



STATE OF WASHINGTON  
DEPARTMENT OF LABOR & INDUSTRIES

PO Box 44400 • Olympia, WA 98504-4400

RE: New CMS Project Update #14

Dear elevator industry business, property owner or manager, and other interested parties,

First off, thank you for taking part last month in a pair of Listening Sessions that included demonstrating how permits and operating certificates can be purchased in the new Conveyance Management System (CMS). Your participation and feedback make a big difference in how the system comes together – and will make it that much better when we launch in January 2024.

With that said, here's what's happening:

- **More about the system.** There's a lot of work taking place on other parts for the new system. In October, we're getting ready to make the first move of data from the old CMS to the new system. This is important because, as you've seen during the Listening Sessions, many sections will pre-populate information to make it easier for you to fill out forms and other information. Work is also taking place to configure the functions you'll use for Inspections, Invoice and Payment, Penalties, and Amendments.
- **Keep up with the latest developments:** Visit [www.Lni.wa.gov/safeelevators](http://www.Lni.wa.gov/safeelevators), and click on "About the Elevator Program," on the left-hand menu. For now, this is where you can find out about the project. This includes an FAQ based on questions you've asked, and the dates and times of Listening Sessions. A fact sheet is coming soon. We are also developing a new webpage where you will be able to find updates in fewer clicks.

### What happens next

We plan to schedule another demo in mid to late November and show the Inspections portion. It will feature the ability for customers to report corrections and request waivers. We urge you to attend and to tell your industry friends to attend as well. [Join the Elevator Program's email list.](#)

Also, Nov. 21 is the next meeting of [the Elevator Safety Advisory Committee](#). Information to participate will be posted closer to the date.

### Background

Since 2006, the current system provides permitting, inspection, and other information for L&I's Elevator Program. The system does not provide the functions customers need and that inspectors and other staff use. The elevator industry needs a new, modern system, to meet those needs. The \$3.52 million project for a new system is funded by state government and fee increases. The New CMS, still scheduled to go live in January 2024, will include a secure customer portal for you to manage your account.

If you have questions about the new system, please contact the Elevator Program, at 360-902-6130 or [ElevatorSect@Lni.wa.gov](mailto:ElevatorSect@Lni.wa.gov).

Gerald Brown