

Janitorial Workload Newsletter



May 2020

Issue 4, Volume 1



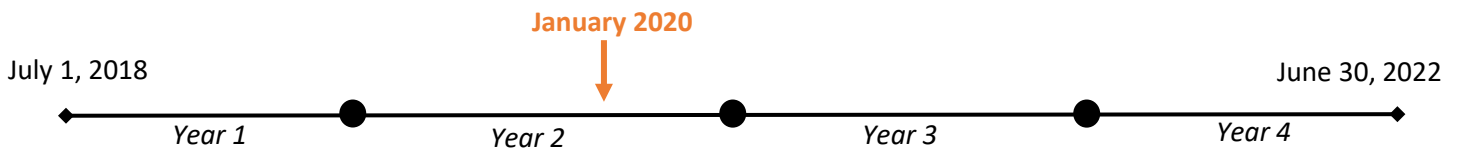
What we've been working on: Project Snapshot

Our team has been busy – we have completed the focus groups, 1:1 violence interviews, and the statewide survey has closed. Workload assessments (job shadowing) are continuing. Thank you to all who have participated so far, your experiences and opinions matter!

We received over 600 responses to the statewide survey, and we will be working hard over the next couple of months to report out to you what the surveys tell us about janitors/custodians workplace experiences.

Project Snapshot: People, Presentations, & Publications

July 2018 – January 2020*



Fact Finding



Researchers conducted:

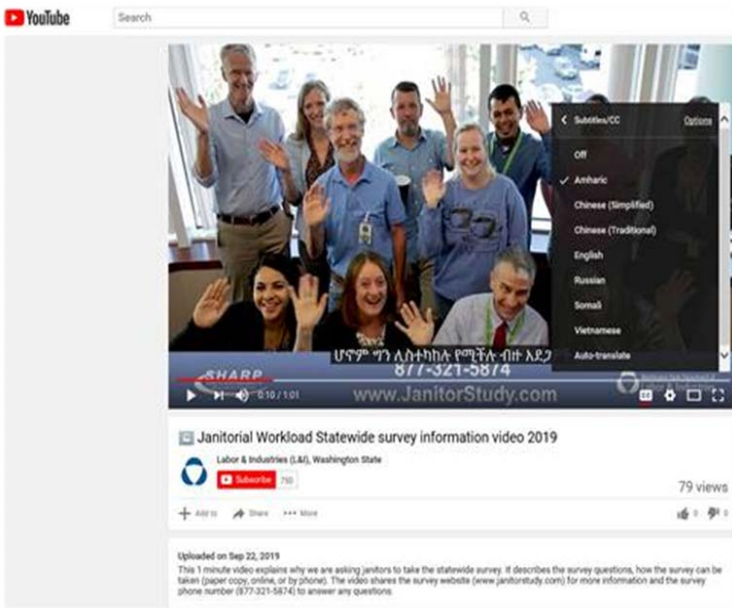
9 Focus Groups for background information from Janitors. (*English & Spanish*) (Year 1)

19 in-person interviews with Janitors about their experiences with violence in the workplace. (*English & Spanish*) (Year 1-2)

Multiple site visits to job shadow Janitors around the state to measure workload. (Ongoing, Year 2-3)

Common concerns reported by Janitors were:

- WORKLOAD
- SUPERVISOR/MANAGER RELATIONSHIPS
- INJURY & ILLNESS
- SAFETY CULTURE
- EQUIPMENT & CLEANING SUPPLIES
- PROBLEMS WITH PAY & BENEFITS
- STRESS



Outreach & Recruitment

- Attended **28 Events** that reached 200+ people.
- Worked with **11 community stakeholder organizations**.
- Appeared in **4 Radio spots** which reached around 2,000 listeners.
- Produced **1 YouTube video** that had an audience of over 3,790.
- Published a **Newsletter & Tip Sheet** that was sent in August 2019 to **1,170** recipients.

Statewide Survey

Over 600 surveys completed from November 2019-January 2020.

The survey was available by mail, phone, or online, and in multiple languages.

Topics included:

- Work arrangements, tasks and exposures.
- Hazards, injuries and health conditions, equipment, training, safety climate.
- Wage & Hour concerns, discrimination and harassment.
- Demographics.

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Languages

Newsletter, Tip Sheet, and Statewide Survey

- English
- Spanish
- Vietnamese
- Somali
- Amharic
- Russian
- Bosnian - *Newsletter & Tip Sheet*
- Chinese (Traditional & Simplified) - *Survey*

What products or presentations would you like from the Janitorial Workload Study? In what language(s)?

Email JanitorStudy@Lni.wa.gov, or 1-888-667-4277, press 2 for Janitor Workload Study

Upcoming: The first report to the Washington State Legislature with preliminary results from all project components will be published online in summer 2020.

* The Washington State Legislature funded SHARP to conduct this study from July 1, 2018 through June 30th, 2022.