

---

## Industrial Insurance Chiropractic Advisory Committee (IICAC)

### Meeting Minutes for April 16, 2020

Meeting occurred via Zoom

#### Members Present

Michael Dowling, DC (Vice-chair)  
David Folweiler, DC  
Ron Wilcox, DC (Chair)  
Robert Baker, DC  
Clay Bartness, DC  
Kelly Golob, DC  
Bill Pratt, DC  
Wini Hamilton, DC  
Aaron Jorgensen, DC

#### L&I Staff

Cortney Melton, Provider Education Coordinator  
Morgan Young, Associate Medical Director for  
Chiropractic  
Kelly Miller, Administrative Assistant II  
Lyn McClendon, ONC Supervisor  
Ray Hanley, Payment Policy and Provider Support Unit  
Manager  
Kim Wallace, Medical Administrator  
Suzyn Daniel, Clinical Health Policy Manager

**Start time:** 8:30 AM

#### Welcome and Minutes Review

IICAC Chair Ron Wilcox called the meeting to order.

Committee members reviewed final meeting minutes from the January 16, 2020 meeting and voted to approve them.

IICAC Chair Ron Wilcox then welcomed new IICAC member Aaron Jorgensen and new clinical health policy manager Suzyn Daniel.

#### Chiropractic Consultant Program – Morgan Young, MD

Dr. Morgan Young updated the committee that the following changes are being made to the chiropractic consultant program:

- The requirement that consultants must have five years to practice is being changed to two years

- The requirement that consultants must have 50 hours of post-graduate continuing education is being changed to 30 hours
- The requirement to obtain consultations is being removed from the consultant criteria and added instead as an attestation on the initial application to become a consultant
- The requirement of active practice is being removed from the consultant criteria and changed instead to having an unrestricted license
- Consultant renewal will take place every two years
- Audits will be conducted on 5% of renewals

Dr. Young also informed the committee that Cortney Melton is working on compiling resources from past chiropractic consultant seminars in preparation for the next seminar.

### **Temporary Telehealth Policy Updates – Kim Wallace**

Kim Wallace informed the committee of the following new telehealth policies:

- Initial visits for the first three complexity can now be conducted via telehealth and a patient's home can now be the originating site.
- Providers can make a billable call to patients to determine if telehealth is appropriate for a patient's concern and if the patient has the technological capacity for a telehealth visit
- Providers can complete APFs via telehealth if they deem it appropriate and time spent on APF completion is now reimbursable
- Payment is now authorized for wider array of telehealth services, including tele-rehab for work hardening and brain injuries

Kim Wallace also informed the committee that a tele-IME policy is currently in development. All these policies may become permanent once the COVID-19 emergency has passed; this will be determined by assessing patient, provider, and employer satisfaction, impacts on patient access, productivity, translation and language equity, unintended negative consequences, and utilization. Assessment will occur through key informant interviews, patient and provider surveys, and claims data.

### **Top Tier Updates – Kim Wallace**

Kim Wallace informed the committee of changes regarding Top Tier, including that Jeana Weekley now leads the Top Tier project in HSA. The claim volume requirement to qualify for

Top Tier has been eliminated from the first Top Tier pilot, as the committee had previously requested. Because the aim of Top Tier is for qualification correlate with provider quality, certain educational models or CMES will likely be required.

### **COVID-19 Updates – Kim Wallace**

Kim Wallace notified the committee that as of April 16 L&I had received over 500 COVID claims. The L&I COVID-19 steering committee is working to stay up-to-date on evolving medical and academic information about the virus. Additionally, the steering committee is working on how to advise businesses to reopen safely when the time comes. L&I personnel are also helping to staff the emergency response center at Camp Murray.

### **Five Year Vision Planning – Ron Wilcox, DC**

Dr. Wilcox shared the following goals for the IICAC five-year plan:

- All IICAC members become chiropractic consultants
- All IICAC members take the Readiness Assessment and all new IICAC members take the Readiness Assessment as part of their onboarding
- PEO subcommittee creates training and onboarding protocols for new committee members
- PEO subcommittee creates method to assess chiropractic consultant quality
- Committee conducts quality-based, non-punitive audits of consults
- Consultants become go-to resources for occupational health best practices and new consultants go through a best practices orientation
- Meetings incorporate online or webinar component to increase accessibility and participation around the state
- Committee utilizes L&I administrative support more fully

Dr. Wilcox also informed the committee that any bylaws updates will wait until contract office has prepared new IICAC contracts; this will likely occur in October 2020.

### **ACHIEV Update – Ron Wilcox, DC**

Dr. Wilcox told the committee that the ACHIEV committee is working on refreshing its purpose and reviewing its charter for potential updates.

### **Work Rehabilitation Guideline Subcommittee – Morgan Young, DC**

Dr. Young informed the committee that the next task for the Work Rehabilitation Guideline subcommittee will be examining psychosocial factors and how to address them in the guideline.

### **Bree Collaborative Update – Kelly Golob, DC**

Dr. Golob informed the committee that the chronic opioid work group has concluded their work. Dr. Golob advocated defining “conservative care” in a way that would be inclusive of chiropractors.

### **Lumbar Spine Surgical Guideline Subcommittee Update – David Folweiler, DC**

Dr. Folweiler informed the committee that the Lumbar Spine Surgical Guideline subcommittee last met in February; the March meeting was cancelled. Dr. Folweiler is pushing for the guideline to advocate for conservative care before surgery.

### **PEO Subcommittee Update – Kelly Golob, DC**

Dr. Golob notified the committee that PEO is working on defining its focus and direction for the next few years. Upcoming projects include making IICAC’s resources more well-used and well-known and updating documents according to schedule.

### **PPQ Subcommittee Update – Robert Baker, DC and Morgan Young, DC**

Dr. Baker and Dr. Young notified the committee that PPQ is currently considering how patient education can affect work rehabilitation outcomes and preparing for the Shoulder Resource update in October.

### **Proposed Agenda Items for July 2020 Meeting**

- Educational seminar on how to write quality quiz questions
- COVID and telehealth updates from Kim Wallace

**End time:** 10:30 AM