

Virtual/Zoom Roundtable Discussion with IME Providers
Focus on Administrative Issues
September 18, 2025 - 9:30 am – 12:30 pm

IME Roundtable Purpose: Forum to bring together IME firm representatives, IME providers and L&I staff to facilitate communication, provide education, foster a strong working relationship, and develop mutual process improvement initiatives; overarching purpose of the IME Roundtable is collaboration and strategic alignment with the Mission of Labor and Industries to Keep Washington safe and working.

Role of an IME Roundtable Attendee: All IME Roundtable attendees should leverage their experiences and expertise, and provide constructive feedback in a courteous manner centered on doctors providing impartial medical opinions regarding an injured worker's condition or medical treatment.

AGENDA

TIME	TOPIC	PRESENTER
9:30 AM	Announcements, Safety Message, Agenda, Follow Up from September Discussion	Troy Parks Melissa Dunbar
9:35 AM	L&I IME Program Updates • Examiner Pool • Complaints • Examiner Exit and Retention Surveys • IME Data Report	Troy Parks
9:45 AM	Complaint Process • IME Complaint Process	Cicely Hartwick/Troy Parks
10:15 AM	IME Recording • Third-Party Recording Pilot update • Utilization Data	Troy Parks
10:25 AM	Interpreter Scheduling • Interpreter Services Update & Data • Language Link Update	Cristy Miller
10:35 AM	L&I Unit Updates • Claims Updates • Scheduling • Self – Insurance	Nancy Adams Shannon Rushing LaNae Lien
10:45 AM	BREAK	All
11:00 AM	CLAS Standard Presentation Culturally Linguistically Appropriate Services	Troy Parks/Cicely Hartwick/Cristy Miller/James Simonowski
11:50 AM	Wrap Up • Q&A ◦ Page Count Declines • Future Topic Suggestions	All

Future Meetings:
January 15, 2026
May 21, 2026