



STATE OF WASHINGTON  
DEPARTMENT OF LABOR & INDUSTRIES

PO Box 44400 • Olympia, WA 98504-4400

RE: Conveyance Management Portal newsletter #16

Dear elevator industry business, property owner or manager, and other interested parties,

We're still working through the last few system requirements so that we can nail down an achievable go-live date for the Conveyance Management Portal (CMP, or "Portal").

As soon as the date's determined, we will let you know. It's important to build a reliable go-live date going forward, so we don't have to move it again

It's important to note a short 12 months ago we were just onboarding our vendor-partner, [Aithent](#). We established the January 2024 go-live date based on the system requirements at the time. In the intervening year, we have thoroughly reviewed nearly 400 requirements, with just 30 remaining.

"Requirements" contain all the details of how the system will work, including:

- Logging into the system;
- Online permit application and paying for a permit;
- Documenting inspections and corrections.

Many of these requirements are completely new and focused on making it easier to do business with L&I.

The team is also working through agency and state requirements to ensure we have a secure and safe Portal. We're also combing through thousands of items of data so the new system has what we all need.

In determining a new go-live date, there is a lot to consider. We are triple checking our work, integrating the Portal with existing L&I systems (like making permit payments and seamless sign in via MyL&I). Also, we want enough time for everyone to thoroughly test the Portal and get the needed training.

The date shift is not a project pause or end. L&I and our vendor/partner are committed to getting you the new Portal. Your participation in readiness surveys reflects your understanding about a delay in preparing a new technology – and we thank you for that optimism and support!

Moving forward, we urge people to visit the project website, [www.Lni.wa.gov/CMP](http://www.Lni.wa.gov/CMP). It's there you can find an FAQ, fact sheet (still under development), and future Listening Sessions or other meetings for customers.

Make sure to tell your industry friends about the Portal. [Join the Elevator Program's email list](#) for newsletters and other information. If you have questions about the new system, please contact the Elevator Program, at 360-902-6130 or [ElevatorSect@Lni.wa.gov](mailto:ElevatorSect@Lni.wa.gov).

Gerald Brown