

Advisory Committee on Healthcare Innovation & Evaluation (ACHIEv)

Meeting Minutes for October 28, 2021

Members Present

Ron Wilcox, DC | Chair
Stephen Thielke, MD | Vice-chair
Andrew Friedman, MD
Mike Dowling, DC
David Folweiler, DC
Kirk Harmon, MD
Louis Lim, MD
Lisa Vivian
John Meier

Members Not Present

Malcom Butler
Neil Hartman
Lee Thomas
Joe Kendo

Members of the Public

Nicole Bennett, CHI
Tricia Daniel, WSIA
Sheryl Divina, UW
Heidi Moser, COHE
Rachel Kaufman, COHE
Bobbi Meins, Pacific Rehab
Deb Fulton-Kehoe
Jamie Hodge
Terri Smith-Weller
Heidi Moser
Amy Anderson
Mark Guthrie, DC

L&I Staff Present

Gary Franklin
Suzyn Daniel
Kim Wallace
Jennifer Rodriguez
Jason Fodeman
Morgan Young
Cheri Ward
Diana Drylie
Shannon Pitts
Molly Dutton
Tammy Havner
Lyn McClendon
Emily Stinson
Brenda Heilman
Joel McCullough
Jennine Griffio
Sarah Holm
Nancy Vandermark
Zach Gray
Mary Kaempfe
Morgan Wear
James Simonowski
Nikki D'urso
Karen Jost
Noha Gindy
Kandace Nance
Megan Lemon

Welcome

ACHIEv Chair Ron Wilcox called the meeting to order. The minutes from the July 2021 quarterly meeting were approved without changes.

Updates

- **Healthy Worker**

Diana Drylie shared that Healthy Worker program leadership at L&I is currently developing strategic goals and identifying possible initiatives to undertake to achieve those goals. She shared that ACHIEv will be asked for input before finalization of the initiatives.

- **COVID Update**

Cheri Ward reviewed COVID claims - State Fund versus Self-Insurance, including claims counts and status, e.g. accepted, open, closed.

- **Presumptive COVID-19 Coverage Awareness Campaign**

Mary Kaempfe discussed the Presumptive Covid-19 Coverage Awareness Campaign. The goal is to ensure providers support healthcare and frontline workers presumed eligible for benefits under workers' compensation. The campaign includes communication and outreach to providers and professional organizations.

- **L&I Re-Opening / Re-Entry Update**

Kim Wallace shared L&I's re-opening plans. Although exact dates could change, the current plan is for L&I buildings to reopen to the public, e.g. Customer Service counters, beginning Nov 15th. Re: staff re-entry, OMD staff are planning to re-enter and start hybrid work schedules beginning in April 2022. Future ACHIEv meetings in 2022 may be conducted in a hybrid fashion, i.e. in-person attendance in concert with remote attendance. The January 2022 meeting will be all remote.

COHE Expansion

Morgan Wear reviewed history and background of COHE presence and provider access. Most recent data show that approx. 60% of claims are initiated by a COHE provider. L&I will be releasing a Request for Proposals (RFP) early in 2022 that solicits COHE sponsor organizations. Current COHE sponsors as well as organizations new to COHE can respond. Expansion/access goals will be considered as a part of this procurement process.

Work Rehabilitation Guideline

Morgan Young shared that the public comment period for the new Work Rehabilitation Guideline has closed. L&I received one comment. Morgan shared the comment as well as L&I's response. The committee voted to approve the guideline with no changes.

Telehealth Permanent Policy

Megan Lemon shared that L&I has covered telehealth since 2010, and that the policies written in early 2020 were temporary and put into place due to the pandemic. The L&I project team has worked with the UW to analyze and study utilization and satisfaction. L&I is now developing a permanent Telehealth Policy. There are several components to the policy. L&I expects the new policy to be announced in quarter one of 2022. An announcement will go out 30 days in advance of the policy's start date. This policy will replace most of the temporary policies. Further policy development will be done in late 2022.

Provider Credentialing

Jennine Griffo shared that L&I is moving from paper-based provider applications to the ProviderOne system. She noted that approx. half of L&I providers are already using ProviderOne. Providers will be transitioned over time based on different groupings, e.g. ancillary, specialty, primary care. The first group is scheduled to begin in January 2022. Moving all provider groups to ProviderOne will take several months. The roll out is currently scheduled to go through September 2022.

Meeting Wrap Up

A Member, Lisa Vivian suggested including a Self-insurance presentation at a future meeting. Other Members agreed. L&I staff will start planning for this and report back.

Meeting adjourned at 11:21 AM.