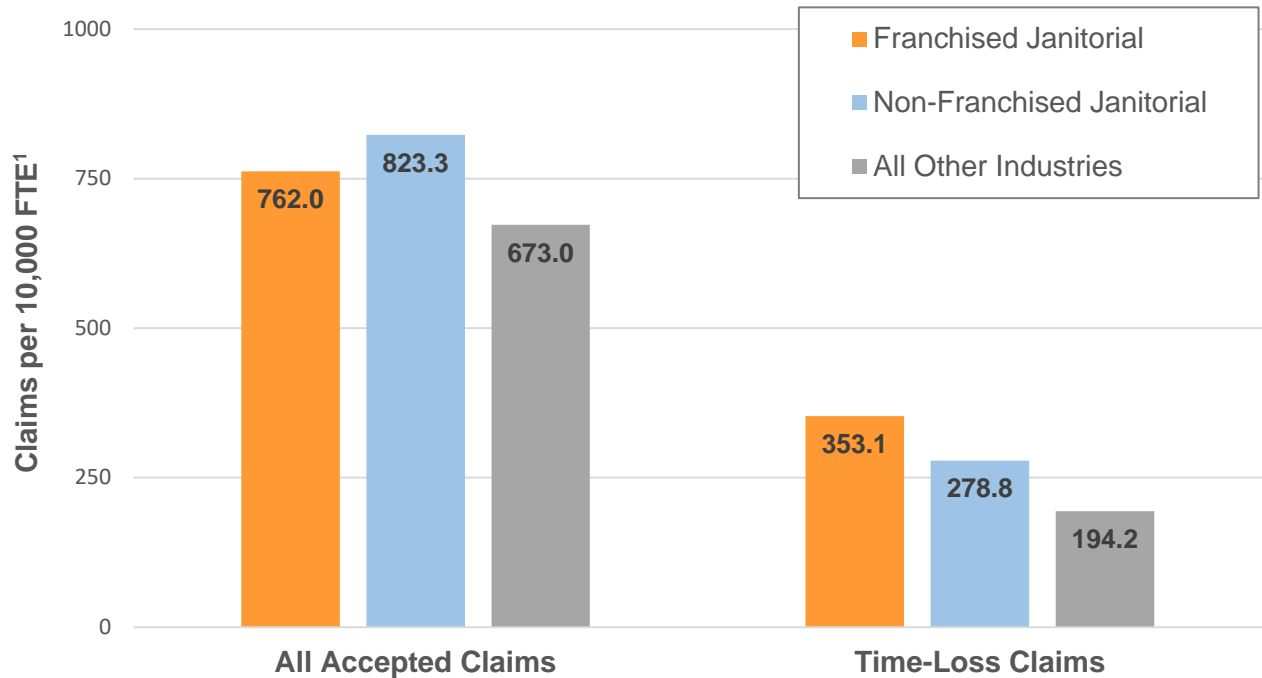


## Franchised vs Non-franchised Janitorial Services Firms

Washington Workers' Compensation State Fund Claim Rates, 2016–2018



**Franchised firms have a 27% higher rate of time-loss claims<sup>2</sup> than non-franchised firms in the Janitorial Services industry.**

- Higher time-loss rate for franchised firms is driven by *stuck by/caught in*, *overexertion*, and *falls to same level* injury types<sup>3</sup>.
- Time-loss claims account for 46% of accepted claims for franchised firms, but only 34% of claims for non-franchised firms.
- Janitorial Services firms overall have a 44% higher time-loss claims rate than the State Fund average.
- About 10% of establishments in janitorial services are franchised.

1. One FTE = 2000 hours worked in a year.

2. "Time-loss" claims are a subset of accepted claims for injuries that result in more than three days of lost work. In addition to medical costs, they involve the payment of wage replacement to claimants and tend to be more severe in nature than medical-only claims.

3. Injury types classified using Occupational Injury and Illness Codes (OIICS).