 60 8 9 more seconds. 10 MS. REITER-JOHNSON: Sort of feels 11 like we need a little background music when we're taking 12 the poll or something. 13 MS. TAYLOR: Can you hum or sing well? 14 MS. REITER-JOHNSON: No. 15 UNIDENTIFIED SPEAKER: Kind of like 16 Jeopardy. 17 UNIDENTIFIED SPEAKER: Some elevator 18 music. 19 MS. ERIKSEN: Hey, guys, just a 20 reminder, this is being recorded, and our -- Andi, our 21 court reporter, has no idea who just said any of those 22 comments. 23 All right. We have MS. REYNOLDS: 24 surpassed the dozen remark. So thank you so much for your real-time feedback. Really appreciate that. 25



And I'm going to turn it back to Nicole to close us out. And thank you, again, everyone, for being here today.

MS. TAYLOR: Thank you, Amy.

So just right here, real quick, just want to talk about next steps, another shameless plug for going out and checking out our new webpage, lni.wa.gov/CMP. Again, that's where we're going to be posting all of our newsletters, upcoming presentations and demonstrations, and we will also be posting information there about future training opportunities.

We have gotten a lot of feedback that different types of training are important. Want to see documents. We want to see videos, and we want instructor-led trainings.

So we will provide a lot of information out on that website as soon as we have it, as well as we will continue to use the GovDelivery list to reach out to anybody with those newsletters and updates. So if you're on the email list, you'll get it that way as well.

So that being said, if you have any questions after the meeting, feel free to contact the elevator program or you can use this email here at the bottom. Either one is sufficient.

And just before I close out here, I see we have a



1 new hand that did come up from Ricky. 2 So, Ricky, over to you. CHAIRPERSON HENDERSON: Hey, Nicole. 3 This is Rick Henderson. 4 Thank you. Just wanted to touch base with you on the future 5 6 training opportunities. What is -- is there a game plan or a plan in place right now for ongoing training? 7 I know there's quite a bit of turnover within the 8 offices and the people that are going to be using these 9 10 applications, and I was just wondering about the plans 11 for ongoing training. 12 MS. TAYLOR: So we don't have any 13 plans confirmed at this point in time, but we have 14 discussed that particular item, and as we plan out the 15 training materials, we will be considering, you know, what's the best way to continue to support folks. 16 So the videos and documentation will, of course, 17 18 always live at this link. So that will always be out 19 there and could be updated over time. 20 As far as any instructor-led sessions, I think it 21 would just mostly depend on the need and, you know, maybe 22 scheduling them every so often, but I think we 23 probably -- I don't want to speak for others on the team, but we might actually seek some input on what that might 24 look like or what you guys need going forward. 25



I know

1 we've talked about it, but we haven't really solidified 2 those plans. CHAIRPERSON HENDERSON: This is Rick 3 Henderson again. So the -- are the training videos, that recordings of the existing videos or training that's 5 6 happened in the past, those are going to be able for review link on the website page? 7 MS. TAYLOR: Videos that we create 8 9 here, yes, in the future. So everything that we have 10 demonstrated thus far we haven't recorded because it's 11 not the final product. We have lots of changes that are going in, to 12 13 include different names on labels on those columns or 14 buttons, and there's additional things that are required 15 to support L&I's book of business. 16 So we will have those videos recorded, and the plan is to have those more short and, like, on demand type of 17 18 videos, if you think of more, like, a quick YouTube 19 tutorial, something just real quick that people can go to 20 the right video to learn about the right thing and get 21 that self-service. 22 CHAIRPERSON HENDERSON: Thank you. 23 Appreciate that. 24 MS. TAYLOR: Of course. 25 MS. REITER-JOHNSON: And just want to



add real quickly that Paoa and Rebecca are the product owners for you guys for this new command portal. These are going to be available long after the project is over, and that will be part of what their responsibilities are is making updates to the system, keeping training material updated, and then if a team does need some training, they would be able to assist and facilitate with that as well, so --

MS. TAYLOR: And, Scott, I see your hand. Please go ahead.

MR. CLEARY: Scott Cleary, MCI. This is a quick question maybe for Paoa or whoever else: How is the historical data gathering going? Because that's an important part of this whole process, and I know that's challenging.

Any of us that has been dealing with CMS over the years knows a lot of times that's problematic. So that's one of my biggest concerns, is we want to make sure that you're gathering as much of that and capturing as much as possible.

MS. TAYLOR: Yeah. So it is underway, and I can let Paoa talk about that in a second, but we are combing through actively and confirming what is going to be in the system versus what won't fit.

So either there's going to be certain fields that



the pie?

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

maybe aren't required anymore that we did have, you know,
way back when in CMS. So those types of things likely
aren't going to move.

And then we're also looking at, like, what's the
amount of time that makes sense to move things in? Do we
need to move the last 27 years' worth of invoice payments
in there or do we just need to take a certain slice of

So nothing confirmed that we could, like, report out on, as far as, like, what will be included in the system or not yet, but it is being actively worked through right now.

And it is a lot. There is about 27 years. There was a system before CMS that holds -- CMS holds that data as well today, so it's all being considered.

MR. CLEARY: Thank you.

MS. TAYLOR: Paoa, would you like to add anything else there?

MR. NAIPO: No. Just maybe to add a little bit more to it. We're trying to make sure that there's no garbage in/garbage out. There's a lot of functionality and data that's currently available in the system but it's not being used.

So going through that with a fine-toothed comb, do we need that in the new system? Is that being captured



1 currently in the system? And if so, you know, where at? 2 And so we're making those ties between the data that's in the system now and where it may be housed in 3 But like Nicole had stated, we're really 4 the new system. 5 not at any place to report out on that type of stuff, but 6 it is something that Ajay and I and the rest of the team are really working diligently on, to make sure we bring 7 over value in these data fields from the current system 8 9 for this new system for you guys. 10 MR. CLEARY: Thank you. 11 MS. TAYLOR: Well said. Thank you. And great question. 12 13 Any other questions here before the project team 14 steps away? Okay. Well, thank you all so much for 15 having us on the agenda today. 16 Back over to you. 17 CHAIRPERSON HENDERSON: All right. 18 Thank you all, everybody. Rick Henderson. Melissa, was just going to touch base with you. 19 20 ahead. I think I know where you're going, but go ahead. 21 MS. ERIKSEN: Yep. This is -- this is 22 intermission, everyone. So we're going to take a quick 23 ten-minute. I'm going to put a timer up on the screen, 24 and I expect to see all your bright shiny faces when we



come back.

Thank you.

25

1	(Pause in the proceedings.)
2	CHAIRPERSON HENDERSON: We need to get
3	back on track. I think we got several items still left
4	on our agenda that we want to try to get through.
5	
6	ESAC Subcommittee Status Updates
7	Conveyances in Rental Units
8	
9	CHAIRPERSON HENDERSON: So with that
10	said, we're going to start up on our subcommittee status
11	updates. The first on the agenda there is conveyances in
12	rental units with the chair is Jim.
13	Jim has some personal things he had to take care of
14	today and wasn't able to attend the meeting.
15	Is there anybody else in his subcommittee that would
16	want to try to give an update or do we want to postpone
17	or we can postpone this until the next meeting?
18	MS. GOULD: Jan Gould. We haven't
19	met, so since the last ESAC.
20	CHAIRPERSON HENDERSON: All right. So
21	Rick Henderson. No updates on that subcommittee then.
22	
23	Cab Interior Alterations
24	
25	CHAIRPERSON HENDERSON: Moving on to Page 67



the next ESAC subcommittee is the subcommittee on cab interior alterations, which I'm the chair of on that one.

And also on that one, we have not met since the last meeting. We intended to, but I was not able to get that scheduled. So no updates on the cab interior alterations either, which moves us on to the PVE subcommittee, who chair is Garry Wood. Garry?

Pneumatic Vacuum Elevator

MR. WOOD: Thank you, Ricky, and good morning, everyone, again.

Obviously we did the stakeholder presentation -- or PVE did. During the subcommittee, we reached out to PVE to provide documentation that the State was requesting in reference to the 17.1 compliance with the new code changes moving to 2019, which they provided.

The State -- we did a line by line item -- or I should say PVE did a line by line item comparison to the A17.15.3 code. Then it went back to the Department. They -- Labor and Industries. They provided several questions back on that. PVE responded.

We've had two or three different committee meetings about it, fairly lively meetings at times, because it's -- there's a lot of information being pushed around



and -- and -- and shared with everybody.

And I know that Gerald is still working directly with PVE on a few additional questions and that he's wanting to make sure get taken care of.

We did do a vote with the subcommittee, and during the subcommittee, there were about 16 members off and on, depending on the committee meeting. From the City of Seattle, we had several management folks; couple inspectors from the State of Washington; we had Gerald himself; couple technical specialists; and I think an inspector or two; and then Duane from Spokane was in the committee meeting, as well as several others.

And I very much appreciate everybody's support, input, and help on that process because there was a lot of information shared back and forth.

At the end of the day, the subcommittee voted pretty -- pretty heavily to move this forward to the ESAC committee.

Melissa, do you have the exact numbers on what it was, please? I know that there were initially 16 people, but I thought it was like 10 to 1 or something like that. Maybe it was greater than that.

10 to 1. 10 yeses, 1 no, and 1 abstention were the actual vote of the committee.

So the next step would be to open the floor quickly



1 if there were a couple of comments or questions, but most 2 importantly, we need to vote on it as an ESAC committee to move it forward to the State if that's what we decide 3 4 to do. And it sounds like we have a couple of questions 5 6 already. Jan, you put up your hand first. MS. GOULD: Not a question. 7 I've been texting with Carl Cary, and he said he's a yes vote --8 Thank you. 9 MR. WOOD:

MS. GOULD: -- when it comes to that. Thank you. Jan Gould.

MR. WOOD: Scott Cleary?

MR. CLEARY: Scott Cleary, MCI.

I just want to give my perspective on this. I've been affiliated and doing work with PVE for a while. I first got involved in 2014 when I was requested by the chief back then to help bring a couple of these through compliant -- make them compliant and bring them through.

I didn't really start putting these in until 2020, and you can probably talk to Stefan. I was pretty tough on things because it is a new way of coming into 5.3, and I spent a lot of time and due diligence on the engineering side and on the application side to make sure that these pieces of equipment, one, met needs and were safe and compliant because I am responsible to my

Page 70



10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

clients, the customers, and I want to make sure that we put in something safe.

And it has been stated before. They're the safest piece of equipment that I know of on the market. You know, we've put quite a few in over the years, and there's always a learning curve, but they've been extremely safe, and our customers have been extremely happy.

I know we have one of our clients that's in this meeting, and I think he would say that they're happy with this piece of equipment.

So I wouldn't go and advocate and support this piece of equipment if it wasn't safe and it didn't -- didn't meet things and also, being on the board of ASME code of standards, I pushed Stefan and PVE to try to do as much as they can to get incorporated into the main body of 17.1 because I don't always agree with how things are done, but this is the pathway that 17.7 and 17.1 has allowed.

And I think they've done a really good job in making sure that they've -- they've been compliant on a lot of issues.

Now, there's been some nomenclature issues and how we look at things, but I'm a strong advocate for PVE, but I've done years of due diligence and Stefan and his



Transcript of Proceedings - November 21, 2023 1 engineering staff will know that I spent many hours going 2 over things with them, and they've really stepped up, and 3 they really done a really good job of doing what they needed to do to be compliant, and I applaud their effort 4 of trying to get a subsection in 5.3 that, you know, 5 6 meets the new technology. So I'm in very much favor of this, not because it's 7 a financial gain for me, because it's a product that fits 8 9 a niche and customers are extremely happy with them. 10 So I appreciate their support, and I would strongly 11 advocate the subcommittee or our committee to go ahead

So thank you for your time.

and go -- approve it to the State.

MR. WOOD: Mr. Thompson?

MR. THOMPSON: Brian Thompson. I had a comment regarding the responses between the State and PVE regarding the A17.15.3.1.1. This is construction of hoistway and hoistway enclosure. Part of the language in the ANSI standard is, the fire resistance rating shall be in accordance with the requirements of the building code.

And some of the response was based on an ANSI document Z97.1, which I don't think necessarily pertains to the fire resistance rating that the building coder prescribed, which would be a certain time period.

So RCW 19.27.031 would refer to the IVC or the IRC,

Page 72



12

13

14

15

16

17

18

19

20

21

22

23

24

25

Transcript of Proceedings - November 21, 2023 1 depending on the location of the residence, and in either 2 case, the building code would require no fire resistance 3 rate for unconcealed vertical openings that are totally within an individual residential dwelling unit and connecting four stories or less. 5 6 So, therefore, though I disagree necessarily a little bit with the completeness of the response, I still 7 find in favor of the subcommittee's recommendation. 8 9 MR. WOOD: Thank you, Brian. 10 And just in retrospect too, a little bit, what 11

And just in retrospect too, a little bit, what happened during the committee, that did come up as well. And they alluded to the A7.1 is really the code requirement that's listed in ANSI. The building code requirement is something totally different.

So the question came up as building code fire rating, and it has to comply with that, but that doesn't come into perfect alignment with the A17.1 because there is no requirement.

It's if -- if one is required is really what they attribute it to, and the Z97.1 is obviously for the protection of the polycarbonate itself, but we do appreciate your input on that. That's very important to know. Thank you.

Ricky Henderson?

CHAIRPERSON HENDERSON: Yeah. Thanks,

Page 73



12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 Garry. Just wanted to make a quick comment on just A17.7 2 in general for everybody that may or may not be that familiar with A17.7. 3 But A17.7 was brought up by ASME because they 4 recognize that new technologies and -- were something 5 6 that the codes were going to have a hard time keeping up with. 7 And A17.7 is a performance-based code that provides 8 9 a method for ACCOs to certify equipment rather than it 10 being random. It's a structured method that ACCOs use to 11 certify equipment. 12 And the equipment in the A17.7 requires that the 13 equipment design and the safety are required at least to 14 be equivalent or superior to the safety required in 15 A17.7. So when ACCOs certified A17.7, that's -- just 16 wanted to review that and that's what it means when an ACCO has done that certification. 17 18 MR. WOOD: Thank you, Ricky. 19 anybody else have any other comments? Does anybody move to move this forward or voice a motion? 20 21 MR. THOMPSON: Brian Thompson. 22 thing that was unclear to me is in WAC 296-96-00675, the 23 Department amends Section 1.2 of A17.1, and it's unclear

to me if that also amends Part 1.2.2.1 as a subpoint of



1.2.

24

25

So I just am trying to understand if the WAC is replacing all of 1.2 or if it's just amending 1.2 so that there are parts of the WAC and parts of the ASME standard that we should be addressing as the committee.

MR. BROWN: I can speak to that. Gerald Brown, chief elevator inspector.

That section of the WAC where it talks about our relationship with A17.7, it allows the State to accept or reject any portions of an A17.7 clarification or ruling where we have discretion on what we'll recognize and what we won't.

Typically, in other jurisdictions, it's either we show you the thing and you have to comply with all of it. In Washington State, we have a reservation for doing what's right for the state, and accepting or rejecting any parts or portions thereof.

And so that's why having this review is so important so we can make those determinations after the ESAC sends it up to the program for review, based on those recommendations that we still have part -- our due diligence is our part of exercising that right in 675.

Just wanted to make that clarification because I'm sure PVE is used to dealing with jurisdictions that accept all or none, and we have the right to accept or scrutinize whatever Al7.7 has brought forward.



1 That's why we try to get as many people involved in the subcommittee as possible, to address all of those 2 issues, and we did have a few people bring comments 3 4 forward. And like I said, I -- we're working for a resolution 5 6 to try to figure out if there is anything additionally required and working with PVE so we make -- more than 7 make our deadline, and I -- I -- like I said, I'm dealing 8 9 directly with Stefan about that, so thank you. 10 MR. WOOD: Did you have -- thank you 11 for the clarification, Gerald. 12 Did you have another question, Brian? 13 Brian Thompson. MR. THOMPSON: 14 wanted to make a motion. So I see Scott Cleary has his 15 hand up, so I'll yield. 16 MR. WOOD: Thank you. Scott Cleary? 17 MR. CLEARY: Go ahead. Go ahead, 18 Brian. 19 MR. THOMPSON: Brian Thompson. So 20 I'll make a motion that the ESAC recommend the Department 21 recognize PVE as provided for in the WAC 296-96-00675 22 Part 1A, II, and request the Department post its 23 acceptance certificate for Subpart D. 24 MR. CLEARY: I second it. 25 CHAIRPERSON HENDERSON: All right. So



1	I believe we this is Rick Henderson. We have a motion
2	and a second.
3	Any discussion before the vote? And this would be
4	regulated only to voting ESAC committee members.
5	MR. WOOD: Melissa, you'll take a toll
6	for us? Thank you.
7	CHAIRPERSON HENDERSON: And with no
8	discussion seen here, committee members raise your hand
9	if you have a vote of yes.
10	MS. GOULD: And Carl Jan Gould.
11	Carl Cary also votes yes.
12	CHAIRPERSON HENDERSON: Do we have
13	any are you good with that one, Melissa? Do we have
14	any abstentions?
15	MS. ERIKSEN: No votes.
16	CHAIRPERSON HENDERSON: No votes.
17	Okay. And
18	MS. ERIKSEN: Duane, are you voting
19	no?
20	MR. BROWN: No. I'm not voting no. I
21	thought we were going to abstentions.
22	MS. ERIKSEN: I said Duane.
23	MR. BROWN: Okay.
24	CHAIRPERSON HENDERSON: So we had one
25	vote just to confirm, we had one call for a vote for a
	Page 77



1	yes. And the second call was a vote for an abstention.
2	And with no abstentions, the third call is a vote for a
3	no.
4	Any noes? All right. I believe, with that said,
5	the motion passes.
6	And, Melissa, I believe that can also call for a
7	close-out on that subcommittee?
8	MS. ERIKSEN: That, it does. This is
9	officially closed out, and the ESAC accepted the motion
LO	to accept PVE's and put them in the WAC, and we are done
L1	with this. This is now going to the program. Thank you,
L2	everyone.
13	MR. WOOD: Yes. Thank you, everyone.
L 4	We appreciate your help.
15	CHAIRPERSON HENDERSON: And moving on
L6	to the next item on the agenda, we're going getting
L7	into new and continued business, door lock monitoring.
L8	And, Cory, you're up for that one.
L9	
20	New/Continued Business and Audience Questions
21	Door Lock Monitoring
22	
23	MR. WINCHELL: Yeah. I just wanted to
24	bring this topic up primarily because it's new to
25	everyone and the enforcement and how it's going to take



1 place with inspectors. More of an open discussion. 2 I know we've done a couple since our last talk, and it seems to actually be fairly seamless, but just wanted 3 to open it up for discussion. 4 CHAIRPERSON HENDERSON: Okay. 5 Jan, I 6 see you have your hand up. MS. GOULD: Yeah. Jan Gould. I'd 7 8 like Ricky to speak on this because he clarified for me 9 this morning and I had given out a misinformation in an 10 email. 11 So, Ricky, could you give us the background, please? 12 CHAIRPERSON HENDERSON: Okay. So this 13 Just a quick background on the door is Rick Henderson. lock monitoring requirements. 14 15 In both A17.1 and the A17.3, a door lock monitoring 16 requirement in some form has been in place in the A17.1 code since 1996, A17.1. And I believe from '93 on, that 17 18 would be in compliance with the A17.3 requirement for 19 door lock monitoring. This is -- can be a little bit confusing because you 20 21 have to go by the A17 code year that the equipment is 22 designed by rather than the actual installation date. 23 There could be jurisdictions that did not adopt that 24 later code, and those conveyances may be designed per the code that they were installed under rather than the code 25



1	year of installation the year of installation. Excuse
2	me.
3	The and was that the did that cover the topic
4	that you were looking for looking at there, Jan?
5	MS. GOULD: Well Jan Gould. But
6	they made a lot of changes in the 2019 ASME, some
7	additional requirements.
8	CHAIRPERSON HENDERSON: In the not
9	through the door lock monitoring aspect of it. I don't
10	believe
11	MS. GOULD: Door closed and locked.
12	Jan Gould.
13	CHAIRPERSON HENDERSON: I would need
14	to review that part of it as far as the between the
15	A17.3 and the 2019 A17.1.
16	So you're saying Jan, just to confirm with you,
17	you're saying that the 2019 code changed the requirements
18	for door lock monitoring?
19	MS. GOULD: They had a lot of
20	additions. Jan Gould. Sorry. 2.12.3 through 2.12.35
21	for general requirements.
22	CHAIRPERSON HENDERSON: But as far as
23	that goes, that wouldn't those would be exceed the
24	requirements of the A17.3 2015?
25	MS. GOULD: Yes. Jan Gould.



1	CHAIRPERSON HENDERSON: Those would
2	still be in compliance with A17.3 2015?
3	MS. GOULD: Yes. Jan Gould.
4	CHAIRPERSON HENDERSON: Any other
5	comments? Discussion on A17.3? Cory?
6	MR. WINCHELL: Yeah. My only other
7	comment was, do we know the direction of the inspectors
8	during annual visitation on how the door lock training
9	will be addressed yet?
10	CHAIRPERSON HENDERSON: Gerald, can
11	you address that with him?
12	MR. BROWN: Is this on an A17.3 review
13	of door lock monitoring or current job under inspection?
14	MR. WINCHELL: Current.
15	MR. BROWN: Okay. Current job
16	inspection in your testing procedures found in the MCP,
17	you should be able to present to the inspector the proper
18	testing procedure that you're using to confirm door lock
19	monitoring, the testing procedure, something that stays
20	on-site, the MCP, so it can be duly noted during annual
21	inspections that it has it.
22	And if there's a special tool or process that it's
23	involved in Washington State, we require that to remain
24	on-site so we can see clearly see that it still is
25	compliant.



1 So, yeah, it -- that -- that's how it's approached. 2 It's -- we're going right out of the book. 3 procedures. This is how we demonstrate, you know, an ascending car, all the testing in there. And door lock 4 monitoring also has a prominent place in that, so --5 6 MR. WINCHELL: Thank you, Gerald. MR. BROWN: You're welcome. 7 CHAIRPERSON HENDERSON: Rick 8 9 We had a question from the audience, Vertical Henderson. 10 Options. Was there a question from the audience out 11 there? 12 MR. FRIESEN: Sorry. This is Wade 13 with Vertical Options Elevator. It's my understanding 14 that A17.3 2015 was adopted in 2018 and that this just 15 now this -- this requirement is being enforced. 16 So I am requesting that the Department be clear on when this is going to be -- what the deadline is for 17 18 customers to comply with this and what other aspects of 19 A17.3 are going to be enforced preferably sent out of Listserv so it is clear for all contractors and customers 20 21 out there. Thank you. 22 MR. BROWN: That's -- this is Gerald 23 Brown, chief elevator inspector. The WAC also stipulates 24 A17.3 items are two-year and five-year compliant. five-year compliant one was the fire service and door 25



1 lock monitoring. 2 And so that's already been covered. It's already in 3 the WAC, and that will be duly noted in the -- in the write-ups to the customers so they realize that that 4 clock -- starting time period is from the inspection date 5 6 where it's noted so they know exactly when it begins so 7 they can start budgeting because this stuff is really 8 expensive and so they have time to comply. So thank you. 9 It's great point. Great question 10 there, Wade. Thank you. 11 CHAIRPERSON HENDERSON: Rick 12 Henderson. Looks like we have another question from 13 Sergey. Sergey? 14 MR. DOLGIKH: Yes. Sergey Dolgikh. 15 So, Gerald, on sort of a segue of what just been said, 16 didn't we adopt 17.3 in 2018 in October? And don't we already have five years due in 2023 October for 17.3 17 18 items? 19 MR. BROWN: We're going to use it as point of notification in the field. 20 21 MR. DOLGIKH: Okay. So we're using 22 current October 2023 adoption as a means of calculating 23 five years for compliance? Is that what I'm hearing from 24 you?



25

Page 83

MR. BROWN: On the site inspection,

1 when the inspector notes the A17.3 item that is 2 deficient, that will start the two- and five-year clock. MR. DOLGIKH: Okay. I just wanted to 3 clarify that. 4 Thank you. 5 CHAIRPERSON HENDERSON: Thank you, 6 Sergey. Garry? 7 MR. WOOD: The only thing that I 8 wanted to add -- and, Gerald, correct me if I'm wrong. My understanding is, none of this will start taking place 9 10 until the new CMP system is up and running because 11 currently the State can't do a two-year or five-year It's not going to start to be written up until the 12 deal? 13 new system is available; is that correct? 14 MR. BROWN: Yes and no. The new --15 the new system will streamline it, make it easier. Ι'd 16 rather have that as a commencement date. We'll get the new system up and running, finish our training with our 17 18 inspectors because there's a -- you know, there's a 19 training period so we get the A17.3 write-ups correct so they know what they're looking for based on the code year 20 21 install, things like that. 22 So I just want to have that as a starting point to 23 move forward because that will be fair to the 24 stakeholders and the building owners too, so --25 MR. WOOD: Thank you.



1	CHAIRPERSON HENDERSON: Jan?
2	MS. GOULD: Jan Gould. I guess I
3	wasn't paying attention. I thought that the enforcement
4	of A17.3 was on major mods. No. I'm wrong? Could you
5	clarify for me?
6	MR. BROWN: Because the State's dubbed
7	it A17.3, it can be cited in the field at time of
8	inspection. Section 8 under "Alterations" speaks to the
9	fact that, in jurisdictions that enforce A17.3, as part
10	of the alteration, things will be brought up to, as a
L1	minimum need, 17.3 standards.
12	And in our state, the or in the state, we
13	recognize that that alteration would include the
L 4	modernization or, I mean, the replacement of a
15	control.
16	And so that's when all of the all of the points
L7	of A17.3 come into effect, but in the meantime, we want
18	to work with the building owners that aren't planning an
L9	alteration to be able to become code compliant, and
20	that's why the State originally set up a two-year and
21	five-year clock.
22	MS. GOULD: Jan Gould. Thank you.
23	CHAIRPERSON HENDERSON: Duane?
24	MR. LEOPARD: Duane Leopard, City of
25	Snokane Time had a lot of neonle acking me locally if



Spokane is enforcing A17.3 updates.

We have been, and I believe we'll continue to. The State has their five-year plan written up in the WAC, and we were going to follow that. I think it's a rather good plan and gives the building owners time to, you know, budget and all that other stuff.

So, yeah, that's where Spokane stands, anything that's major in A17.3, you know, up to five years, and we will, you know, give you five years when we write up the correction. Thank you.

CHAIRPERSON HENDERSON: Thank you,

Scott?

Duane.

MR. CLEARY: Scott Cleary, MCI.

As discussed earlier about residentials being part of 173, Section 10, I would -- I would encourage you to form, like Gerald recommended, a subcommittee to figure out how we navigate that, especially when everybody knows the consumer protection and the big push to go to three quarter four on outdoor thresholds that we come up with a reasonable way of moving forward if the State is not going to exempt Section 10 and 675 of the WAC. Thank you.

CHAIRPERSON HENDERSON: Thank you, Scott. Make a note for that to create a -- look into



1 creating a subcommittee to review that. I'll get with 2 Melissa and Gerald on that and see if we can't get a subcommittee going. 3 Any more discussion on the door lock monitoring? 5 Yes, Melissa. 6 MS. ERIKSEN: We won't meet again 7 formally until February, and I don't know that we 8 necessarily want to wait until then to announce because 9 we'll need to know who wants to be on the subcommittee in 10 order to have said meetings. 11 So is this something that we need to call to order 12 now and put out there for people to be a part of or is 13 this something that we're going to wait until February to 14 establish? 15 CHAIRPERSON HENDERSON: Yeah. This is 16 Rick Henderson. If we can get this moving forward now, I 17 think it would be appropriate to do. 18 So with that said, can we -- looking for -- to --19 for the creation of this subcommittee, looking for volunteers for this subcommittee. 20 21 MS. ERIKSEN: Scott, thank you. 22 have you. 23 And who is chairing this? 24 CHAIRPERSON HENDERSON: I would 25 vote -- I would volunteer Garry.



1 MR. BROWN: Carl. 2 MS. ERIKSEN: I'll get with you on the 3 particulars, so we have -- if you're interested in participating on this subcommittee, please message it in 4 Teams or email me and let me know, and I will start 5 6 making sure that information is sent out, or Ricky will, 7 whichever. Thank you. CHAIRPERSON HENDERSON: Thank you, 8 Melissa. 9 10 All right. With no more discussions, Gerald? Go 11 ahead. I put in the chat the 12 MR. BROWN: 13 WAC 29 -- this is Gerald Brown, chief elevator inspector. 14 I put in the chat -- if you can't read the chat, 15 I'll tell you that it's WAC 296-96-23000, compliance time 16 frames, and that's the existing compliance time frames, and it lists the items that are part of each group, just 17 18 so you're aware where it's at so you can locate it. We already have people that are submitting 19 compliance changes, or they're electing to make those 20 21 changes now. And, of course, that's great because it's 22 on the books, but as far as the field inspections go, 23 that will commence right after we get going with the new 24 Thank you. system. 25 CHAIRPERSON HENDERSON: Any further



discussion or comments?

3 AHJ Key Box Requirements

CHAIRPERSON HENDERSON: Seeing none, this leads us on to the next topic in the new continued business, which is AHJ key box requirements, which Carl was to be presenting on that one, and Carl isn't present for this meeting. Just double-checking to make sure Carl didn't request somebody to pick up that for him to discuss in this meeting?

Taking that as a no, moving on to the next item, "Shaftless Elevators," which, Gerald, that one is on your topic.

Shaftless Elevators

MR. BROWN: Okay. Let's see. Get to my notes here. We have -- hang on. I'm so sorry. I had this queued up, but I opened up some other stuff to share, so let me get to this.

Hatch covers. We have a PC out there where we discussed these hatch cover switches in compliance to 5.3 for shaftless elevators, and in here, it talks about it. It just has the code cut, saying what the requirements



are, what they will do.

We have some images on the TC to show what these hatch covers look like and how they look, where they're lifted up as the car comes through, and what the requirements are that this top plate that sits on the floor, if you add 20 pounds of force to it with a car at the bottom, at the bottom landing before it tries to move, if there is 20 pounds of force added to it, a maximum of 20-pound of force added to it, that the car will not move.

And it's to prevent the upward travel of the car, and up until fairly recently, none of the manufacturers had a hatch switch that would work. And so since then, we've had a couple of manufacturers step up and get -- get these devices designed.

And one of them is installed, and if you will indulge me, I will turn over a few minutes to one of the manufacturers whose product was put in and installed, representative Jerome Phillips.

Jerome, would you like to give us just a brief synopsis of the design and how this -- how this works and its code compliance?

Are you there, Jerome? You were there a minute ago. Jerome Phillips.

CHAIRPERSON HENDERSON: Yeah. You're



muted. Jerome.

MR. PHILLIPS: Sorry. You'd think after three years of this, I'd figure out where the unmute button was.

Anyway, for your court reporter, my name is Jerome Phillips. I am with Stiltz Home Lifts. That's S-t-i-l-t-z. I am also an independent QEI in the state of Pennsylvania and have my own company that does do inspections as well.

So what happened was, we -- you know, we were notified by Mr. Brown's team about the 17.7, and we started pursuing down that road. And during the investigation of all of this, it came to light about this hatch cover, specifically under 53112, and it refers to the contacts having to be on the cover itself as compared to what's been happening in the industry for last five decades of the -- with the -- with the pads, you know, not necessarily having the switches on the pad, but having it on the car top.

So that's been an oversight in the industry all the way around, but we -- having identified that, we came up with a solution that will allow anywhere on that -- and if anybody's seen the Stiltz home lift, you'll know that the one manufacturer is -- our one model has almost like an hourglass shape design to it. The other one is sort





of like a half-moon-type shape design to it.

And that is actually the electrical cover. That's not the hoist cover, but that's the -- there is the hoist cover, the shaft lid that will -- actually has the pad on top of it that, anywhere on that pad surface, if you put -- we see the requirement of 20 pounds and put 15 on there.

So anywhere on that black area, which is the open floor space, that will prevent the lift from moving away. Also, if it's in travel, it will also stop it from moving.

So it was a pretty intense exercise. We -- you know, we had a homeowner who was anticipating getting into her home, and they wouldn't let her come home until she had a fully functioning and operating safety lift, which, thanks to Inspector Troy, the team, and Mr. Brown's hard work, you know, we were able to put this all together and completely happy, and I'd be more than happy to talk about shaftless elevators with anybody that would care to have a discussion about them.

MR. BROWN: Thank you very much, Jerome, for letting me put you on the spot like that.

And like I said, if you have any specific questions about their product, please contact Jerome or anyone else there at Stiltz. They'd be happy to help you.



We're not endorsing this or promoting this. It's just the first one we inspected. There is another manufacturer out there that's stepped up, and they have a hatch switch cover with switches on it that hopefully will be installed soon, and we can go out and do field vetting inspection like we did here.

And we look forward to seeing this repeated by elevator manufacturers so people can start enjoying this shaftless product in their home again. So thank you.

MR. PHILLIPS: Mr. Brown, if I can add just one thing -- this is Jerome Phillips again. I have worked for Stiltz for about five years. I've been in the industry over 30.

So my number one focus is accessibility and getting people safely around inside their homes. So when I talk about this product, I come more from a personal standpoint than I do, oh, this is -- you know, this is a Stiltz product.

I prefer to see everybody across the board -- I
do -- as I sit on the ASME committee, I do look forward
to working with Stefan about getting PVE approved in
there.

So this is something that -- it goes beyond the marketplace. It goes totally towards the safety of the individuals. Thank you.



1 MR. BROWN: Thank you very much. Does anybody have any questions? 2 MS. GOULD: Just a comment. 3 Seattle currently and for quite a few code cycles hasn't allowed 4 a hoistless elevator, but Jason and I were talking 5 6 about -- and it's in Section 3020.2 of our Chapter 30 in 2018 code, and we're going to be looking at that section 7 8 for the 2024 adoption, so just clarifying. Thanks. 9 MR. PHILLIPS: This is Jerome Phillips 10 again. Ms. Gould, if there's anything I can do to help 11 with that, the whole shaftless concept is something 12 that's kind of unique. 13 There are several manufacturers out there, and as I 14 said before, I'm not beholden to just any one, but I'd be 15 more than happy to discuss any questions you guys might 16 have. Thank you. This is Rick 17 CHAIRPERSON HENDERSON: 18 Henderson. Looks like we have a hand raised out for 19 Vertical Options. MR. FRIESEN: Thanks, Rick. 20 This is 21 Wade with Vertical Options. 22 Jerome, could you expand on this a little bit? 23 Sounds like you guys have a pressure sensitive pad that 24 stops the movement of the car, but the video you 25 showed -- shows the hatch cover in contact with the car,



which all shaftless elevators will stop in that situation.

Do you have any videos or any documentation that show this activating, where the car will not move with the lower floor with weight on the hatch cover?

MR. BROWN: I don't. The video I got that they could send me on my phone was just that test, showing it at the top.

The button that he had in his hand with the blue light on it, if the weight is on there, you hit the button and there's no blue light, meaning it won't run.

And with the weight upstairs and the inspector downstairs, it just -- you know, it just -- no button lift, and the car didn't move.

And so that's all they could show in that -- that's why they included it in that one video with the button lighted up, to show that it had a run -- run circuit.

I know Jerome could speak to more fully, but there was -- just looking at the lift at the bottom floor and then hitting the button and it didn't move, that's how they tested it, to make sure that with the weight on there -- and you notice they had a 15-pound weight. The code reads 20 pounds of force.

If they're doing 15, I, you know, acknowledge the fact that it meets or exceeds the requirement, which is



fine, but it's not -- it's up to the manufacturers to present their product for review to make sure it's code compliant and that it satisfies what we had spelled out in the TC, which basically just code cut, stating that that's what we're inspecting to.

So, no, I appreciate your point, but I wasn't at the inspection. My field inspector was there, and he witnessed that it worked, and so the -- it met the word -- the letter of the code and so that inspection did pass.

MR. PHILLIPS: Just to clarify -- this is Jerome Phillips again -- Inspector Gerard Clawson (phonetic) was out on-site, and I think he had a finger malfunction with his video camera on his phone because I know he was taking the videos of the whole thing, and it did demonstrate in that video to the inspectors and the AHJ that they -- that the unit did not move whatsoever once it went in.

And that documentation is also supported on any permit submittals that anybody would be requesting. Thank you.

MS. GOULD: Jan Gould. I want to speak very quickly. Jerome, could you -- I put my email in the chat if you would like to send me any information. Thank you.



1	MR. PHILLIPS: Yes, ma'am.
2	CHAIRPERSON HENDERSON: This is Rick
3	Henderson. Garry? I see you got your hand up.
4	MR. WOOD: I think Duane had his hand
5	up first.
6	CHAIRPERSON HENDERSON: Oh, sorry
7	about that. Duane?
8	MR. LEOPARD: I got to commend Stiltz
9	for stepping up to the plate on, you know, bringing
10	equipment up to speed. It takes a lot from factories and
11	manufacturers.
12	But one question I have, though, is, if the cab
13	itself is, say, halfway up and something or someone steps
14	on that lid, does it stop?
15	MR. PHILLIPS: Yes.
16	MR. LEOPARD. It should stop; right?
17	MR. PHILLIPS: Yes. If there's
18	something coming up through the if something jumps on
19	top of there or a kid jumps on top or leans on top of it
20	as it's coming up or some other hypothetical that we can
21	come up with, no, it will stop with 15 pounds of pressure
22	on that.
23	MR. LEOPARD: My second part of that
24	question, though, was: Does it have the ability to go
25	back down to the bottom landing?



1 MR. PHILLIPS: Yes. It's a 2 directional safety. It's not a final. 3 MR. LEOPARD: Very good then. Thanks. 4 MR. PHILLIPS: Yes, sir. CHAIRPERSON HENDERSON: This is Rick. 5 6 Garry? 7 MR. WOOD: Jerome, I had a quick 8 question for you. Obviously, with that hatch cover the 9 way that it is, how much does it drop down? When you put 10 weight on it, can it create a tripping hazard? I mean, it's obviously got to flex down in order to 11 engage the switch, so does it go down below floor level 12 13 at all or how does that work? 14 MR. PHILLIPS: Very -- I mean, I'm 15 sure I could get a dimension, but it's so minimal that 16 it's not even noticeable. Troy can speak to that with -if you can imagine, it's a similar concept as the old 17 18 grocery stores when you would step on the mat and it would open up your door. 19 20 MR. WOOD: Right. 21 MR. PHILLIPS: Same concept. 22 It's actually hitting the superstructure of the shaft 23 itself. So that does not deflect or reflects at all, and 24 the pad itself is maybe -- I want to say maybe 3/16ths to 25 a quarter-inch thick.



1	MR. WOOD: You think it could
2	potentially create a tripping hazard for someone, you
3	know, if some little old lady or whomever that might be
4	using a walker or whatever could catch on it for any
5	reason?
6	MR. PHILLIPS: If you see that photo
7	that he's showing right there, it shows that it's a very
8	smooth transition. And we had that one there screwed
9	down with screws, but you can also use a super adhesive
10	3M glue. That will also work to keep it permanently
11	bonded to it.
12	MR. WOOD: Thank you.
13	MR. PHILLIPS: Yes, sir.
14	CHAIRPERSON HENDERSON: This is Rick.
15	MR. BROWN: Everywhere that the black
16	pad is, is the switch; right, Jerome?
17	MR. PHILLIPS: Correct.
18	MR. BROWN: So over here in the
19	corners, along the front edge, the back, the middle of
20	wherever, anywhere the black pad is, that technically is
21	the switch; is that correct?
22	MR. PHILLIPS: Correct. We felt that
23	using the 15-pound kettle weight was good because the
24	ASME standard refers often to a four-inch diameter, which
25	is you know, the conversation right now in the



2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

committee is, is it a sphere or a disc?

But that four-inch came up with the size of a child's head, so we figured that, you know, with that surface area there, if it was good enough for that, it should be good enough for this -- for the application of this process.

CHAIRPERSON HENDERSON: This is Rick Henderson. Just make sure that question was finished up.

Just my personal question here, wanting to clarify something here, looking at the -- reading the technical clarification, Gerald, it looks like the issue is the physical location of where the switch is physically located.

Is that the purpose of the technical clarification?

It's -- it states requiring it to be in the hoistway

rather than on the car top.

Am I missing something there?

MR. BROWN: No. Basically the clarification -- this is Gerald Brown, chief elevator inspector.

The clarification, of course, just states what the -- what the code is. It's just a code cut. And it says it -- providing with a lifting hatch cover, which is automatically raised and lowered, descending with the car is fitted to guides to ensure proper seating is equipped



with an electric contact that will prevent the upward travel of the car.

This is where -- the point where the industry decided to, instead of referring to the hatch cover as the -- where the switches are, they put it on the upper portion of the cab. So as a cab engaged in it, it would indicate that there was 20 pounds of weight on it, and it would stop the car.

Unfortunately, the majority of the time where we're seeing it in field inspections is that the cover would dislodge, and it would create a trip hazard.

And so that's why we went back to this. There's some weight on the car that -- the important part was -- is, will it prevent the upward travel of the car, meaning, the car is not going to travel up to hit it if there's a weight 20 pounds of force maximum on it, that it will kill the car so it won't move.

And that's what was demonstrated in that -- the video I had -- didn't know that there was that lower video. All I got was this one I showed, but the -- but with the car at the bottom landing, you want to go up and you hit the button and you're not moving, that means that there's a problem up with the car itself that you should find out about.

And in this case, if there was up to 25 -- or



Transcript of Proceedings - November 21, 2023 20 pounds of force on that lid -- and so you need to go 1 up and, you know, move the chair that fell on it or 2 the -- escort the kid off it or whatever was on it that 3 hit that weight requirement. 4 So the whole issue was nobody attaches switches to 5 6 the lid -- I mean, to the cover itself, which is what the code calls for, and -- and the whole point was the fact 7 that it had to be on there. 8 9 So we were no longer going to acknowledge the

So we were no longer going to acknowledge the switches on the car top because there's no provision for it in here, just a provision to have it on the hatch cover itself.

And like I said, designs that I've seen for both companies -- on one company I've seen it demonstrated, a design for the other company is, it looks very sufficient to meet this code. I don't think there's going to be any problem at all.

CHAIRPERSON HENDERSON: All right.

Thank you, Gerald.

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Scott Cleary?

MR. CLEARY: Scott Cleary, MCI.

My understanding of the code is that it must kill those switches or that pan must kill power to the motor, and so that means it can't be a directional safety.

So -- and I know -- at my board with ASME, this



question has been asked. It's come out of the 5.3 working group and how we change the language, but my understanding is, this is not meant to be a directional safety and must kill with 20 pounds of downward force. It must kill power to the motor.

Is my understanding incorrect, Gerald?

MR. BROWN: Yeah. Because on the highlight here, upper travel of the car, it doesn't say completely remove power from the motor. It just says prevent the upward travel of the car.

And that would indeed be what we would traditionally consider to be a directional safety, so it will run off of it. Very similar to the design that you have right now where the car goes up.

It shuts off the motor, and it won't allow it to go up any more if there's over 20 pounds of weight in the traditional design we've been doing for years, but it will allow you run down off of it so that people aren't trapped up there if you killed the motor so it won't run at all.

So that part of the code where it prevents the upper travel of the car on this switch we witnessed, it did meet that requirement, and it did not leave the homeowner stranded anywhere in the hoistway where they can always go down to get out of that situation.



1 MR. CLEARY: Scott Cleary, MCI. 2 finish up. 3 I know that the committees are cleaning up that language because it's not very clear, and I agree that 4 you don't want to strand anybody, but it's going -- it's 5 6 being rewritten right now, so you'll see something 7 different in the next code cycle, I would anticipate. 8 Thank you. 9 Thank you. MR. BROWN: 10 CHAIRPERSON HENDERSON: This is Rick 11 Brian? Hang on a second. I'm sorry, Brian. Henderson. 12 Somebody is ahead of you. 13 Vertical Options? 14 MR. FRIESEN: Hi. This is Wade with 15 Vertical Options. Jerome, could you talk a little bit --I'm not super familiar with your equipment. 16 17 It's my understanding that the hoist equipment and 18 the controller are both on the car, and with this 19 equipment, how are you -- how are you getting the sensor from the hatch to the car? Could you elaborate on that a 20 21 little bit, please? 22 MR. PHILLIPS: Sure. It's a traveling 23 cable. Okay. 24 MR. FRIESEN: So this is Wade 25 with Vertical Options again. Thanks for that Page 104



clarification.

If you have a traveling cable and the cable is dangling under the car, isn't it -- isn't there some potential for a choking hazard or something for someone that -- for a small child or somebody that was there where that traveling cable is running?

MR. PHILLIPS: That -- the picture you see there, that's the main traveling cable for main power and, no, because the loop on that is sufficiently high enough, and there's no standard that writes to that.

But the one for shaft lid, you can't see that unless that cab is all the way down, and it goes directly from the shaft lid right into what we call the hoist area, which is -- yes. It's a car top mounted drive system.

CHAIRPERSON HENDERSON: This is Rick Henderson. Thank you for that.

Brian, you're up next.

MR. THOMPSON: Brian Thompson. I was curious about that Subpoint 3. So this is ANSI A17.15.3.1.1.2, Part B, Part 3, that talks about that 20-pound force being placed at any point on the top of the hatch cover.

So since the example that we were just shown includes an edge of the hatch cover, which is not pressure sensitive, does the Department have guidance on



where the edge of the hatch cover stops and where the top of the hatch cover begins?

MR. BROWN: If you look at this current design, can you see the screen here?

With the existing -- oops. Where this lip, when it actually hits the floor, it's going to withstand 300 pounds of force, and so on the traditional design that we've been using up to this point, this had no deflection in it at all.

And that was always the question of, how do you get the 20 pounds of downward force to trip a cover that you can park 300 pounds on it and the car is still running?

And so that was the dilemma on how you would actuate that hatch switch, and that's why they elected to put on top of the car -- they elected to put these plungers and switches, and that you could adjust the springs on the plungers to accommodate the additional weight of the lid plus 20 pounds of force to not allow the car to come up through the hole.

And so the design that was submitted, even though this lip is here, it would not actually activate or be associated to any switch on the car top. That is in this current design.

And so the additional design with having -- oops -- with having this cover here, this is part of the lift



1 just hanging on the floor just like you had before, so it 2 will support the 300 pounds. So yes. MR. PHILLIPS: If I can comment --3 this is Jerome Phillips again -- we took that kettle ball 4 and put it on the edge of that white rim that you see, 5 6 and there was sufficient distance for it to trigger itself, which is why we had to come up with what is 7 our -- what's our standard that we're going to use, and 8 we used a nominal four inches. 9 10 So if we were taking -- like, where you see that 11 kettle ball right now or where it was and you put it right alongside that white -- now, Troy did see that. 12 13 The inspector did see that when we were out there. 14 he's just demonstrating it in various area, but we did 15 make sure it did cover the entire perimeter as well. 16 CHAIRPERSON HENDERSON: All right. Scott, and then we're going to need to hurry up and close 17 18 this one out because we have two more topics on the 19 agenda. 20 MR. CLEARY: Real quick, looking at 21 the traveling cord, is that rated per the NEC for 22 traveling cord or is it an SL code? 23 MR. PHILLIPS: No. That's actually 24 It's a -- it's a special one that we went out and rated. 25 got, based upon what Jim Runyon had spec'd out as the



1 most aggressive of the traveling cables that you can get 2 for hazardous areas, which I'm not really sure why we had to go that aggressive, but that's what he asked for, so 3 4 that's what we got. 5 MR. CLEARY: Okay. Thank you. 6 CHAIRPERSON HENDERSON: This is Rick Since we're at 11:46, we have about 7 Henderson. 15 minutes left and we have a couple more items on the 8 9 agenda. 10 I'm going to ask that we move on to the next item 11 and -- which is handset phones. 12 And, Gerald, you're on. 13 14 Handset Phone 15 16 MR. BROWN: Yeah. Just real quick, 17 there was a conversation about elevators -- existing 18 elevators that had handset phones, princess phones, 19 whatever you want to call them, phones that had a keypad 20 or a rotary dial that were out there. 21 And with the adoption of the 17.1 2019, there was 22 some provisions under the alteration code about what's considered to be alteration, what's not considered to be 23 24 an alteration.

And what happens is, it falls back to this



25

communication tactical clarification from 2018 that Dotty (phonetic) had addressed about changing out handset phones when -- when they went bad, not to just blanket go out and change them all out, but when they went bad, that you would -- that you would be required to install what we lovingly consider to be an ADA phone, meaning they just have to push a button.

It establishes two-way communication. It plays a message, you know, all of this stuff that we've seen for years in ADA phones. So when your handset phone went bad, then you had to put in a regular push button ADA phone.

What got complicated about this was, there was no particular code years spelled out on here of what version of this emergency communication device.

And what was expressed by the City of Seattle -- and I'm not sure Duane weighed in on it or not -- was, when your handset phone comes bad, if you try to enforce without an alteration, a major alteration or a substantial alteration -- let's put it that way -- you can't just put in one of these new voice data video text phones in an existing elevator in the COP. It's not big enough to hold the screen. There's no place for the buttons to be at the right height for responses. Will people be able to do this?





So it involved changing out the entire COP. And once you change out the COP, now you have all the other code requirements that come into play at that time about your fire service access to the key switches and all that other stuff that didn't exist.

And so what the City was doing was -- City of
Seattle, Jan brought up, was, we let them just put an ADA
phone in still, but if they do a major alteration as
defined in WAC what -- what we're -- and I put it down
here under "Actions Required."

If there's a major alterations outlined in WAC 296-96-675 for a major alteration, at that time they have to go the regular full voice data video text at that time.

They're already spending the money on the alteration. They're already changing out the COP most likely to accommodate all the rule changes of 2019. So at that time they would have to do the complete voice data video text.

But in the meantime, if their handset phone goes bad, to ensure public safety, we are falling back to this requirement, and I'm changing the wording in here to allow for a regular ADA phone to be installed to replace the broken handset.

But we still have the requirement, if there's a



Transcript of Proceedings - November 21, 2023 1 major alteration as outlined in the WAC, that they have to do the entire voice data video text phone at that time 2 based on the code year compliant date of the new 3 controller that's being put in. 4 So just trying to be fair, equitable, try to 5 6 establish a policy throughout the state. And so that's why this was changed and sent out. 7 And it's effective immediately, and I sent this out 8 9 So if they get on a job and they to all our inspectors. 10 find a bad rotary -- or the bad handset phone, that they 11 write it up on the report, "You need to change this out

> And at such time of a major alteration, they will be inspecting to the 2019 code with voice data video text phones.

Jan, sorry?

with an ADA phone."

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Jan Gould. MS. GOULD: No. Just concurring. Thanks, Gerald. I'm glad the State is taking that position is that, yes, in Seattle, if there's a major alteration that takes place, then the video requirement would be required. Thank you.

> MR. BROWN: Thank you.

CHAIRPERSON HENDERSON: All right.

Thank you, Gerald. This is Ricky. It may be of assistance to you on this one -- may already know there's



1	an interpretation question in front of the ASME code	
2	committee right now that would sort of back up both the	
3	City and the State's stance on this one.	
4	Duane, I see you have your hand raised.	
5	MR. LEOPARD: I just wanted to	
6	Duane, City of Spokane. I just want to tell everybody,	
7	Spokane is doing the same thing as the State now.	
8	CHAIRPERSON HENDERSON: All right.	
9	MS. GOULD: Consistency. Yay. Jan	
10	Gould.	
11	CHAIRPERSON HENDERSON: Thank you,	
12	Duane.	
13	MR. BROWN: There's one.	
14	CHAIRPERSON HENDERSON: All right. No	
15	further discussion on the handset phone copy.	
16		
17	Conversation from Stakeholders	
18		
19	CHAIRPERSON HENDERSON: That brings us	
20	out to at about seven minutes to the end of the meeting.	
21	Conversation from stakeholders? Do we have any comments,	
22	conversation, stakeholders? Anybody would like to bring	
23	up new business? Scott?	
24	MR. CLEARY: I just want to let	
25	Scott, with MCI.	
	Page 112	



Just want to let everybody know that there's going to be -- by the end of the year, the A90 belt man lift, a new revision will be out. It has -- we really did a complete rewrite of the A90 belt man lift.

Now it has a Section 9, which is a complete maintenance and inspection section. It mirrors 8.6 and 8.11 of 17.1.

And just to let everybody know, the standard requires compliance within a year of that issuing of the standards. So it's a little bit different. There's no grandfathering with the belt man lifts. So the new standard will be out by the end of the year.

I know, Gerald, you're probably way too -- at the next code cycle to look at it because it's a major difference. There's a lot -- there's a lot to it and a lot more requirements because we changed it from a usability -- from an installation standard to a usability and maintenance standard, which anybody that's familiar with A90 -- and I bet most of you aren't just because it's -- there's not that many of them in the state. I think there's 12 or so, but they're still being used. They work well.

So it's a training -- really heavy on training and maintenance, and so it's going to look entirely different. So I'm happy to say that, because it was a



1 complete archaic -- and it was eight years old. So we're 2 on a five-year cycle now for belt man lifts, but it will be out by the end of the year. Thank you. 3 4 CHAIRPERSON HENDERSON: Thank you, 5 Scott. 6 This is Rick Henderson. Jon Quiett has his hand up. Jon Quiett, TK 7 MR. QUIETT: Yeah. 8 Elevator, representing field. Gerald, this is probably a question specifically for 9 10 you. With the new requirements for 3D detector edges, 11 there was probably going to have to be some good clarification as far as when those are going to be 12 13 required, if we're replacing an existing detector unit, 14 if we have a customer that has a mechanical safety edge 15 and photo eye, if that's going to be a requirement. 16 There's a whole lot of confusion about that going on right now, and it's something we're going to run into 17 18 really quickly. 19 MR. BROWN: Well, this is -- this falls under the -- Gerald Brown, chief elevator 20 21 inspector. 22 This falls under the same requirements that we 23 always inspect to the standard at time of installation, 24 whether it be leveling or edges or anything else to maintain the standard at time of installation. 25



1 I don't know of -- if they do a complete new mod, 2 right, a major alteration, then, yeah, they'll have to 3 bring it up to spec at that time, but right now, that 4 would be a repair replacement item. If your 2D edge goes bad, you replace it out with 5 6 that, but as far as compulsory bringing it up to standards on a higher standard, we can't do that. I 7 mean, that list would be long and distinguished and very 8 9 expensive. 10 CHAIRPERSON HENDERSON: This is Rick 11 Henderson. 12 Jon, did that cover your question? 13 MR. QUIETT: Yes, it did. Thank you. 14 CHAIRPERSON HENDERSON: Any other 15 conversation from stakeholders? Scott? 16 MR. CLEARY: Scott Cleary, MCI. Gerald, do you have any kind of timeline when the 17 18 State is going to kind of make a decision on the PVE 19 issue, now that it's been passed up -- out of ESAC, just 20 so we can talk to customers? 21 And there's a lot of concern out there. 22 you know, is this going to be able to go forward or not? 23 And I'm not trying to put you on the spot. I just need 24 to be able to talk to customers.

MR. BROWN:



25

Page 115

Stefan and I are having

1	conversations about this right now, and I'm off the	
2	ballots this week, and so I hope to conclude it next week	
3	if he's available.	
4	So I I'm going to have to bring it to my	
5	answer my questions and then run it past our our state	
6	program to make sure that we're not stepping on any laws,	
7	rules, or regulations, but we are moving forward with it	
8	as quickly as possible, Scott.	
9	MR. CLEARY: Thank you.	
10	CHAIRPERSON HENDERSON: All right.	
11	This is Rick Henderson. That brings us up to about two	
12	minutes before the end of the meeting.	
13	Melissa, do we have any housekeeping or anything we	
14	need to bring up before the end of the meeting?	
15	MS. ERIKSEN: Just happy Thanksgiving	
16	to everyone. Thank you for being here. Thank you for	
17	your time. Thank you for your continued interest in	
18	safety, and we will see you in February, if not before.	
19	And with that, Duane is ready to sing a song.	
20	MR. LEOPARD: I vote we adjourn the	
21	meeting.	
22	UNIDENTIFIED SPEAKER: But if we	
23	adjourn, Scott Cleary can't ask any more questions.	
24	CHAIRPERSON HENDERSON: All right. I	
25	believe was that a motion to adjourn?	
	Page 116	



1	UNIDENTIFIED SPEAKER: Yes.
2	CHAIRPERSON HENDERSON: Do we have a
3	second?
4	MR. CLEARY: I second and third and
5	fourth and fifth and sixth.
6	CHAIRPERSON HENDERSON: With that,
7	we're approved. Thank you, everybody, for attending and
8	making time.
9	Like you said, appreciate you taking time to put
10	forth the effort for safety here in Washington State, and
11	everybody have a safe and wonderful Thanksgiving.
12	(Proceedings concluded at
13	11:59 a.m.)
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
	Page 117



1	CERTIFICATE
2	I, ANDREA L. CLEVENGER, a Certified Stenographic
3	Court Reporter in and for the State of Washington, residing
4	at Olympia, authorized to administer oaths and affirmations
5	pursuant to RCW 5.28.010, do hereby certify;
6	That the foregoing proceedings were taken
7	stenographically before me and thereafter reduced to a typed
8	format under my direction; that the transcript is a full,
9	true and complete transcript of said proceedings consisting
10	of Pages 1 through 118;
11	That I am not a relative, employee, attorney or
12	counsel of any party to this action, or relative or employee
13	of any such attorney or counsel, and I am not financially
14	interested in the said action or the outcome thereof;
15	That upon completion of signature, if required,
16	the original transcript will be securely sealed and the same
17	served upon the appropriate party.
18	IN WITNESS WHEREOF, I have hereunto set my
19	hand this 4th day of December, 2023.
20	
21	anchen L Clevenger
22	Andrea L. Clevenger, CCR No. 3041
23	(Certified Stenographic Court Reporter)
24	
25	



	1A 76:22	3,200 8:25
\$	1st 27:15	3/16ths 98:24
\$300 57:10		30 35:1,4 93:13 94:6
\$500 21:10	2	300 106:7,12 107:2
	2 23:12	3020.2 94:6
0	2.12.3 80:20	311 32:16
07 5:21	2.12.35 80:20	350 9:1
1	20 90:6,8 92:6 95:23 101:7,16 102:1 103:4,16 106:11,18	3D 114:10 3M 99:10
	20-pound 90:9 105:21	
I 16:20 69:21,23	2000 30:5	4
1.2 74:23,25 75:2	2014 70:16	4,000 8:24,25
.2.2.1 74:24	2015 80:24 81:2 82:14	4,000 8.24,25 400 9:2
10 31:7,9,12 69:21,23 86:16,22	2018 82:14 83:16 94:7 109:1	
103 28:7 11:46 108:7	2019 26:3,18,24 68:17 80:6,15,17	5
11:46 108:7 11:59 117:13	108:21 110:17 111:14 2020 9:6 26:3 70:19	5 50:8
12 23:12 113:21	2021 34:20,23 36:8	5.3 70:21 72:5 89:23 103:1
12th 33:6	2022 33:6,7	53112 91:14
13 5:18	2023 4:2 83:17,22	
15 23:12 92:6 95:24 97:21 108:8	2023's 7:21	6
15-pound 95:22 99:23	2024 27:15 28:3 34:21 36:6,8 94:8	6 20:3
15th 33:7 34:21	21 4:2	60 60:8
16 69:6,20	22-01 33:6 34:8	675 26:15 31:10 75:21 86:22
17 27:18	22nd 25:22	
17.1 5:19 68:16 71:17,18 108:21	25 101:25	7
113:7	27 10:7 65:6,13	7 23:12
17.3 31:7,8,12 32:14 34:2 83:16,17 85:11	270 5:14	
17.7 71:18 91:11	29 88:13	8
173 86:16	296-96-00675 74:22 76:21	8 20:3 27:15 28:3 85:8
17th 27:13	296-96-23000 88:15	8.11 113:7
18 23:12	296-96-675 110:12	8.6 113:6
18.1 5:18	2D 115:5	88 9:8
19 20:4 26:19,22	2nd 25:24 26:1	
19.27.031 72:25	3	9
1996 79:17		9 113:5



Index: 90..alteration

90 29:18

93 79:17

98 30:5

9:01 4:2

Α

a.m. 4:2 117:13

A1 21:21

A17 4:12 79:21

A17.1 4:11 26:3,18 73:17 74:23 79:15.16

A17.1. 79:17 80:15

A17.15.3 68:20

A17.15.3.1.1. 72:17

A17.15.3.1.1.2 105:20

A17.3 28:16,21 29:4,5,9,14,17 30:2, 6 35:8,9,15 79:15,18 80:15,24 81:2, 5,12 82:14,19,24 84:1,19 85:4,7,9, 17 86:1.8

A17.3. 29:20 35:17

A17.7 74:1,4,8,12,15 75:8,9,25

A17.7. 74:3,15

A18 17:5

A18.1 26:3

A7.1 73:12

A90 5:19 113:2,4,19

ability 18:23 54:4 57:14 97:24

abstention 69:23 78:1

abstentions 77:14,21 78:2

accept 75:8,24 78:10

acceptance 9:1,2 14:3 76:23

accepted 8:11 45:6,8 52:25 78:9

accepting 8:7 75:15

access 10:10 13:2 110:4

accessibility 5:15 93:14

accident 8:15,18 13:9

accidents 10:6,7,8 12:8

ACCO 74:17

accommodate 18:16 106:17

110:17

accordance 72:20

ACCOS 74:9,10,15

accumulated 56:24

accurate 20:24

ACH 56:20 57:15

acknowledge 14:13 95:24 102:9

action 30:24,25 43:14 44:21 45:1 47:3 51:6 52:3 53:12,17

actions 43:25 45:24 46:11,15,23 48:22 52:13,17 110:10

activate 106:21

activating 95:4

actively 64:23 65:11

activities 43:9 48:16

activity 50:24

actual 43:6 45:2 69:24 79:22

actuate 106:13

ADA 14:25 109:6,10,11 110:7,23 111:12

add 35:22 47:17,25 53:6,8 64:1

65:18,19 84:8 90:6 93:10

added 34:25 40:4 53:15 55:11 90:8,

addition 57:1

additional 25:5 26:4 35:1 63:14 69:3 80:7 106:17,24

additionally 76:6

additions 80:20

address 33:2 47:7 49:18 54:22,25 56:9 57:22 76:2 81:11

addressed 33:11 47:22 81:9 109:2

addresses 16:19 34:2 54:2

addressing 75:4

adhesive 99:9

Adindla 43:8 48:18,19 50:23 55:25

56:3 57:18

adjourn 116:20,23,25

adjust 106:16

adopt 25:22 27:12 35:15,24 36:4

79:23 83:16

adopted 16:1 25:20 26:2,15 30:5

32:15 82:14

adopting 34:20,22

adoption 25:21 28:13 35:8 36:8

83:22 94:8 108:21

advises 26:12

advisor 5:4

advisory 27:4

advocate 71:12,24 72:11

Aegis 6:1

affects 30:4

affiliated 70:15

afforded 18:22

agenda 7:14,17 8:14 25:10 34:11 36:11 38:2,14 59:4 66:15 67:4,11

78:16 107:19 108:9

aggressive 108:1,3

agree 71:17 104:4

ahead 12:11,12 41:1 43:15 44:3,10 45:22 47:10 51:13 52:5,11,17 53:24 54:13 55:8 58:21 64:10 66:20 72:11

76:17 88:11 104:12

AHJ 89:3,7 96:17

airport 11:7

Aithent 40:2

Ajay 43:8 48:16,19 51:1,4 55:25

56:2 57:17 66:6

alarm 22:2

Alicia 25:18

alignment 73:17

alligator 24:13

allowed 15:24 38:8 71:19 94:4

alluded 73:12

alongside 107:12

alteration 9:2 35:14 85:10,13,19 108:22,23,24 109:19,20 110:8,12,16



111:1,13,20 115:2 alterations 9:3 14:20 15:13 35:16 67:23 68:2.5 85:8 110:11 alternate 6:16,18,22 alternates 4:12 amending 75:2 amends 74:23,24 amount 49:12 56:10,15 58:1 65:5 amounts 56:24 **Amy** 36:18,19,24 40:1 58:22,25 61:4 analysis 40:22 analysts 43:7 Andi 8:9 12:14 60:20 ANDREA 4:2 announce 87:8 announcement 31:23 37:13 **annoying** 21:10,12 annual 8:25 81:8,20 annuals 9:23 **ANSI** 72:19,21 73:13 105:19

anticipate 29:15 104:7 anticipating 30:14 92:13 anybody's 91:23 anymore 65:1 anytime 50:10 apologize 9:15 55:21

apparently 9:4 applaud 72:4

applicable 14:15 19:18 application 10:5 70:23 100:5

applications 62:10

apply 17:9

approached 82:1 approaching 30:15

approve 72:12

approved 93:21 117:7

approximately 15:18

archaic 114:1 architects 6:2

area 10:2 16:3,14 33:13 92:8 100:4 105:13 107:14

areas 10:3 14:21 108:2

arms 11:2 ascending 82:4

asks 50:4

ASME 5:5,17 20:4 26:3,18 71:14 74:4 75:3 80:6 93:20 99:24 102:25 112:1

aspect 80:9 aspects 82:18 assist 64:7

assistance 111:25 attaches 102:5 attend 67:14 attendance 41:10 attending 117:7 attention 52:1 85:3

attest 47:23

attestation 49:19 50:16

attribute 73:20

audience 78:20 82:9,10 **August** 7:19,21 8:1

automatic 53:13

automatically 51:8 57:10 100:24

aware 11:1 12:20 15:11 19:22 25:20 27:1 88:18

В

BA 54:10 55:1

back 11:15 13:19 15:25 19:3 20:2 25:11 33:19,20 42:21 46:16 47:13 50:24 51:2 53:18 55:13,25 58:15,16, 22 61:1 65:2 66:16,25 67:3 68:20,22 69:15 70:17 97:25 99:19 101:12 108:25 110:21 112:2

background 60:11 79:11,13

backlog 9:5,18

bad 109:3,4,11,18 110:21 111:10 115:5

Index: alterations..book

balance 11:3 12:2

ball 107:4,11 ballots 116:2 bar 43:24

base 62:5 66:19

based 38:17 72:21 75:19 84:20 107:25 111:3

basically 14:18 25:25 33:20 96:4 100:18

basis 7:11 basketball 24:2

BBE 17:13 **bears** 10:25 beginning 21:13

begins 83:6 106:2 beholden 94:14

belt 5:20 113:2,4,11 114:2

benefits 41:4 **bet** 113:19

big 40:7 86:19 109:22

biggest 64:18

bit 39:18 41:13,20 58:23 59:21 62:8 65:20 73:7,10 79:20 94:22 104:15, 21 113:10

bites 24:14

black 92:8 99:15,20

blanket 109:3 block 27:19

blue 46:4 53:5 95:9,11

board 5:17 15:10 22:13 71:14 93:19 102:25

body 51:17 71:16 **bonded** 99:11 book 63:15 82:2



Index: books..chief

books 39:23 88:22

bosses 35:19

bottom 21:14 61:23 90:7 95:19

97:25 101:21

box 14:14 20:25 21:8 59:21 89:3,7

Brian 5:25 55:6 72:15 73:9 74:20,21 76:12,13,18,19 104:11 105:17,18

briefly 35:12 **bright** 66:24

bring 9:6 28:15 29:20 31:20 44:6 45:24 46:8 47:16 52:1 58:11 66:7 70:17,18 76:3 78:24 112:22 115:3 116:4,14

bringing 97:9 115:6

brings 13:8,25 36:11 112:19 116:11

broken 14:21 16:22 110:24

brought 30:8 40:1 74:4 75:25 85:10

110:7

Brown 4:23 8:9,20 9:17 12:12,24 13:11,18 15:21 17:8,13 18:2 19:9,20 20:22,24 25:17 28:17,20 31:13 32:9 33:1 39:1,3 59:16 75:5,6 77:20,23 81:12,15 82:7,22,23 83:19,25 84:14 85:6 88:1,12,13 89:18 92:21 93:10 94:1 95:6 99:15,18 100:18,19 103:7 104:9 106:3 108:16 111:22 112:13 114:19,20 115:25

Brown's 91:11 92:17

budget 30:12,19 86:6

budgeting 83:7

builder's 22:6

building 6:5 14:1 29:19 30:10 34:23 36:7 38:19 41:11 54:24 72:20,23 73:2,13,15 84:24 85:18 86:5

burned 21:22

business 18:20 43:7 57:13 63:15 78:17,20 89:7 112:23

busy 39:22

button 47:9 48:5 49:16 50:3,10 51:23 56:25 91:4 95:9,11,13,16,20 101:22 109:7,11

buttons 63:14 109:24

buy 11:24

C

cab 67:23 68:1,5 97:12 101:6 105:12

cable 104:23 105:2,6,8

cables 108:1

calculating 83:22

call 18:7 26:7 27:2 39:16 77:25 78:1, 2,6 87:11 105:13 108:19

called 19:4 42:11,16

calls 26:23 102:7

camera 39:3 96:14

canned 54:19

capacity 32:23

captured 65:25

capturing 64:19

car 82:4 90:4,6,9,11 91:19 94:24,25 95:4,14 100:16,24 101:2,8,13,14,15, 17,21,23 102:10 103:8,10,14,22 104:18,20 105:3,14 106:12,15,18,22

card 21:21 56:20 57:11,15

care 7:16 67:13 69:4 92:20

carefully 59:22

Carini 6:3.4

Carl 70:8 77:10,11 88:1 89:7,8,9

carnival 11:5

carry 12:3

Cary 70:8 77:11

case 19:17 73:2 101:25

cash 57:25

catch 99:4

catching 10:19

caught 9:19

CCR 4:3

central 55:15,17

certificate 76:23

certification 74:17

certified 74:15

certify 74:9,11

cetera 56:21 57:25 58:7

chair 4:10,22 5:19,22 67:12 68:2,7 102:2

chairing 87:23

CHAIRPERSON 4:8 5:7 6:6,9 7:3, 13,24 8:6,12 12:10,13 13:3,13 15:16 19:10 20:18,23 25:8 28:10,18 31:2 32:10 34:9,12 35:6 36:10 58:18 62:3 63:3,22 66:17 67:2,9,20,25 73:25 76:25 77:7,12,16,24 78:15 79:5,12 80:8,13,22 81:1,4,10 82:8 83:11 84:5 85:1,23 86:11,24 87:15,24 88:8,25 89:5 90:25 94:17 97:2,6 98:5 99:14 100:7 102:18 104:10 105:15 107:16 108:6 111:23 112:8, 11,14,19 114:4 115:10,14 116:10,24 117:2,6

challenge 10:20

challenging 64:15

chance 37:22 59:5

change 29:8 37:7 54:1,5 60:1 103:2 109:4 110:2 111:11

changed 44:14,17 45:10 50:18 80:17 111:7 113:16

changing 40:8 109:2 110:1,16,22

Chapter 35:1,4 94:6

chat 38:12 48:10,12 50:21 53:23,25 59:2,7,8 88:12,14 96:24

check 10:4 19:13,16 21:16 24:5 56:21 57:15,25

checkbox 49:20 56:15

checkboxes 19:23 20:20 56:23

57:6

checked 20:21

checking 61:7

checklist 13:12 14:3 22:21,24,25 23:4 24:19 42:6

checkmark 22:11

checks 19:19

chief 4:24 70:17 75:6 82:23 88:13

100:19 114:20



Index: chief's..conjunction

chief's 8:14,17

child 33:13 105:5

child's 100:3

children 33:8

choking 105:4

Choose 47:17

circle 23:8

circled 23:17

circuit 95:17

cited 85:7

city 5:4,10 6:21 34:13,16,18 35:9 36:3 69:7 85:24 109:16 110:6 112:3,

6

clarification 33:3,5,12 34:8 75:9,22 76:11 100:11,14,19,21 105:1 109:1

114:12

clarified 79:8

clarify 55:16 84:4 85:5 96:11 100:9

clarifying 94:8

clarity 32:6

Clawson 96:12

cleaning 104:3

clear 37:8 82:16,20 104:4

clearance 20:10 33:18

Cleary 5:13 8:3 31:5,24 64:11 65:16 66:10 70:12,13 76:14,16,17,24 86:14 102:20,21 104:1 107:20 108:5 112:24 115:16 116:9,23 117:4

CLEMENT 55:9,20

clerical 28:3

CLEVENGER 4:3

click 13:1 16:13,24 37:17 48:25 49:3,21 50:5,12,14,16 56:6,16,24

57:5,20 58:1

clicking 49:16,19 50:3,10

clients 71:1,9

cliff 25:18

clock 29:5,9 83:5 84:2 85:21

close 11:22 38:10,24 61:1,25 107:17

close-out 78:7

closed 44:9 45:5,7 78:9 80:11

closing 39:22

CMP 7:17 36:12,15 37:7,10 39:10

40:11 84:10

CMS 27:19 28:14 64:16 65:2,14

coalition 33:10

code 5:3,17 14:23 19:25 20:4 25:20 26:22,25 30:5,6 34:23 35:24 36:7 58:8 68:16,20 71:14 72:20 73:2,12, 13,15 74:8 79:17,21,24,25 80:17 84:20 85:19 89:25 90:22 94:4,7 95:23 96:2,4,9 100:22 102:7,16,22

103:21 104:7 107:22 108:22 109:14

110:3 111:3,14 112:1 113:14

coder 72:23

codes 26:2 74:6

collaborating 38:20

column 52:12

columns 44:19 54:1 63:13

comb 65:24

combination 9:11

combing 64:23

command 64:2

commence 88:23

commencement 84:16

commend 97:8

comment 59:21 72:16 74:1 81:7

94:3 107:3

comments 7:21,25 60:2,22 70:1 74:19 76:3 81:5 89:1 112:21

_ _

commercial 5:15 18:6

committee 4:11,17 5:1,5,8,20 7:4 26:8 68:23 69:7,12,18,24 70:2 72:11 73:11 75:4 77:4,8 93:20 100:1 112:2

committees 4:13 5:18 104:3

communication 27:6 37:25 109:1,

8,15

companies 13:22,24 18:6 19:2

29:19 30:10 102:14

company 14:12,14 26:11 27:4

29:11 31:11 47:12 91:8 102:14,15

company's 22:5 27:3

compared 91:15

comparison 68:19

complete 9:8 29:3,18 38:11 50:8,14 52:23,24 56:19 110:18 113:4,5

114:1 115:1

completed 30:21 47:23 49:8 50:15

completely 23:22 92:18 103:9

completeness 73:7

completion 29:12

complex 40:6

complexities 41:2

compliance 29:6,9 42:16 44:5 49:2, 5 68:16 79:18 81:2 83:23 88:15,16,

20 89:23 90:22 113:9

compliant 14:25 70:18,25 71:21 72:4 81:25 82:24,25 85:19 96:3

111:3

complicated 109:13

comply 73:16 75:13 82:18 83:8

comprise 24:9

compulsory 115:6

concept 94:11 98:17,21

concern 115:21

concerns 64:18

conclude 116:2

concluded 117:12

concurring 111:18

configuration 56:17

confirm 15:2 19:19 55:18 77:25

80:16 81:18

confirmation 50:4,6

confirmed 62:13 65:9

confirming 64:23

confusing 79:20

confusion 19:14 114:16

conjunction 11:20



connecting 73:5

consent 31:17

consequences 21:8

considered 65:15 108:23

Consistency 112:9

construction 26:5 72:17

constructor 10:15

consult 36:2

consumer 86:19

contact 26:8 27:3 43:22 61:22 92:24

94:25 101:1

contacts 91:15

continue 25:5 38:18 45:20 50:7 53:19 55:25 61:18 62:16 86:2

continued 38:23 78:17 89:6 116:17

continuing 37:21

contractor 14:12 15:6,7 17:24 19:13,18,21 20:7,13,20 23:25 24:16,

20,21 30:18 48:1

contractor's 23:5,6

contractor-related 20:8

contractors 4:20 6:14,15 7:10 13:21,24 17:17 22:6 82:20

control 20:11 26:21 85:15

controller 35:16 104:18 111:4

controllers 32:22

conversation 99:25 108:17 112:17,

21,22 115:15

conversations 116:1

conveyance 10:9 18:21 36:23 37:2,

6 39:10 43:17 55:14

conveyances 67:7,11 79:24

COP 109:22 110:1,2,16

copy 16:6 22:11,13 23:16 49:16

112:15

cord 107:21,22

corner 43:21,22

corners 99:19

correct 13:10 20:22 46:24 84:8,13,

19 99:17,21,22

corrected 50:14

correction 29:14 30:22,23 42:20 49:1,3,25 50:7,9 55:11 86:10

corrections 26:16 32:19 37:2 38:7 41:22 42:9,13,18,22 43:6 44:2 45:3, 12,19,23 46:16,17 47:6 49:8,9 50:2

51:3,5,10 52:4,8

correctly 12:3 54:25

Cory 6:24 7:1,4 78:18 81:5

costly 32:3,21

council 36:3

counties 16:21,22

County 16:21

couple 37:5 39:8 41:9 43:19 44:10, 18 49:7 59:4,12 69:8,10 70:1,5,17

79:2 90:14 108:8

court 12:14 60:21 91:5

courtesy 18:12,18

cover 15:13 80:3 89:23 91:14,15 92:2,3,4 93:4 94:25 95:5 98:8 100:23 101:4,10 102:6,12 105:22,24

coverage 9:12 16:7

covered 13:9 21:12,15 83:2

106:1,2,11,25 107:15 115:12

covers 89:22 90:3

CR-102 28:7

CR-103 25:22 27:12

create 63:8 86:25 98:10 99:2 101:11

creating 87:1

creation 87:19

credential 44:12

credit 56:20 57:11,25

curious 105:19

current 9:9 66:8 81:13,14,15 83:22

106:4,23

curve 71:6

custom 54:4

customer 29:10 38:20 114:14

customers 30:18 42:2 71:1,7 72:9

Index: connecting..deflect

82:18,20 83:4 115:20,24

customizable 51:12 53:3

cut 89:25 96:4 100:22

cycle 35:24 104:7 113:14 114:2

cycles 94:4

D

dad 11:12,13

dangling 105:3

data 40:5 64:13 65:14,22 66:2,8 109:21 110:13,19 111:2,14

date 9:6 15:6,7 25:23 27:14 37:13,14 38:25 40:1,3,19,21,23 41:17 44:11 48:2 49:13,21 50:16 56:11 57:24

58:4 79:22 83:5 84:16 111:3

dated 33:6

dates 29:11

day 17:21 19:1 22:7 24:22 25:6

69:16

days 11:17 15:22,24 16:5 18:8,14

19:1 21:1

deadline 76:8 82:17

deal 84:12

dealing 35:9 64:16 75:23 76:8

debit 56:20 57:25

decades 91:17

decide 70:3

decided 101:4

decision 31:15 52:22 115:18

deep 16:7

deficiency 42:12,18 43:14 44:4,21

46:14,19 52:16

Deficiency/out 49:2,5

deficient 84:2

defined 110:9

defining 35:14

deflect 98:23



deflection 106:9
delay 28:20 60:1
delays 27:22
demand 63:17
demo 48:20 56:4 57:19
demonstrate 82:3 96:16
demonstrated 63:10 101:18

demonstrating 42:24 107:14 demonstration 37:1 38:7 41:19 45:22

demonstrations 37:20 61:9

department 11:13 40:7 68:20 74:23 76:20,22 82:16 105:25

depend 62:21

102:14

depending 20:1 69:7 73:1

depends 34:6 descending 100:24

design 34:1 74:13 90:21 91:25 92:1 102:15 103:13,17 106:4,7,20,23,24

designed 79:22,24 90:15

designs 102:13

detail 42:5 45:11,25 46:7 49:4

detailed 42:14 44:20 46:9

details 46:1 49:5,11,18 51:18 52:4

56:9 58:3,6

detector 114:10,13

determinations 75:18

determined 22:18

determining 40:23

developing 37:9

device 109:15

devices 10:25 14:25 90:15

dial 108:20 dialed 39:25 dialogue 45:19 diameter 99:24 dictionary 39:12 difference 12:6 37:8 113:15

dilemma 106:13

diligence 70:22 71:25 75:21

diligently 66:7 dimension 98:15 direction 81:7

directional 98:2 102:24 103:3,12

directly 69:2 76:9 105:12

director 6:13 disagree 73:6 disc 100:1

disconnect 14:22 discretion 25:3 75:10

discretionary 21:18 discuss 89:11 94:15

discussed 62:14 86:15 89:23

discussion 36:14 58:12 77:3,8 79:1,4 81:5 87:4 89:1 92:20 112:15

discussions 88:10 dislodge 101:11 distance 107:6

distinguished 115:8

distribution 58:6

document 12:19 19:17 47:16,19 52:8,14 72:22

documentation 53:9,10,15 62:17 68:15 95:3 96:19

documents 45:20 46:25 52:7,21 55:11 61:13

Dolgikh 32:12 83:14,21 84:3

door 17:19 22:23 23:25 33:5,19,20 78:17,21 79:13,15,19 80:9,11,18 81:8,13,18 82:4,25 87:4 98:19

Dotty 109:1 **double** 16:6

double-checking 89:9 download 49:16 56:12 downstairs 95:13 downward 103:4 106:11

dozen 60:24 **drive** 105:14

drop 38:12 48:12 98:9

Duane 5:10 69:11 77:18,22 85:23,24 86:12 97:4,7 109:17 112:4,6,12 116:19

Index: deflection..elevator

dubbed 85:6

due 49:13 56:10 70:22 71:25 75:20 83:17

dues 9:6 dug 11:13 duly 81:20 83:3

dwelling 73:4

Ε

earlier 18:11 31:9 86:15

easier 84:15 easiest 37:15

east 5:11 **EC** 14:12

edge 99:19 105:24 106:1 107:5 114:14 115:5

edges 114:10,24 **education** 10:12

effect 25:23,24 27:11,14,21 85:17

effective 25:22,23 27:14 111:8

elaborate 104:20 elected 106:14,15 electing 88:20 electric 15:12 101:1

effort 72:4 117:10

electrical 92:2

electronic 45:24 48:3 49:21 50:12,

elevator 4:20,24 5:14 6:15 7:9 10:4, 7,13,15 11:6,19,21 12:2 13:22 14:11,14 15:6 16:11,12,13,14 18:5, 6,17 19:12 20:19 21:25 22:22 23:5,



22 24:20 29:10 30:18 31:11 33:5 55:14 58:7 60:17 61:22 68:9 75:6 82:13,23 88:13 93:8 94:5 100:19 109:22 114:8,20

elevator/escalator 12:25

elevators 5:16 8:25 9:7 14:19 15:12,13 17:5 31:25 33:25 89:13,16, 24 92:19 95:1 108:17,18

eliminate 33:20 eliminates 33:25 elimination 14:25

email 16:18,24 37:17 51:12,17 53:3 59:9 61:20,23 79:10 88:5 96:23

emergency 109:15 enclosure 72:18

encourage 17:24 19:7 26:7 31:22 34:7 40:9 59:17 86:16

end 9:6 15:3 37:14 38:13 39:21 58:11 69:16 112:20 113:2,12 114:3 116:12,14

endorsing 93:1

enforce 32:20 35:17 85:9 109:18

enforced 82:15.19

enforcement 28:15 78:25 85:3

enforcing 35:16 86:1

engage 98:12 engaged 101:6 engagement 38:23 engaging 38:20

engineer 6:1

engineering 6:1 70:23 72:1

engineers 6:2enhanced 34:1enjoying 93:8

ensure 100:25 110:21

Enter 48:2 entered 47:14 entering 47:1 49:20

cincing 47.1 49.20

entire 107:15 110:1 111:2

entity 49:17 56:8 57:21

envision 17:3

equipment 17:4,5,6 22:3 70:24 71:4,11,13 74:9,11,12,13 79:21 97:10 104:16,17,19

equipped 100:25 equitable 111:5 equivalent 74:14

ERIKSEN 6:23 7:18 8:11 34:10 60:19 66:21 77:15,18,22 78:8 87:6, 21 88:2 116:15

errors 10:9 27:23 28:3

ESAC 4:11,16,25 5:21 7:4 26:8,17 67:6,19 68:1 69:17 70:2 75:18 76:20 77:4 78:9 115:19

escalator 10:7,13 11:9,10,14,16 12:19 26:19,21

escalators 10:23 12:22

escort 102:3

establish 40:20 87:14 111:6

established 56:18 establishes 109:8 everybody's 69:13 exact 40:3 69:19

examples 26:25 **exceed** 80:23 **exceeds** 95:25

Excellent 36:21

exceptions 26:16

excuse 28:13 35:9 44:7 80:1 **exempt** 6:18 31:10 86:22

exemption 5:14
exemptions 26:15
exercise 92:12
exercising 75:21

exist 110:5

existing 4:12 33:25 63:5 88:16 106:5 108:17 109:22 114:13

expand 94:22

expect 18:18 66:24

expectation 18:12,19 20:13 22:8

expectations 19:22 29:18

expected 26:1 expecting 18:13 expedite 24:21

expensive 83:8 115:9

expert 26:11
explain 22:9
explained 22:9
express 54:16
expressed 109:16

extensive 9:24

external 41:24 48:23 54:16

externally 54:17 extremely 71:7 72:9

eye 114:15

F

face 11:1 faces 66:24 facilitate 64:7

fact 85:9 95:25 102:7

factories 97:10 factory 23:23

failed 23:14.19 24:11.14 42:8

fair 84:23 111:5

fairly 68:24 79:3 90:12

falling 110:21

falls 108:25 114:20,22

familiar 74:3 104:16 113:18

family 10:23 13:5

fault 10:9

favor 72:7 73:8

feature 37:2 57:4



February 35:2 87:7,13 116:18

fee 27:11,12,16,18,20,22,24 28:7

feedback 37:24 38:12 42:1 60:25

61:12

feel 21:7 48:11 57:3 58:13 61:22

feeling 58:24

feels 60:10

fees 28:4 58:7

fell 102:2

felt 99:22

field 16:18 19:14 28:21 83:20 85:7 88:22 93:5 96:7 101:10 114:8

fields 64:25 66:8

figure 76:6 86:17 91:3

figured 100:3

file 46:8 47:17,18

fill 14:7 17:8

fillable 15:9

filled 22:11

final 63:11 98:2

financial 72:8

find 39:13 73:8 101:24 111:10

finding 22:18

fine 96:1

fine-toothed 65:24

finger 96:13

finish 84:17 104:2

finished 100:8

fire 6:1 22:1 32:16,20,24 72:19,23

73:2,15 82:25 110:4

fiscal 8:23

fit 64:24

fits 72:8

fitted 100:25

five-year 29:6,9 82:24,25 84:2,11

85:21 86:3 114:2

fix 24:24

flex 98:11

floor 69:25 90:6 92:9 95:5,19 98:12

106:6 107:1

focus 40:4 93:14

focused 42:1

focusing 38:19

folks 41:24 59:5 62:16 69:8

follow 26:2 35:20 59:8 86:4

footcandles 20:4 26:19,22

force 90:6,8,9 95:23 101:16 102:1

103:4 105:21 106:7,11,18

form 13:23 17:3 19:11 21:13,15 23:14 30:1,22 48:24 79:16 86:17

formalized 36:4

formally 87:7

format 17:10 46:9

forms 13:24,25 14:1 19:12

forums 5:23

forward 7:8,11 11:1 37:11 39:19,24 59:25 62:25 69:17 70:3 74:20 75:25 76:4 84:23 86:21 87:16 93:7,20

115:22 116:7

found 10:8 81:16

four-inch 99:24 100:2

fourteen 18:14

fourth 117:5

frame 15:18

frames 88:16

free 48:11 58:13 61:22

frequently 42:15

friend 54:6,10

friends 13:6

FRIESEN 82:12 94:20 104:14.24

front 99:19 112:1

fulfilling 18:20

full 5:25 11:2 13:19 34:11 40:25 42:6

110:13

fully 36:1 92:15 95:18

functionalities 48:21

functionality 38:7 48:21 50:25 56:4

57:19 65:22

functioning 92:15

future 41:7 61:11 62:5 63:9

G

gain 72:8

game 62:6

garbage 65:21

Garry 4:14,19 8:5 9:14 17:1,2 68:7 74:1 84:6 87:25 97:3 98:6

gathering 64:13,19

gave 25:18

GC 14:12

Gee 24:24

general 4:20 6:14 14:12 15:7 17:16 19:13 20:19 23:6 24:16 74:2 80:21

generate 57:2

generation 10:15

generic 51:15

Gerald 4:23 8:15 12:11,23 13:10 15:16 17:2 19:11 25:9,12 28:10 31:3,7,24 32:14 35:8 38:2 39:1 40:15 59:14 60:6 69:2,9 75:6 76:11 81:10 82:6,22 83:15 84:8 86:17 87:2 88:10,13 89:13 100:11,19 102:19 103:6 108:12 111:18,24 113:13 114:9,20 115:17

Gerard 96:12

give 24:24 28:19 38:5 39:2 41:8,12 46:1,14 59:4,11 60:8 67:16 70:14 79:11 86:9 90:20

GL 58:7

glad 111:18

glue 99:10

good 4:19 5:5 6:3 8:13 9:18 12:20 13:6,7 22:8 29:15 36:17,21 39:20 40:16 41:15 43:2 48:19 68:11 71:20 72:3 77:13 86:4 98:3 99:23 100:4,5 114:11



Gould 5:3 6:8,20 34:18 35:10 36:6 67:18 70:7,10,11 77:10 79:7 80:5, 11,12,19,20,25 81:3 85:2,22 94:3,10 96:22 111:17 112:9,10

gov 10:4

Govdelivery 61:18 government 4:25

governors 33:10

grandfathering 113:11

grandkids 11:18 Grandma 11:24 Grandpa 11:24

grant 18:19,25

grants 18:10

great 8:22 13:4 18:11 31:13 48:9

55:5 66:12 83:9 88:21

greater 33:15 69:22

grocery 98:18

group 13:1 35:19 58:10,19 88:17

103:2

groups 41:10

guards 32:1 33:17,21 34:2,3

guess 26:12 85:2 guidance 32:6 105:25

guides 100:25 **guiding** 38:15

guys 22:2 41:3 54:19 60:19 62:25 64:2 66:9 94:15,23

guys' 41:25

Н

half 27:15 28:3

half-moon-type 92:1

halfway 97:13

hand 8:7,21 9:15 18:3 31:4 32:11 42:19 43:7 48:12,15 50:24 53:23 55:8,24 59:14 62:1 64:10 70:6 76:15 77:8 79:6 94:18 95:9 97:3,4 112:4 114:6

handed 44:16

handrail 11:1

hands 50:22

hands-on 9:24

handset 108:11,14,18 109:2,10,18

110:20,24 111:10 112:15

hang 89:19 104:11

hanging 20:14 107:1

happen 21:20

happened 63:6 73:11 91:10

happening 91:16

happy 71:8,10 72:9 92:18,19,25

94:15 113:25 116:15

hard 60:1 74:6 92:17

hatch 89:22,23 90:3,13 91:14 93:4 94:25 95:5 98:8 100:23 101:4

102:11 104:20 105:22,24 106:1,2,14

hats 30:2

hazard 98:10 99:2 101:11 105:4

hazardous 108:2 hazards 33:5.8

head 100:3

header 49:22

headroom 20:10

hear 15:24 18:4 37:10 39:16 41:20

heard 37:12 39:9 57:15 59:19

hearing 40:18 58:21 83:23

heavily 69:17

heavy 113:23

heel 22:23

heels 24:7

height 109:24

helping 4:22

helps 17:20 60:3

Henderson 4:8,10 5:7 6:6,9 7:3,13, 24 8:6,12 12:10,13,14 13:3,4,13 15:16,17 19:10,11 20:18,23 25:8 28:10,11,18 31:2 32:10 34:9,12 35:6,7 36:10 58:18 62:3,4 63:3,4,22

66:17,18 67:2,9,20,21,25 73:24,25 76:25 77:1,7,12,16,24 78:15 79:5, 12,13 80:8,13,22 81:1,4,10 82:8,9 83:11,12 84:5 85:1,23 86:11,24 87:15,16,24 88:8,25 89:5 90:25 94:17,18 97:2,3,6 98:5 99:14 100:7, 8 102:18 104:10,11 105:15,16 107:16 108:6,7 111:23 112:8,11,14, 19 114:4,6 115:10,11,14 116:10,11, 24 117:2.6

Index: Gould..hoping

Hey 6:8 21:20,24 26:12 60:19 62:3

high 105:9

higher 115:7

highlight 103:8

highlighted 47:4 53:6

highlighting 38:14

historical 64:13

hit 95:10 101:15,22 102:4

hits 106:6

hitting 95:20 98:22

hoist 92:3 104:17 105:13

hoistless 94:5

hoists 26:5

hoistway 24:1 72:18 100:15 103:24

hoistways 14:23

hold 11:1 37:21 109:23

holds 65:14

hole 106:19

holes 24:1

holiday 7:8

home 18:17 51:22 91:6,23 92:14

93:9

homeowner 92:13 103:23

homeowners 32:7 34:5

homes 93:15

honest 59:23

honestly 54:12

hope 116:2

hoping 21:1



hour 23:1,4

hourglass 91:25

hours 72:1

housed 66:3

housekeeping 116:13

How's 17:24

Howerton 6:21 35:11,23

huge 29:16 hurry 107:17

hydraulic 15:13 17:4

hydro 4:11

hyperlink 45:1,6,10

hyperlinks 46:3,4

hypothetical 97:20

ı

ICC 34:21

idea 60:21

identified 91:21

II 76:22

images 90:2

imagine 98:17

immediately 111:8

impact 29:16,21 36:1

important 10:22 24:19 26:10 27:9 31:25 38:17,24 39:6 59:20 61:13 64:14 73:22 75:17 101:13

importantly 70:2

in-the-moment 38:12

in/garbage 65:21

inaudible 54:9

inch 33:18,19

inches 107:9

include 11:25 28:23 63:13 85:13

included 55:5 65:10 95:16

includes 105:24

incorporated 71:16

incorporates 31:8

incorrect 103:6

increase 27:11,12,16,18,23 28:7

increases 27:20,25

independent 91:7

indignant 19:2

individual 73:4

individuals 93:25

indulge 90:17

Industries 68:21

industry 34:24 35:2 91:16,20 93:13

101:3

information 13:7 14:8 28:6 39:13. 14 40:12,22 43:22 47:14 48:4 51:19 52:10,12,23,25 53:3,8,15,19 56:8 57:11,21 59:21 61:10,16 68:25

69:15 88:6 96:24

initially 69:20

input 31:14,16 41:25 59:23 62:24

69:14 73:22

inside 93:15

inspect 24:10 114:23

inspected 8:24 55:14 93:2

inspecting 96:5 111:14

inspection 9:12 13:12 14:3.6.9.16. 18 15:20,22 16:9,14,17 17:15,21 18:8 21:4,20 22:7,16,17,20 23:2,10, 20 24:19 25:5 42:5,6,14 43:10,12

44:11,12,20 45:25 46:2,7 49:4,23 54:3 58:7 81:13,16 83:5,25 85:8

93:6 96:7,9 113:6

inspection-related 49:4

inspections 9:1,2,3,23 13:10,16 15:10 16:13 24:14,21,22 25:6 32:5

81:21 88:22 91:9 101:10

inspector 4:24 9:20 10:4 14:7 15:9 16:2,3,4,9,11,23 17:10,18 18:5,10 22:12,15,19,22 25:4 42:7 46:20 51:11 53:13 55:12,13 69:11 75:6

81:17 82:23 84:1 88:13 92:16 95:12 96:7,12 100:20 107:13 114:21

inspector's 16:12

inspectors 9:21 14:6 16:18 18:13, 24 28:23 30:1,16 33:3 69:9 79:1

Index: hour..IRC

81:7 84:18 96:16 111:9

install 9:1 20:11 23:24 84:21 109:5

installation 24:17 79:22 80:1

113:17 114:23,25

installed 23:22 30:4 33:14 34:3,4

79:25 90:16,18 93:5 110:23

instructed 22:24

instruction 24:6

instructions 12:1

instructor-led 61:14 62:20

integration 56:17

intended 68:4

intense 92:12

intent 35:19

interact 10:24 39:12

interaction 10:17

interest 116:17

interested 10:3 88:3

interesting 39:11

interior 26:19 67:23 68:2,5

intermission 66:22

internal 41:24 45:13.19.21 46:20 47:23 48:7 52:17 53:13 55:12

internally 45:8 51:4,5 52:21 54:17

interpretation 112:1

introduce 4:9,14,17 6:24 7:5 12:15

Introduction 4:16 7:1

introductions 7:15

investigation 91:13

invoice 48:16 49:11,12,15,17,18,23, 24 50:2,3 56:7,9,14 58:5 65:6

invoices 48:22 56:5,6,22 57:2,5,8

invoicing 43:8 56:1

involved 70:16 76:1 81:23 110:1

IRC 72:25



Index: Island..list

Island 16:20

issue 11:17 33:11 100:11 102:5 115:19

issued 45:4,15

issues 71:22,23 76:3

issuing 113:9

item 19:16,23 20:3,21 23:8,12 29:14 30:23 36:11 44:3 45:5,7,17 46:21,24 47:3,7,11 48:6 50:8,11,13 51:24,25 52:11,18,19,24 53:1,2,14 62:14 68:18,19 78:16 84:1 89:12 108:10 115:4

items 14:24 19:14,22 20:6,8,16 22:19 23:15,17,18 24:10,13 29:4,5, 7,10,25 30:7,13,19,22 37:5 42:6 44:8,10 46:3,18 47:22 49:7,9 50:15 52:7 67:3 82:24 83:18 88:17 108:8

IVC 72:25

J

Jan 5:2,3 34:11,13,14,18 35:6,10 67:18 70:6,11 77:10 79:5,7 80:4,5, 12,16,20,25 81:3 85:1,2,22 94:2 96:22 110:7 111:16,17 112:9

January 27:15 33:6 35:3

Jason 6:20,21 35:11,22 94:5

Jeopardy 60:16

Jerome 90:19,20,23,24 91:1,5 92:22,24 93:11 94:9,22 95:18 96:12, 23 98:7 99:16 104:15 107:4

Jim 6:8,9 32:4 67:12,13 107:25

job 10:5 19:23 71:20 72:3 81:13,15 111:9

jobs 26:1 29:20 30:3,4,5,7 33:13 34:1

John 6:3

join 37:17

joined 36:18

Jon 114:6,7 115:12

Juan 16:21

July 28:1

jump 5:9

jumps 97:18,19

jurisdictions 21:6 75:12,23 79:23 85:9

Κ

keeping 64:5 74:6

Kennewick 10:1

kettle 99:23 107:4.11

key 43:19 89:3,7 110:4

keypad 108:19

kick 36:20

kicked 28:1

kicking 36:25

kid 11:11 97:19 102:3

kid's 11:14

kids 11:8,18

kill 101:17 102:22,23 103:4,5

killed 103:19

Kime 6:13

kind 16:1 17:14 26:14 32:7 60:15 94:12 115:17,18

knowledge 47:24

L

L&i 10:4 42:13,21 43:16 57:12

L&i's 63:15

labeled 14:4

labels 63:13

labor 4:21 68:21

lacking 30:7

ladders 29:23

lady 99:3

land 44:4

landing 43:17 90:7 97:25 101:21

language 72:18 103:2 104:4

launch 41:16

laws 116:6

leads 89:6

leans 97:19

learn 37:22 39:7,13 41:20 58:23

63:20

learning 71:6

leave 46:20 59:3 103:23

leaving 24:7

left 30:8 67:3 108:8

left-hand 43:21 48:24

legislative 25:14,19

Leopard 5:9 85:24 97:8,16,23 98:3 112:5 116:20

letter 96:9

letting 43:13 47:23 51:9 53:14 92:22

level 26:23 98:12

leveling 114:24

licensed 6:15 31:11

licensure 5:14

licensures 6:19

lid 92:4 97:14 102:1,6 105:11,13

106:17

lieu 32:2

life 33:11

lift 5:20 91:23 92:9,15 95:14,19

106:25 113:2,4

lifted 90:4

lifting 100:23

lifts 26:3 91:6 113:11 114:2

light 15:1 49:8 91:13 95:10,11

lighted 95:17

lighting 20:4 23:25 29:23

lines 20:14

link 12:18,25 13:6 37:17 38:12 56:6

59:2 62:18 63:7

links 53:6

lip 106:5,21

list 13:14,25 14:7,10,11,13 16:16



23:8 24:8,9,12 37:17 48:7 61:18,20 115:8

listed 46:18 73:13

listening 36:23 37:21 39:6

lists 14:23 33:7 88:17

Listserv 82:20

live 37:13 38:1,25 40:1,19,20 44:16

62:18

lively 68:24

Ini.wa.gov/cmp 37:16

Ini.wa.gov/cmp. 61:7

loaded 21:25

locally 85:25

locate 88:18

located 100:13

location 54:9 73:1 100:12

lock 78:17,21 79:14,15,19 80:9,18

81:8,13,18 82:4 83:1 87:4

locked 80:11

log 43:15 50:24 51:21

logged 48:23

logistically 11:22

long 64:3 115:8

longer 102:9

looked 21:25

loop 105:9

lost 21:20 25:1

lot 9:3 15:23 17:16,22 18:23 20:8 28:12 29:20,23 30:12,13 37:10 40:18,22 41:2 42:1,19 54:18 61:12, 16 64:47 65:42 31 69:25 60:14

16 64:17 65:13,21 68:25 69:14 70:22 71:21 80:6,19 85:25 97:10 113:15,16 114:16 115:21

lots 13:7 63:12

lovingly 109:6

low 20:14 29:21 41:10

lower 33:21 95:5 101:19

lowered 100:24

luggage 11:25

lumped 27:20

Lyall 6:17

M

machine 14:22 17:18 20:3,9,10

22:14 24:1 26:21

made 26:18 27:1 37:7 80:6

mailing 49:18 56:8 57:22

main 71:16 105:8

maintain 114:25

maintenance 4:12 113:6,18,24

major 35:14,16 85:4 86:8 109:19 110:8,11,12 111:1,13,20 113:14

115:2

majority 101:9

make 6:10,12 10:5 12:15 13:19

14:10 16:25 19:21 20:11 22:2 23:13 24:3,11,16 31:23 33:2,3 37:8 39:3, 19 41:5,14 45:21 50:4 52:18 55:4

64:18 65:20 66:7 69:4 70:18,23 71:1 74:1 75:18,22 76:7,8,14,20 84:15

86:25 88:20 89:9 95:21 96:2 100:8 107:15 115:18 116:6

makes 12:5 31:24 65:5

making 64:5 66:2 71:20 88:6 117:8

malfunction 96:14

Mallow 42:25 43:2,3 48:15 51:1

55:21,23

man 5:20 11:6 113:2,4,11 114:2

management 36:23 37:3,6 39:10

43:18 69:8

manager 35:11 48:1

managers 6:4 41:12

Mandi 6:13

manual 18:9

manufacturer 91:24 93:3

manufacturers 34:4 90:12,14,18

93:8 94:13 96:1 97:11

March 34:21

mark 17:9 20:25 21:16,17 24:4,5

marked 23:8 52:23,24

market 12:22 17:23 71:4

marketplace 93:24

marking 21:8

MARROW 54:12

mat 98:18

material 26:5 64:6

materials 62:15

matter 18:7 60:2

matters 59:19 60:3

maximum 90:9 101:16

MCI 4:20 5:13 31:6 64:11 70:13

86:14 102:21 104:1 112:25 115:16

Mckenzie 18:3,4,5

MCP 81:16,20

meaning 52:24 95:11 101:15 109:6

means 23:21 31:25 41:1 45:4,7,11

57:11 74:16 83:22 101:22 102:24

meant 25:25 103:3

meantime 85:17 110:20

measuring 34:5

mechanical 114:14

mechanics 15:4

meet 31:12 32:1 71:14 87:6 102:16

103:23

meeting 7:10,19,21 8:1 34:24 35:2

36:25 61:22 67:14,17 68:4 69:7,12 71:10 89:9,11 112:20 116:12,14,21

meetings 28:5 37:19,20 68:23,24

87:10

meets 37:25 72:6 95:25

Melissa 6:7 8:10,12 34:9 59:10 66:19 69:19 77:5.13 78:6 87:2.5

88:9 116:13

member 4:11 7:4

members 5:8 10:23 13:5 69:6 77:4,

8

menu 43:24 44:6 46:8

message 88:4 109:9



Index: met..operations

met 20:5 67:19 68:3 70:24 96:8

method 74:9,10 mic 39:4 40:5 middle 99:19

mind 35:7

minimal 98:15

minimum 20:10 30:6,8 85:11

minute 59:17 90:23

minutes 7:22 8:1,2,8 24:24 59:4,12 90:17 108:8 112:20 116:12

mirrors 113:6

miscellaneous 14:24 misinformation 79:9 misremembering 12:23

missing 5:8 100:17

mistaken 55:1

mod 115:1

mode 57:24 58:4

model 91:24

modernization 14:19 85:14

modernized 32:23

modifications 26:18 28:15

modified 17:7 mods 85:4 module 21:22 moment 44:22

money 110:15

monitoring 78:17,21 79:14,15,19 80:9,18 81:13,19 82:5 83:1 87:4

month 10:13,14 27:13,14 29:3 37:14

months 39:8

morning 4:19 5:6 6:3 36:17,22 43:3 48:19 68:12 79:9

motherboard 25:1

motion 74:20 76:14,20 77:1 78:5,9 116:25

motor 102:23 103:5,9,15,19

mounted 105:14

move 34:10 37:11 65:3,5,6 69:17 70:3 74:19,20 84:23 90:8,10 95:4, 14,20 96:17 101:17 102:2 108:10

moved 33:20 59:17 **movement** 94:24

moves 68:6

moving 34:12 36:11 39:18 59:25 67:25 68:17 78:15 86:21 87:16 89:12 92:9,11 101:22 116:7

multiple 56:22,23 57:2,5

music 60:11,18 mute 59:11

muted 9:14 34:14 91:1

Ν

NA 17:9

Naipo 54:14,15 65:19

names 63:13 navigate 86:18

NEC 107:21

necessarily 72:22 73:6 87:8 91:18

needed 32:5 36:14 42:13,22 47:11 53:12 54:16 72:4

New/continued 78:20

newly 26:2

newsletters 61:9,19

niche 72:9

Nicole 36:18 38:5 40:13 43:2 44:1 57:18 61:1 62:3 66:4

noes 78:4

nomenclature 71:23

nominal 107:9

noncompliance 21:14

nonunion 4:21 notations 23:22

note 6:10 12:14,17 23:12,14 86:25

noted 29:15 30:1 81:20 83:3,6

notes 25:19 45:21 84:1 89:19

noteworthy 24:11

notice 12:17 95:22 noticeable 98:16

noticed 37:6

notification 43:11,12 51:8 53:13

83:20

notifications 51:20

notified 91:11

November 4:2 10:13 36:24

number 23:12 44:12,13,15 49:12,18

56:10 57:23 58:4,5 93:14

numbers 23:18 54:3 69:19

0

obligated 31:12

October 25:22,24 26:1 27:13,14

83:16,17,22

offers 57:14

office 55:15,17

offices 62:9

official 14:1

officially 78:9

older 30:3

on-site 22:10,15 23:16 24:23 81:20,

24 96:13

onboarding 9:23

ongoing 62:7,11

online 56:20 57:13.15.25 58:4

OOC 42:16 44:5

oops 106:5,24

open 45:4,9,16,17,19 46:8 52:8 58:12 59:4,21 69:25 79:1,4 92:8

98:19

opened 44:25 89:20

openings 9:19 73:3

operating 92:15

operations 18:9



operator 10:9 opinion 60:2 opportunities 61:11 62:6 opportunity 7:12 39:6 option 11:23 47:8 51:11,16 58:1 options 34:3 46:22 56:20 82:10,13 94:19,21 104:13,15,25 orange 49:8 order 47:5,6 87:10,11 98:11 original 53:7,10 originally 85:20 outcome 42:7 outdoor 86:20 outline 27:6 outlined 110:11 111:1 outreach 41:9 outstanding 48:22 overhauled 32:22 overhead 14:24 oversight 5:18 91:20 overtime 9:11

owner 48:1

owners 6:5 29:19 30:11 41:11 64:2 84:24 85:18 86:5

Р

pad 91:18 92:4,5 94:23 98:24 99:16, 20

pads 91:17

paginated 54:23

paid 49:12,13

painless 30:11

pan 102:23

Paoa 54:13 55:3,7 64:1,12,22 65:17

Paoakalani 54:14 paperwork 23:17

park 106:12

part 14:11 25:3 27:9 28:20 29:15 33:10 36:25 59:20 64:4,14 72:18 74:24 75:20,21 76:22 80:14 85:9 86:15 87:12 88:17 97:23 101:13 103:21 105:20 106:25

participate 31:20 participating 88:4 particulars 88:3

partner 17:23 24:15 40:2

partnering 19:20 partnership 30:15 parts 75:3,16

pass 19:24 22:20 24:3 39:1 40:13 58:21 96:10

passed 115:19 **passes** 78:5

past 9:6 19:15 21:6 24:11 34:4 42:8 63:6 116:5

pasting 59:2 pathway 71:18 pause 50:19 67:1

pay 27:18 49:24 50:3 56:6,7,14,16, 22,25 57:5,10

paying 56:5 57:15 85:3

payment 50:5,7 56:19 57:9,24 58:3

payments 65:6

PC 89:22

PDF 12:19 15:9 22:12 46:9 49:16 56:12 58:2,3

PDFS 47:19

pencil 31:15

Pending 52:20

Pennsylvania 91:8

people 10:17,19 11:8 18:24 31:20 40:5 41:24 62:9 63:19 69:20 76:1,3 85:25 87:12 88:19 93:8,15 103:18 109:25

percent 9:8 27:16,18 28:4 29:18

perfect 18:1 73:17

performance-based 74:8

performed 14:15 15:4

perimeter 107:15

period 9:7 72:24 83:5 84:19

Index: operator..plan

permanently 33:23 99:10

permit 44:15 58:7 96:20

permitted 26:1 Perry 18:3,5 19:9

personal 6:11 67:13 93:16 100:9

perspective 39:2 70:14

pertains 72:22

Phillips 90:19,24 91:2,6 93:10,11 94:9 96:11,12 97:1,15,17 98:1,4,14, 21 99:6,13,17,22 104:22 105:7 107:3,4,23

phone 54:6 95:7 96:14 108:14 109:6,10,12,18 110:8,20,23 111:2, 10,12 112:15

phones 108:11,18,19 109:3,10,22 111:15

phonetic 96:13 109:2 phoning 54:10

photo 99:6 114:15

physical 22:13 23:16 100:12

physically 100:12

pick 89:10 picture 105:7 pictures 47:20 **pie** 65:8

piece 71:4,11,12

pieces 70:24

pit 29:23

pits 14:23

place 15:3,20 26:25 27:13 28:22,25 29:24 39:12 43:10 57:14 60:2 62:7 66:5 79:1,16 82:5 84:9 109:23 111:20

places 19:12

plan 30:24,25 34:24 36:4 37:2 38:7 41:22 42:20 43:6 44:1,21 45:2,8,12, 18,23,24 46:15,17,24 47:6,24 48:22



49:1,3,24 50:1,7,9 51:3,5,10 52:3,7 55:11 62:6,7,14 63:16 86:3,5

planning 35:13 85:18

plans 34:20 62:10,13 63:2

plate 90:5 97:9
platform 26:3

play 11:8,10 16:24 41:3 110:3

plays 109:8

pleasure 7:7 36:24

plenty 37:3 38:8

plug 61:6

plungers 106:15,17

Pneumatic 68:9

POC 44:2 48:3 49:21 50:12,17 51:23

52:12

point 12:22 26:8 27:3 30:16,17 32:4 33:4 35:20 46:10 47:2 52:15 53:5 62:13 83:9,20 84:22 96:6 101:3

102:7 105:21 106:8

pointed 40:7

points 36:14 40:10 43:19 85:16

policy 111:6

poll 59:2,3,13 60:4,12

polls 59:18

polycarbonate 73:21

popup 57:9

portal 30:25 36:23 37:3,6,7,10,23,24 39:10,15,16,17 40:5,11 43:18 64:2

portals 39:11

portion 27:4 33:21 38:13 101:6

portions 75:9,16 **position** 111:19

positions 9:20 10:1

post 53:8 76:22 posting 61:8,10 postpone 67:16,17

potential 105:4

potentially 99:2

pounds 90:6,8 92:6 95:23 97:21 101:7,16 102:1 103:4,16 106:7,11, 12,18 107:2

power 102:23 103:5,9 105:8

practice 16:1 precursor 27:17 prefer 17:7 93:19 preferably 82:19 preliminary 29:20

premium 39:24

prepare 41:8

prescribed 72:24

present 8:20 13:19 46:9 52:11 81:17 89:8 96:2

presentation 36:19 38:9 48:9 68:13

presentations 54:19 61:9

presenters 42:4 presenting 89:8

pressure 94:23 97:21 105:25

pretty 9:24 32:3 40:6 69:17 70:20 92:12

prevent 90:11 92:9 101:1,14 103:10

preventing 23:10 prevents 103:21 previous 46:5 previously 51:3 primarily 78:24

princess 108:18

print 46:10 49:16 56:11 57:19,20,23 58:1

printed 15:5,7

printing 52:14 56:11

prior 14:15 30:4 49:24

privately 19:7

problem 101:23 102:17

problematic 64:17

procedure 32:21 81:18,19

procedures 81:16 82:3

proceedings 4:3 67:1 117:12

process 5:22 9:10,12,22,24 14:18 22:16,17 28:2 29:13 41:23 43:6 44:2,8 48:8 50:10 53:19 64:14 69:14 81:22 100:6

processed 51:5 57:12

processes 36:5

product 41:15 63:11 64:1 72:8 90:18 92:24 93:9,16,18 96:2

program 33:9 35:11,13,25 61:22 75:19 78:11 116:6

progress 47:13

project 7:17 36:12,15 37:16,18 38:4,6,14,18,22 39:2 40:7,17 41:1 64:3 66:13

project's 37:17 prominent 82:5 promoting 93:1

proper 81:17 100:25

property 6:4 41:12 48:1

proposal 30:20

protection 6:1 73:21 86:19 **provide** 37:25 41:4 42:8 49:19 50:15 59:12 61:16 68:15

provided 23:24 68:17,21 76:21

providing 100:23 provision 102:10,11 provisions 108:22 public 28:5 110:21 Publications 13:25 pull-behind 11:25

punch 24:8
purpose 100:14
pursuing 91:12

push 17:17 86:19 109:7,11

pushed 40:19 68:25 71:15

put 11:20 13:19 28:12 30:2,5 31:19 33:23 46:23 47:18,21 48:6 51:16 52:10 66:23 70:6 71:2,5 78:10 87:12



88:12,14 90:18 92:6,17,22 96:23 98:9 101:5 106:14,15 107:5,11 109:11,20,21 110:7,9 111:4 115:23 117:9

puts 20:5

putting 34:6 70:19

PVE 68:6,14,19,22 69:3 70:15 71:15, 24 72:17 75:23 76:7,21 93:21 115:18

PVE's 78:10

Q

QEI 91:7

qualifications 20:6

qualified 10:3

quality 41:15

quarter 8:23,24 10:6,11 32:2 86:20

quarter-inch 98:25

quarters 33:18,19

question 17:3 19:11 28:11 31:13 32:11,16 53:23,24 54:1,11 55:6 59:15 64:12 66:12 70:7 73:15 76:12 82:9,10 83:9,12 97:12,24 98:8 100:8,9 103:1 106:10 112:1 114:9 115:12

questions 12:7 15:15 28:9 31:7 35:5 37:4 38:8 48:8,11 50:20 53:21 55:24 57:1,3 58:9,13,18 59:3 61:21 66:13 68:22 69:3 70:1,5 78:20 92:23 94:2,15 116:5,23

queue 45:5,13 48:7

queued 89:20

quick 8:21 17:3 38:2,3,15 58:22 59:2 61:5 63:18,19 64:12 66:22 74:1 79:13 98:7 107:20 108:16

quicker 15:24

quickly 53:25 64:1 69:25 96:23 114:18 116:8

Quiet 58:10

Quiett 114:6,7 115:13

R

RAC 5:5

raise 8:7,21 48:11 77:8

raised 31:4 50:22 94:18 100:24

112:4

random 74:10

rate 73:3

rated 107:21,24

rating 72:19,23 73:16

RCW 18:20 72:25

reach 41:11 61:18

reached 68:14

read 26:10 88:14

reader 15:1

readiness 38:11 58:22

reading 19:17 40:5 100:10

reads 95:23

ready 9:22 17:24 19:21 21:1,3 22:3 23:9,13,15,21 24:17 38:1 40:24

116:19

real 7:10 8:20 61:5 63:19 64:1

107:20 108:16

real-time 60:25

realize 83:4

reallocate 16:8

reason 14:4 52:9 99:5

reasonable 86:21

Rebecca 64:1

receipt 57:19,20,23,24

receipts 57:2

receive 51:20 53:22

received 54:19 58:4

receiving 37:15

recently 25:21 90:12

recognize 74:5 75:10 76:21 85:13

recommend 76:20

recommendation 73:8

recommendations 75:20

recommended 86:17

record 30:17

recorded 8:13 60:20 63:10,16

recordings 63:5

redoing 9:11

refer 72:25

reference 13:4,6 49:14 56:11 68:16

references 14:24

referring 42:12,17 101:4

refers 91:14 99:24

reflects 98:23

refreshing 27:17

Region 16:20

regions 16:15,22

registered 6:2

regular 27:20 37:18,20 109:11

110:13,23

regulated 77:4

regulations 116:7

REITER-JOHNSON 60:10,14

63:25

reiterate 40:17

reject 75:9

rejected 45:16

rejecting 75:15

related 20:7 42:18

relationship 75:8

remain 45:17 81:23

remains 53:11

remark 60:24

remarks 38:3 46:20

remember 10:21 11:11

REMEMBERED 4:1

reminder 21:10,12 38:15 41:23

60:20



reminders 37:19 40:16

remote 26:21 **remove** 103:9

rental 67:7,12

repair 115:4

repeat 28:2 53:20

repeated 93:7

repeating 10:25

replace 110:23 115:5

replacement 85:14 115:4

replaces 37:9

replacing 75:2 114:13

report 8:14,17,18 16:25 23:11 28:8 42:5,6,10,11,12,14,21 43:12 44:20, 21 46:7,9,14,16 52:12 65:9 66:5

111:11

reporter 12:15 60:21 91:5

reporting 12:7

reports 42:4 44:19 46:12

represent 4:20 5:14 6:15

representative 4:25 6:22 23:5,6

90:19

representing 5:10 6:2,4 7:9 114:8

request 16:2 18:11 76:22 89:10

requested 51:19 53:2 70:16

requesting 68:15 82:16 96:20

require 42:17 73:2 81:23

required 19:16 20:20 63:14 65:1 73:19 74:13,14 76:7 109:5 110:10

111:21 114:13

requirement 54:7 73:13,14,18 79:16,18 82:15 92:6 95:25 102:4 103:23 110:22,25 111:21 114:15

requirements 20:1 28:16 72:20 79:14 80:7,17,21,24 89:3,7,25 90:5 110:3 113:16 114:10,22

requires 9:24 74:12 113:9

requiring 100:15

reschedule 18:16 23:19

reservation 75:14

reshuffled 26:14

residence 73:1

residential 5:15,16 17:5,14,23 18:7 26:4 31:8,12,25 32:5 33:5 73:4

residentials 86:15

resistance 72:19,23 73:2

resolution 76:5 respect 29:22

responded 68:22

response 33:12 72:21 73:7

responses 59:12 60:8 72:16 109:24

responsibilities 64:4

responsible 70:25

rest 35:18 66:6

retrofitted 32:1

retrospect 73:10

revenue 49:12 56:10

review 8:15,18 13:9 28:12,19 38:2 45:9,13,15 52:2 53:16 54:2 63:7 74:16 75:17,19 80:14 81:12 87:1

96:2

reviewed 55:17

reviewing 35:7 52:21

revision 33:7 113:3

rewrite 113:4

rewritten 104:6

Reynolds 36:18,21,24 59:1 60:7,23

Rick 4:10 12:13 13:3 15:17 19:10 25:9 28:11 35:6 62:4 63:3 66:18 67:21 77:1 79:13 82:8 83:11 87:16 94:17,20 97:2 98:5 99:14 100:7 104:10 105:15 108:6 114:6 115:10

116:11

Ricky 4:22 31:17,22 62:1,2 68:11 73:24 74:18 79:8,11 88:6 111:24

ridden 10:23

ride 11:5

right-hand 43:21

rim 107:5

road 91:12

robust 48:14

roll 12:1

rolls 35:25

room 14:22 17:19 20:3,9,11,15

22:14 24:1

rotary 108:20 111:10

round 4:9

route 11:7 25:5

routes 18:13

RPR 4:3

rule 26:12 32:2 33:15 110:17

rulemaking 25:11,15,21 28:8

rules 25:22,23,24 26:6,10,16 27:7

29:8,17 41:3 116:7

ruling 75:9

run 11:4 18:19 20:14 95:11,17 103:12,18,19 114:17 116:5

running 33:18 84:10,17 105:6

106:12

Runyon 107:25

S

S-T-I-L-T-Z 91:7

safe 12:5 24:17 70:25 71:2,7,13 117:11

safely 93:15

safest 71:3

safety 6:14 10:13 11:16 12:8,19,21, 25 13:2 26:24 30:6,8 33:11 74:13,14 92:15 93:24 98:2 102:24 103:4,12 110:21 114:14 116:18 117:10

sake 32:24

sale 32:5

San 16:21

Sarah 42:25 43:3 48:10,18 50:24

55:9 56:3

satisfies 96:3



satisfy 47:5 **selecting** 56:14,23 75:13 90:2 95:4,15,17 save 46:10 47:9,10,12,14 50:9,10,14 selection 56:15 showed 94:25 101:20 self-service 63:21 saving 47:2 52:13 showing 95:8 99:7 scenarios 43:1 48:13 58:11 send 14:7 15:8.9 16:11 43:11 46:11 **shown** 54:16,18 105:23 51:8,11,17 53:13 95:7 96:24 schedule 14:6 18:13 25:10 38:6 **shows** 16:15,17 42:13 50:6 94:25 sending 16:2 52:14 40:14,17 99:7 sends 75:18 scheduled 14:9 15:19 17:11 18:15 **shunt** 14:22 23:1 27:20 68:5 **sense** 65:5 **shut** 39:17 scheduling 13:10,12,16 14:3 19:4 sensitive 94:23 105:25 **shuts** 103:15 62:22 **sensor** 104:19 sick 16:4 Schindler 7:9 September 33:7 side 5:11 13:24 70:23 scorecard 8:15,18 13:9 **Sergey** 32:11,12 33:1 83:13,14 84:6 sign 15:3 30:21 **Scott** 5:13 31:4,5,14 55:8 64:9,11 70:12,13 76:14,16 86:13,14,25 **service** 13:22,24 29:11,19 32:16,20, **signature** 15:5,6 21:15 49:21 87:21 102:20,21 104:1 107:17 24 57:9 82:25 110:4 sill 33:19 112:23,25 114:5 115:15,16 116:8,23 services 6:14 Silverdale 10:1 screen 13:20 42:11 43:4,18 46:6 session 39:6 47:5,13,17 48:5,24 49:2 51:22 56:7 **similar** 35:7,13,25 98:17 103:13 57:21 66:23 106:4 109:23 sessions 36:23 37:21 62:20 sing 60:13 116:19 screwed 99:8 set 11:21.24 85:20 **single** 56:14 screws 33:24 99:9 seven-foot 20:10 sir 31:5 98:4 99:13 scrutinize 75:25 sew 11:14 sit 93:20 **SDCI** 5:4 **shaft** 92:4 98:22 105:11,13 **site** 10:5 54:2,9,16,21,22 57:12 seamless 79:3 **shaftless** 89:13,16,24 92:19 93:9 83:25 94:11 95:1 **seating** 100:25 **sites** 13:1 shameless 61:6 **Seattle** 5:4 6:22 34:13,16,19,22,23 sits 90:5 69:8 94:3 109:16 110:7 111:19 **shape** 91:25 92:1 situation 95:2 103:25 seconds 60:9 **share** 38:3 39:13 40:3 89:21 **sixth** 117:5 **secret** 59:10 **shared** 54:7 69:1,15 **size** 100:2 secretary 4:25 sharing 43:4 **Skagit** 16:21 section 31:7,9,12 32:16 42:23 45:25 **shift** 37:12 **skip** 46:15 48:25 49:6,11 52:16 56:6,9,12 57:23 **shiny** 66:24 74:23 75:7 85:8 86:16,22 94:6,7 **SL** 107:22 113:5,6 **shivs** 14:24 **slice** 65:7 secured 57:12 shock 32:7 slide 38:16,17 seek 62:24 **short** 36:7 38:11 39:11 63:17 slight 60:1 sees 22:19 shorter 36:8 slimmed-down 42:14 **segue** 83:15 shortly 34:22

shot 33:22

show 20:2 29:4 30:19 44:22 48:5



select 44:3 45:2 46:5,7 47:8,17

48:2,4 51:22 52:5

slot 15:22

slowed 39:17 41:1

Index: satisfy..slowed

small 105:5 smooth 99:8 Snohomish 16:21

SOD 44:4

SOD/OOC 44:23

soft 21:21 solidified 63:1 solution 91:22 song 116:19

sort 17:6 60:10 83:15 91:25 112:2

Sound 6:4

sounds 70:5 94:23

space 26:22 32:1 33:17,21,25 34:2 92:9

speak 39:7 47:11 55:2 62:23 75:5 79:8 95:18 96:23 98:16

SPEAKER 60:15,17 116:22 117:1

speaking 10:6 51:4 54:25 55:10

speaks 85:8
spec 115:3
spec'd 107:25

special 81:22 107:24

specialist 32:13

specialists 16:16 69:10

specific 38:3 92:23 **specifically** 91:14 114:9

speed 97:10

spelled 96:3 109:14

spend 23:3

spending 110:15

spent 70:22 72:1

sphere 100:1

split 27:22

Spokane 5:10,11 10:2 69:11 85:25 86:1,7 112:6,7

spoken 35:12

sponsors 38:22

spot 40:10 92:22 115:23

spreadsheets 47:20

springs 106:16

sprinkler 14:22 20:14

stack 9:7

staff 16:14,17 45:20,21 47:23 52:17 72:1

stairway 11:21

stakeholder 41:10 68:13

stakeholders 31:14 84:24 112:17, 21,22 115:15

stance 12:4 33:8 112:3

stand 32:25 33:13

standard 30:6,9 33:17 72:19 75:3 99:24 105:10 107:8 113:8,12,17,18 114:23,25 115:7

standards 5:17 71:15 85:11 113:10 115:7

standpoint 93:17

stands 86:7

start 9:22 12:16 21:21 22:16 29:1,4 42:25 43:4,5 47:1 67:10 70:19 83:7 84:2,9,12 88:5 93:8

started 91:12 starter 21:21

starting 9:5 83:5 84:22

starts 35:15

state 4:24 5:11 10:3 14:6 15:19 16:16 21:9 26:16,23 30:19 32:15 34:20 35:14,15,20,25 45:10 52:6 68:15,18 69:9 70:3 72:12,16 75:8, 14,15 81:23 84:11 85:12,20 86:3,21 91:7 111:6,18 112:7 113:20 115:18 116:5 117:10

State's 33:12 35:8 85:6 112:3

stated 66:4 71:3

statement 42:11,18 43:14 44:4,21 46:13,19 49:1,5 52:16

states 52:19 100:15,21

stating 49:22 50:6,13 96:4

status 42:8 44:23,25 49:13 50:2,18

52:19 56:10 67:6,10

statuses 44:24

stay 11:1 53:7

staying 25:2,10

stays 81:19

steam 40:25

Stefan 70:20 71:15,25 76:9 93:21

115:25

step 69:25 90:14 98:18

stepped 72:2 93:3

stepping 97:9 116:6

steps 11:21 61:6 66:14 97:13

Stiltz 91:6,23 92:25 93:12,18 97:8

stipulates 82:23

stop 19:3 92:10 95:1 97:14,16,21

101:8

stopped 11:13

stops 94:24 106:1

store 11:13

stores 98:18

stories 73:5

storing 57:11

strand 104:5

stranded 103:24

strategic 5:3

streamline 84:15

stroked 31:15

strong 71:24

strongly 72:10

structured 74:10

study 9:24

stuff 17:9,14 18:23 21:23 22:20 26:4 29:23 66:5 83:7 86:6 89:20 109:9 110:5

subcommittee 4:10 31:18,21 67:6, 10,15,21 68:1,6,14 69:5,6,16 72:11 76:2 78:7 86:17 87:1,3,9,19,20 88:4

subcommittee's 73:8



Index: submission..timer

submission 50:1 51:7

submit 42:21 45:18,23 46:17 47:6 48:2,24 49:1,3,21,24 50:12,16 51:23 52:3

submittals 96:20

submitted 16:25 45:12 49:10 50:11, 17 51:3 52:9 106:20

submitting 48:22 88:19

Subpart 76:23

subpoint 74:24 105:19

subsection 10:12 72:5

substantial 109:20

success 17:21 22:7 48:5

successful 50:7

successfully 50:17

sudden 18:25

sufficient 61:24 102:15 107:6

sufficiently 105:9

suit 35:20

summary 54:2

sums 38:21

super 99:9 104:16

superior 74:14

superstructure 98:22

supervisor 16:3,7,8,12,23 18:5

supervisors 16:18

support 62:16 63:15 69:13 71:12 72:10 107:2

supported 96:19

supposed 18:10 22:11

surface 92:5 100:4

surpassed 60:24

survey 38:11 58:22 59:7

switch 90:13 93:4 98:12 99:16,21 100:12 103:22 106:14,22

switches 14:23 89:23 91:18 93:4 101:5 102:5,10,23 106:16 110:4

synopsis 90:21

system 27:19 28:14,22,24 29:2 30:24,25 37:9 41:4,6,21 42:16 43:11,16,25 44:16 49:22 50:1 51:8, 13,17,21 53:12 57:1 64:5,24 65:10, 14,23,25 66:1,3,4,8,9 84:10,13,15, 17 88:24 105:14

Т

table 31:19

TAC 26:17

tactical 109:1

takes 27:13 43:10 49:1 56:7 57:20

97:10 111:20

taking 27:11 60:2,4,11 84:9 89:12 96:15 107:10 111:19 117:9

talk 19:6 21:13 61:5 64:22 70:20 79:2 92:19 93:15 104:15 115:20,24

talked 31:8 35:12,18 51:2 63:1

talking 10:22 12:16 13:5 26:15 33:12 51:25 94:5

talks 14:14 16:20 75:7 89:24 105:20

tamper-proof 33:24

Taylor 36:17,18 38:5 40:15 48:9 50:21 53:22 55:3,16,22 57:3 58:10, 20 59:14 60:6,13 61:4 62:12 63:8,24 64:9,21 65:17 66:11

TC 33:6 34:8 90:2 96:4

teach 12:5

team 15:23 22:9 38:22 41:1 53:24 54:10 55:2 58:19 62:23 64:6 66:6,13 91:11 92:16

Teams 88:5

tech 16:16

technical 32:13 34:7 69:10 100:10,

14

technically 99:20

technologies 74:5

technology 72:6

ten 15:21,24 16:5 18:8 21:1 24:24

ten-minute 66:23

term 42:12,15

terms 5:21 42:3,5,19

test 17:24 21:24 95:7

tested 22:4 95:21

testing 14:15 40:5 41:14 81:16,18,

19 82:2,4

text 53:7 109:21 110:13,19 111:2,14

texting 70:8

Thanksgiving 7:8 116:15 117:11

themes 38:19

thereof 75:16

thick 98:25

thing 17:6 21:4,18 27:10 32:19 39:20 52:6,15 63:20 74:22 75:13 84:7 93:11 96:15 112:7

things 6:11 9:19 10:21 11:3,19 12:3 14:1 17:19,22 18:15,25 21:20 24:2 26:9 32:17,21 33:24 39:1,7,13,22,23 42:17 51:7 52:1 54:18 63:14 65:2,5 67:13 70:21 71:14,17,24 72:2 84:21 85:10

third-party 56:18

Thompson 5:25 72:14,15 74:21

76:13,19 105:18

thought 69:21 77:21 85:3

three-part 23:14 three-year 27:19

thresholds 15:1 86:20

throw 24:2

throws 49:22

tied 57:8

ties 66:2

time 6:24 9:7 11:18 12:22 15:18 18:11 22:22 23:24 28:13 29:16,19 36:7 37:3 38:8,13 39:4,8,23 40:4 41:8,13 42:19 43:15 44:11,15 53:11 62:13,19 65:5 70:22 72:13,24 74:6 83:5,8 85:7 86:5 88:15,16 101:9 110:3,12,14,18 111:2,13 114:23,25 115:3 116:17 117:8,9

timeline 115:17

timer 66:23



Index: times..verbiage

times 21:5 64:17 68:24

tips 12:8,19

title 47:25 49:20

TK 114:7

today 6:12 22:20 37:1 38:10,21 41:20 42:24 57:13 58:10 59:6 61:3

65:15 66:15 67:14

today's 36:25

toes 11:14

told 38:17

toll 77:5

tool 24:19,20 81:22

top 13:23 90:5 91:19 92:5 95:8 97:19 100:16 102:10 105:14,21 106:1,15,

22

topic 25:10 78:24 80:3 89:6,14

topics 107:18

totally 73:3,14 93:24

touch 41:13 62:5 66:19

touch-up 7:11

tough 70:20

toy 11:4

track 12:16 39:18 67:3

tracking 9:5

traction 15:12 17:5

traditional 103:17 106:7

traditionally 103:11

train 11:18

trained 30:2

training 9:21,25 28:23 29:3 33:2 37:25 39:23 40:5,12 41:9 61:11,13 62:6,7,11,15 63:4,5 64:5,7 81:8

84:17,19 113:23

trainings 61:15

transaction 58:4

Transit 6:4

transition 99:8

trapped 103:19

travel 90:11 92:10 101:2,14,15

103:8,10,22

traveling 104:22 105:2,6,8 107:21,

22 108:1

trigger 107:6

trip 14:22 101:11 106:11

tripping 98:10 99:2

trouble 11:6

Troy 92:16 98:16 107:12

trusses 26:19

trust 38:19

Tuesday 4:1

turn 16:25 42:4.25 58:12 61:1 90:17

turn-offs 15:14

turn-on 25:6

turned 14:5 15:19

turning 22:22 24:7

turnover 62:8

tutorial 63:19

two- 84:2

two-way 109:8

two-year 29:6,9 82:24 84:11 85:20

type 44:12,15 49:12,14 56:10,11

63:17 66:5

types 17:4 61:13 65:2

typical 36:9

typically 33:24 75:12

U

unclear 74:22,23

unconcealed 73:3

underneath 43:23 48:25

understand 17:16 21:17,19 22:2 24:18 25:3 39:21 55:17 75:1

understanding 82:13 84:9 102:22

103:3.6 104:17

understated 57:4

underway 40:25 64:21

unevenly 11:3

UNIDENTIFIED 60:15,17 116:22

117:1

uninvent 10:16

unique 94:12

unit 73:4 96:17 114:13

units 67:7,12

unmute 91:4

unpaid 49:13,23 50:2

upcoming 61:9

update 7:17 25:11,15 28:9 29:8 34:13,16 36:12,15 38:5 51:9 67:16

updated 26:5 62:19 64:6

updates 25:14,19 37:16,18 39:7

40:11 61:19 64:5 67:6,11,21 68:5

86:1

upgrade 32:16

upgraded 32:24

upgrades 32:20 35:17

upload 45:20 46:25 47:15,16,19

53:9

upper 43:21 101:5 103:8,21

upstairs 95:12

upward 90:11 101:1,14 103:10

usability 113:17

user 40:4 48:23 49:15,19 54:1,5,6

56:14,19,22 58:1

user-friendly 39:20

٧

vacant 9:20

vacation 11:12 16:4

Vacuum 68:9

valuable 41:6

vendor 40:2,20 54:7 56:18

verbiage 30:24 44:14,17 45:10

46:24 47:2,18,21

Index: verification..Z97.1

verification 14:25

version 34:21 42:14 109:14

versus 64:24

vertical 73:3 82:9,13 94:19,21

104:13,15,25

vetting 93:6

vice 4:21 5:19,22

video 12:21 63:20 94:24 95:6,16 96:14,16 101:19,20 109:21 110:13,

19 111:2,14,20

videos 13:2 61:14 62:17 63:4,5,8,

16,18 95:3 96:15

view 45:11 52:4,7 54:23 56:13 58:2

views 54:5,17

virtual 16:17

visible 42:9

vision 38:15

visit 37:16

visitation 81:8

visiting 60:4

voice 59:18 74:20 109:21 110:13,18

111:2,14

volunteer 87:25

volunteers 87:20

vote 7:18,21 8:1,7 27:18 69:5,24 70:2,8 77:3,9,25 78:1,2 87:25

116:20

voted 28:5 69:16

votes 77:11,15,16

voting 8:2 77:4,18,20

W

WAC 26:9 27:7,24 29:17 31:10 74:22 75:1,3,7 76:21 78:10 82:23 83:3 86:3,22 88:13,15 110:9,12

111:1

Wade 82:12 83:10 94:21 104:14,24

wait 24:25 52:9 87:8,13

walk 11:4 48:20

walker 99:4

walking 22:23 42:25

wanted 12:17 19:19 24:18 26:23 28:12,22,24 47:10 52:9 56:4 57:19 59:16,22 62:5 74:1,16 75:22 76:14

78:23 79:3 84:3,8 112:5

wanting 69:4 100:9

Washington 4:24 6:15 12:18 16:15 21:9 26:23 34:20 69:9 75:14 81:23

117:10

weapon 59:10

webpage 61:7

website 12:25 13:21,23 16:13 26:7, 9 27:6.8 28:6 40:10 60:5 61:17 63:7

week 116:2

weeks 40:24

weighed 109:17

weight 95:5,10,12,21,22 98:10

99:23 101:7,13,16 102:4 103:16

106:17

weighted 11:3

weights 21:25

Whatcom 16:21

whatsoever 96:17

whichever 88:7

white 107:5,12

whomever 99:3

Winchell 7:1,6 78:23 81:6,14 82:6

wit 4:4

withstand 106:6

witnessed 96:8 103:22

Wohlschlager 6:17

wonderful 117:11

wondering 62:10

Wood 4:19,20 8:5 9:15 17:2,12 18:1 68:7,11 70:9,12 72:14 73:9 74:18 76:10,16 77:5 78:13 84:7,25 97:4

98:7,20 99:1,12

word 47:19 96:9

wording 110:22

work 12:3 14:15 15:4 20:16 24:14 25:4 29:20 30:10,17,20,21 38:16 39:17 40:25 45:2,5,13 48:6,7 60:1 70:15 85:18 90:13 92:17 98:13 99:10 113:22

worked 29:17 51:25 65:11 93:12

96:8

working 9:11 17:3 22:4 26:17 31:11 32:4 40:2,19 41:15 53:14 66:7 69:2

76:5,7 93:21 103:2

works 21:18 40:6 90:21

worth 65:6

write 86:9 111:11

write-ups 28:21 83:4 84:19

writes 23:18 105:10

written 27:24 84:12 86:3

wrong 33:14 84:8 85:4

Υ

y'all 12:18

Yay 112:9

year 8:23 18:21 27:12,25 28:1 35:3 39:22 79:21 80:1 84:20 111:3 113:2,

9,12 114:3

years 5:23 36:9 64:17 65:13 71:5,25 83:17,23 86:8,9 91:3 93:12 103:17

109:10,14 114:1

years' 65:6

yellow 47:4

yeses 69:23

yield 76:15

Youtube 63:18

Ζ

Z97.1 72:22 73:20

