

Workers' Compensation Advisory Committee (WCAC)

June 15, 2022



AGENDA

Workers' Compensation Advisory Committee (WCAC)

Quarterly Meeting

Wednesday, June 15, 2022 Zoom 9:00 – 12:00

Time	Торіс	Presenter(s)
9:00 am - 9:10 am	Welcome Introductions Motion to approve minutes Safety Message 	Mike Ratko Joel Sacks Sharon Perkins
9:10 am – 9:30 am	General Updates Rulemaking Legislative Implementation Budget Update 	Joel Sacks Mike Ratko
9:30 am – 9:45 am	Board of Industrial Insurance (BIIA) Update	Holly Kessler Mark Jaffe
9:45 am – 10:05 am	Insurance Services Dashboard	Mike Ratko
10:05 am – 10:20 am	Break	
10:20 am - 10:30 am	Meetings with Members	Mike Ratko
10:30 am – 11:00 am	Hybrid Work Update	Kirsta Glenn
11:00 am – 11:35 am	Equal Access Initiative	Uriel Iniguez Angelique Guppy
11:35 am – 11:50 am	Industrial Insurance State Fund Financial Overview	Rachel Swanner
11:50 am – 12:00 pm	Closing Comments & Adjourn	Mike Ratko Joel Sacks



Safety Message

Sharon Perkins, DOSH Digital Education Manager





General Updates



Rulemaking Legislative Implementation Budget Update

2022 Workers' Comp Legislation - Enacted

- HB 2076 (Berry) Premiums assessed for TNCs for drivers' passenger and dispatch platform hours using taxicab rates in year 1.
- SB 5890 (Keiser) Expands presumptive coverage to all exposed workers at "radiological hazardous waste facilities."
- HB 1669 (Stokesbary) Offsets DRS disability payments where workers' comp and social security benefits are also payable.
- HB 1902 (Schmick) Extends effective date of reopening a claim to 120 days (from 60) before a claimant submits reopening application.
- SB 5701 (Nguyen) Computing inmate wages for time loss using usual wage paid rather than wage at time of injury; 2024 report.
- SB 5875 (Nguyen) Certain DOL employees added to HELSA presumption.



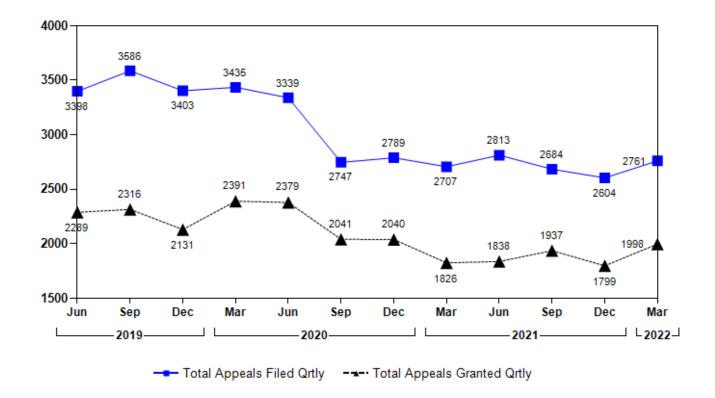




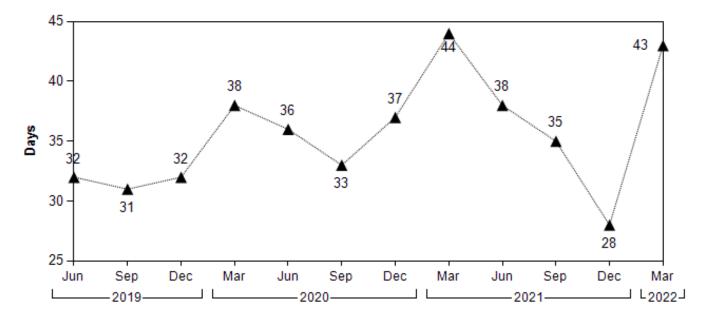
Board of Industrial Insurance Appeals (BIIA) Update

Holly Kessler, Chair Mark Jaffe, Acting Chief Judge

Total Appeals Filed and Granted

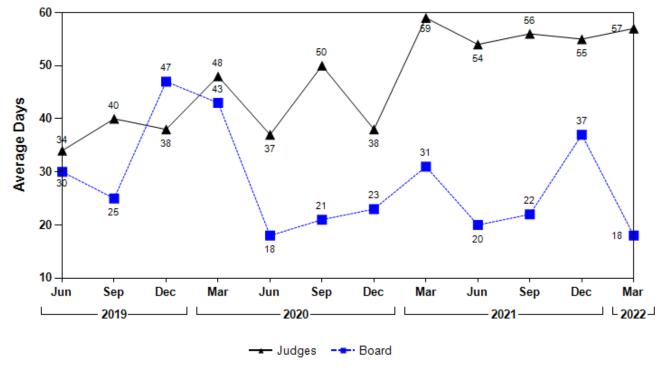


Average PD&O* Time-lag by Quarter for Hearing Judges



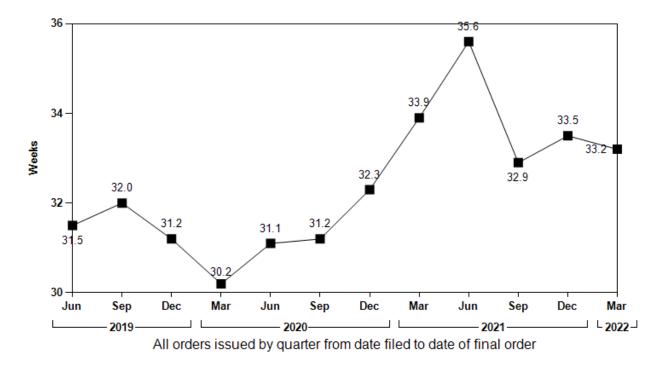
*Proposed Decision and Order

D & O* Time-Lag by Quarter

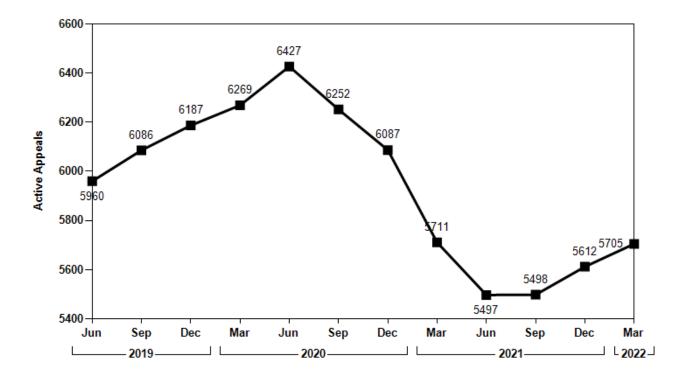


*Decision and Order

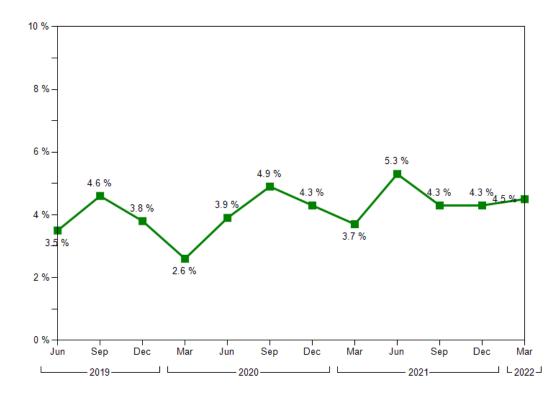
Quarterly Average Weeks to Completion



Caseload at End of Quarter



Percentage of Final Orders Appealed to Superior Court - Quarterly









Dashboard – Help Injured Workers Heal and Return to Work

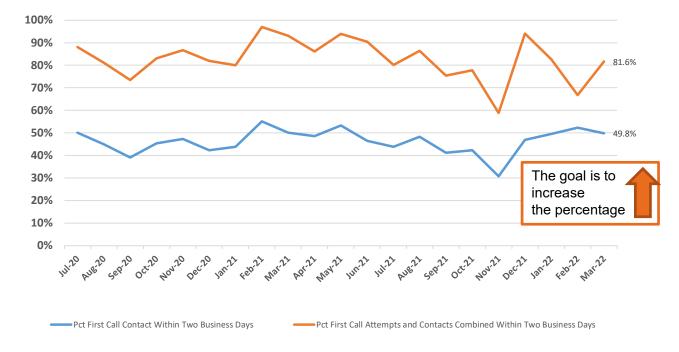
Mike Ratko, Assistant Director for Insurance Services

DASHBOARD SUMMARY

Measure	Change from 2012 (unless otherwise noted)		Y/Y Change	
Long Term Disability – share that received a TL payment in the 12 month post injury	-12.4%		-9.0%	~
Pensions granted	Down			
Resolution rate - time-loss claims at 6 months	15.3%	✓	3.1%	✓
High risk claims – share return to work at 12 months	8.8%	✓	10.1%	✓
Median time-loss days paid at first vocational service	-78.7%		-6.3%	✓
% RTW outcomes - all first vocational service referrals	306.1%		13.5%	✓
WSAW participation	Steady utilization			
COHE utilization	84.4%	\checkmark	-3.9%	\checkmark

JLARC recommended employer contact measure

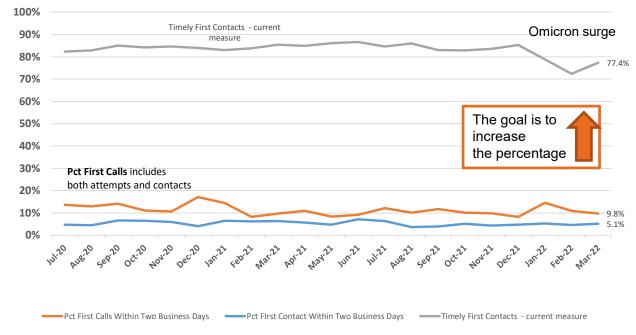
Percent Timely First Calls - Employer



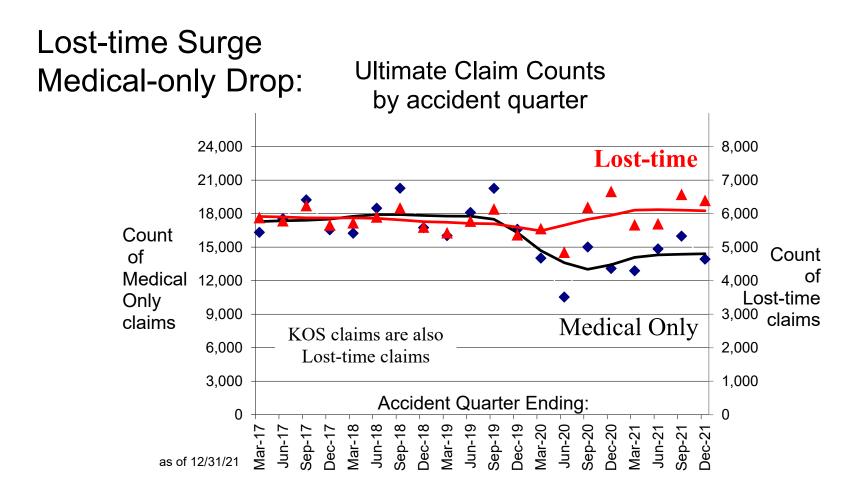
Note: Clock starts when claim is established in the system.

JLARC recommended worker contact measures & L&I's current measure

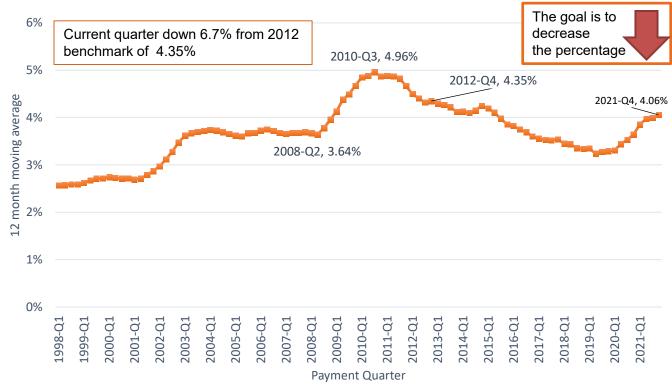
Percent Timely First Calls - Workers



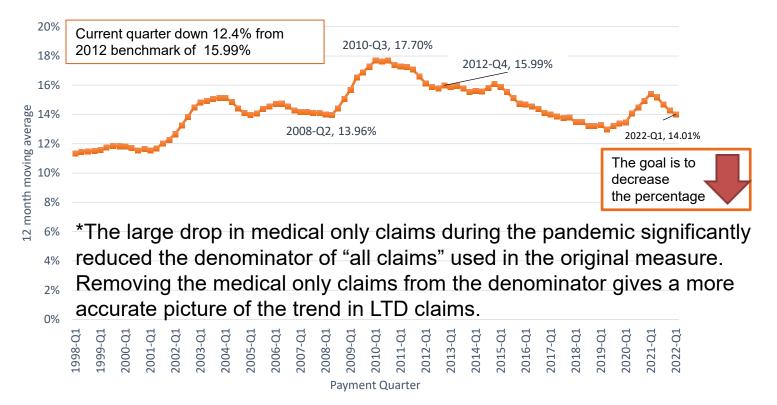
Note: Clock starts when firm and class are assigned on the JLARC recommended measure and when time loss is first paid on the current operational measure.

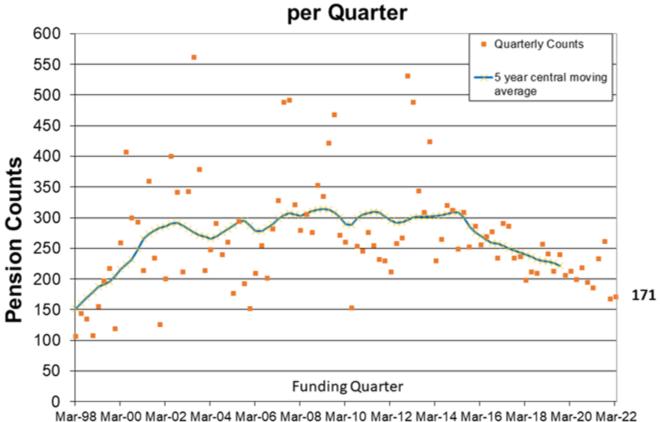


Long term disability percent – Among all claims Share of injured workers with time-loss paid in the 12th month post injury: *smaller percentage indicates less long-term disability*

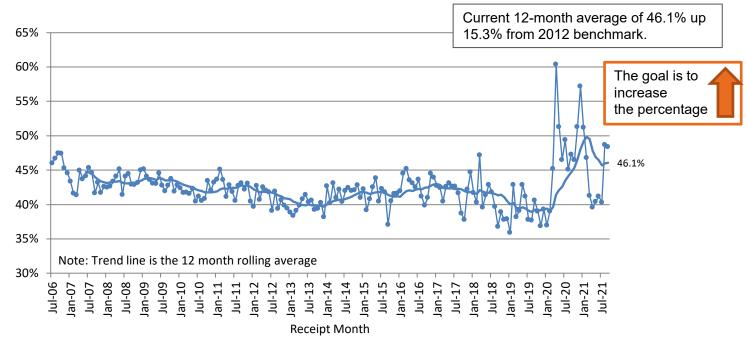


Long term disability as a % of claims excluding medical only claims* Share of injured workers with time-loss paid in the 12th month post injury: *smaller* percentage indicates less long-term disability





The share of time-loss claims resolved six months after claim receipt



Share of time-loss claims resolved six months after claim receipt

Transitioned to COTS Workers newly on opioids transitioned to chronic opioid therapy

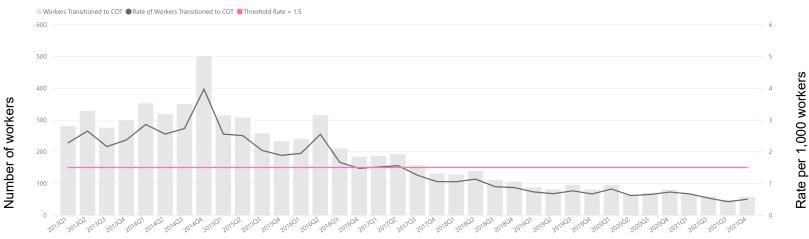


Transitioned to COT

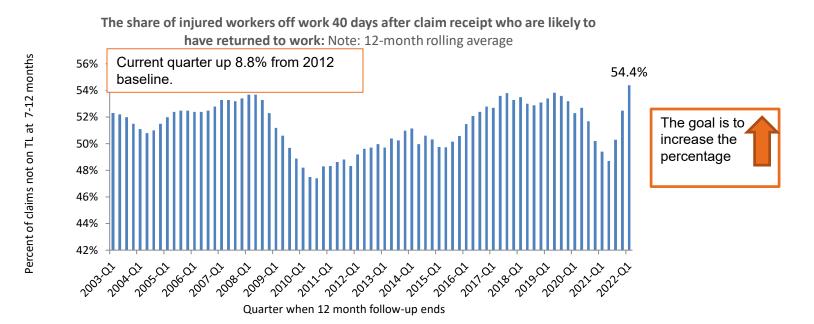
Workers Newly on Opioids Transitioned to Chronic Opioid Therapy

57 Workers Transitioned to COT +19% Change Since Previous Quarter 0.50 Rate per 1000 Injured Workers

Workers Transitioned to COT



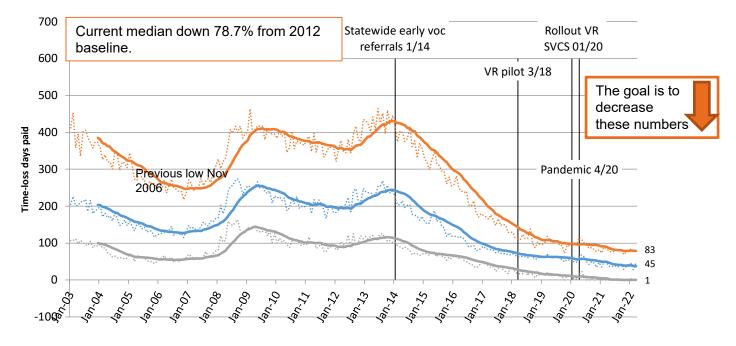
High risk claims – Initiatives in the first year are improving RTW outcomes



High risk workers are defined as those being disabled on the 40th day following claim receipt, about 1,540 claims per quarter. RTW is defined as the status of not receiving disability benefits between 7 and 12 months

Referrals are now targeted to address the onset of disability

Time-loss days paid at first vocational service referral

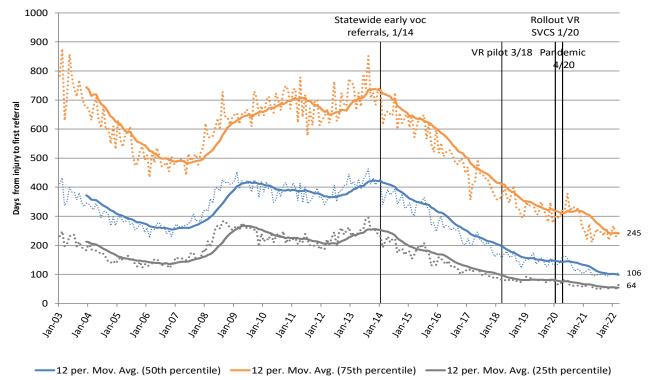


-12 per. Mov. Avg. (Median) -12 per. Mov. Avg. (75th percentile) -12 per. Mov. Avg. (25th percentile)

Referrals are now targeted to address the onset of disability

days from date of injury

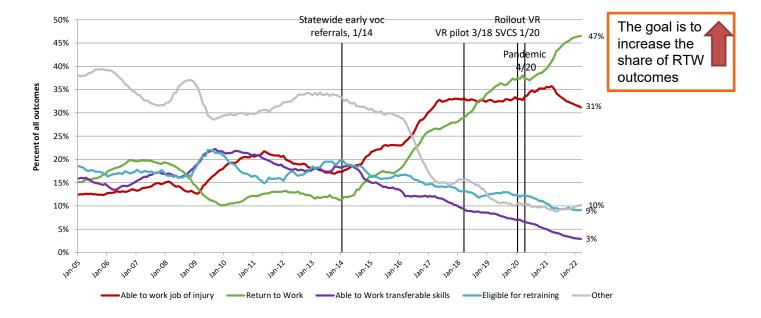
Injury Days at first vocational referral 25th, 50th, 75th percentiles



New focus on return to work has increased positive employable outcomes for all first vocational service referrals

The share of RTW outcomes on all first vocational service referrals has increased 306% since the new process was implemented.

Outcome distribution, first vocational service referrals, select outcomes (12-month average)



Participation in light duty job assignments helps maintain the employer/injured worker relationship.

New WSAW Claims

700 The goal is to increase 12 month rolling average 600 this number 500 400 300 200 100 0 Jan-12 141-15 Jan 16 141-26 1 111-12 1an-13 111-13 1an-14 111-14 1an-15 Jan-17 141-27 121-18 where react into my same where we are and my same

WSAW reimbursement request receipt month

Percentage of claims for injured workers initiated with a COHE provider

70% The share* of claims initiated by a COHE provider is up 84.4% from 2012. 60% 50% The goal is to 40% increase the percentage 30% 20% 10% 0% 2014-04 2015.04 2016-04 2017-04 2018-04 2019-04 2020-04 2021-04 201004 201104 201204 201304 Claim receipt quarter

Percent of claims received initiated with a COHE provider.

*Average share for most recent 4 quarters.

Break Time







Meetings with Members

Mike Ratko, Assistant Director for Insurance Services

Themes

- All seemed to like the core elements of the agenda
 - Updates (Legislation, Rules, etc.)
 - Operational Dashboard
 - Financials
 - Board Update
- Interest in more policy level discussions
- Interest in more program/initiative updates (spotlights on current activity)
- Other Topics
 - Overview of significant cases
 - Remote work and performance
 - Supplemental Pension Fund
 - Independent Medical Exams (IMEs)
 - Light Duty
 - Data state to state comparisons
 - Medical trends/telemedicine



Hybrid Work Update

Kirsta Glenn, Interim Chief of Return to Work Partnerships and Line of Business Manager National trends on remote work.

- 26.7% of U.S. employees work remotely, as of 2021*.
- There are expected to be 36.2 million American employees working remotely by 2025*.
- 16% of U.S. companies are fully remote*.
- Data scientists at Ladders** project that 25% of all professional jobs in North America will be remote by the end of 2022 (Forbes 2/1/2022).



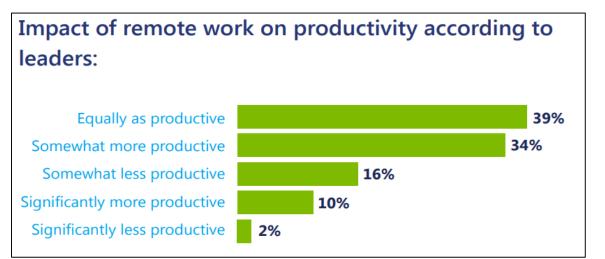
*zippia.com Remote work statistics [2022]: Facts, Trends, and Projections.

** Ladders researchers track remote work availability from North America's largest 50,000 employers since the pandemic began

Many businesses continue to offer remote work options.

National evidence on how remote work productivity.

- A study by Stanford of 16,000 workers over 9 months found that working from home increased productivity by 13%.
 - Source: Does Working from Home Work? Stanford Report



*Source: <u>Microsoft Report</u>: Building Resilience & Maintaining Innovation in a Hybrid World

Early reports indicate remote workers are productive.

L&I experience – shift to hybrid work

Percentage of L&I staff working remotely

	Less than 25%	25-49%	50-74%	Greater than 75%
Percentage of Staff	19%	14%	17%	50%

Percentage of Insurance Services staff working remotely

	Less than 25%	25-49%	50-74%	Greater than 75%
Percentage of Staff	12%	5%	23%	60%

*These numbers are projections based on current data and are subject to slight change as the Hybrid Work model is continuing to be developed.

Majority of Insurance Services staff will continue to work remotely.

Insurance Services measures – quantity of work

Measure	2019	2020	2021	Change 2019 - 2021
New claims received	112,056	90,721	98,031	-14,025
First Vocational Referrals made	6,835	8,041	7,707	+872
Bills processed by Support Services	616,604	515,984	502,590	-114,014
New Accounts Created	24,126	27,086	34,678	+10,552
Premium paid (rounded)	\$2,403,810,978	\$2,276,841,920	\$2,404,511,079	+\$700,101
Settlements sent to BIIA	233	210	204	-29

New or Additional processes developed during the pandemic:

- New protocols for COVID claims
- Centralization of vocational referral process
- Forbearance for employers behind on premium

Insurance services was able to manage its incoming work during the pandemic.

Insurance Services measures - timeliness

Measure	2019	2020	2021	Change 2019 - 2021
Timeliness of first calls (claims)*	82.3%	78.3%	84.5%	+2.2%
Timeliness of 1 st time-loss payment*	90.2%	93.6%	89.5%	-0.7%
Median days at first vocational referral**	59.5 days	51.3 days	38.7 days	-20.9 days
Business license application completed before report is due*	99.2%	99.9%	99.9%	+0.7%
Timeliness of medical bills adjudicated	97%	98%	98%	+1%
Self-insurance time-loss and non- compensable claims closed in 60 days	93%	97%	98%	+5%

*Calculated from quarterly averages

**Calculate from monthly averages

Timeliness measures <u>do not</u> seem to be negatively impacted by remote work.

Insurance Services system measures from dashboard

Measure	Change from 2012 (unless otherwise noted)		Y/Y Change	
Long Term Disability – share that received a TL payment in the 12 month post injury	-12.4%	~	-9.0%	~
Pensions granted	Down	✓		
Resolution rate - time-loss claims at 6 months	15.3%	✓	3.1%	✓
High risk claims – share return to work at 12 months	8.8%	~	10.1%	✓
Median time-loss days paid at first vocational service	-78.7%	✓	-6.3%	~
% RTW outcomes - all first vocational service referrals	306.1%	✓	13.5%	✓
WSAW participation	Steady utilization			
COHE utilization	84.4%	\checkmark	-3.9%	\checkmark

System measures, regularly monitored by Insurance Services, <u>do</u> <u>not</u> seem to be negatively impacted by remote work.

Conclusions

- The pandemic caused a dramatic shift to remote work at L&I
- L&I employees were able to continue processing most incoming work remotely
- Quality and system measures remain strong
- We continue to monitor process and performance measures on a regular basis



Work productivity measures continue to be met.

Current situation

- L&I employees are indicating they value the flexibility of being able to work remotely.
- L&I, like all employers, is currently finding it hard to recruit staff
 - Unemployment rate below 4%
 - Vacancy rate in Insurance Services is 11.53% compared to 9.42% pre-pandemic

When the workplace is safe to reopen for employe teleworking?	ees, how mi	uch wo	ould you be interested in	
Telework full-time (100% every day)				346
Telework as much or as little as you like on your own schedule			137	
Telework 3-4 days per week		85		
Telework 1-2 days per week		84		
No telework at all	21			
Telework less than 1 day per week	16			
Doesn't Apply to my position	8			

Note: in this survey "telework" refers to remote work

L&I will continue to monitor data to inform Hybrid work decisions.

L&I's approach

- Review data to understand current situation
- Allow flexibility between programs
- Base decisions on customer and employee needs
- Monitor Risks including:
 - Ergonomic injuries at home and in the office
 - New requirements for performance monitoring



L&I will continue to remain flexible with offering remote work for staff.



Equal Access Initiative

Sally Elliott, Senior Project Manager Uriel Iniguez, Director of Community Relations Angelique Guppy, Limited English Proficiency Manager



How is the agency improving access through Diversity, Equity, and Inclusion (DEI)?



GOVERNOR'S

DIRECTION

BUILD INTERNAL AWARENESS ADDRESS GAPS AND INEQUITIES IN SERVICES AND PROTECTIONS

Addressing gaps and inequities in services and protections



 Increase access for customers with limited English proficiency (LEP)

- Improve Spanish Language
 Website
- Pursue new outreach opportunities

Language Access Policy Project Team & Structure

There are 60 staff members agency wide who are collaborating together to accomplish this work. To manage a project of this size, the work has been divided into the following:



Workstream 1 – Language Access Coordination



Workstream 2 – Identify Data Needs and Standardize Data collection



Workstream 3 – Forms, Publications and Translations



Workstream 4 – Training Needs



Workstream 5 – Dual Language Employee Policy

The Spanish Web Project: Phases

Phase 1: Initiation & Planning

(Approximately August 2020 – February 2021)

Phase 2: Customer Outreach & Design (Approximately March 2021 – September 2021)

Phase 3: Development & Implementation (Estimate Only: October 2021 – January 2023)



Language Toggle: Customer can move from English to Spanish



Home Page: Spanish Version



Mexico – Foreign Provider Project

Direct Entry Billing and Payment by Debit Card for Individual Providers



Increased Medical Facility Participation

> Internal Process Improvement

Video Remote Interpretation Services

Real-time American Sign Language (ASL) interpreter services to customers who are deaf and hard of hearing.

Video Remote Interpretation (VRI) is a form of sign language interpreting that allows communication via videoconferencing.

Currently the software is being tested by a small internal group.



Insurance Services Language Access Education and Outreach

- Employer education and outreach on H-2A workers
- Provider education on Language Access and H-2A workers
- Education for claim managers on Language Access and H-2A workers



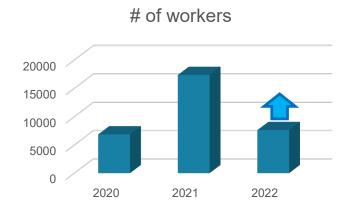
Provider Navigators

- Establish relationships with existing and potential new providers that will expand access to care for injured workers
- Assess perceived barriers within health centers and recommend course of action
- Assist providers with education, training, clarification, and provide resources for learning L&I systems, tools, forms and processes
- Provider Navigators establish effective, trusted working relationships with L&I staff coworkers to provide timely responses to questions or concerns

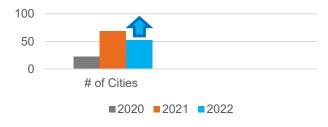


Community Relations Outreach 2020-2022





Number of Cities where outreach was conducted



Farms/Housing	Facilities Visited
2020	15
2021	68
2022 YTD	15

29

72

63

Events Attended 2020 2021 2022 YTD

Community Relations Outreach 2020-2022

Highlights

- 2020
 - ✤ 29 outreach events
 - 231 Collaborative Meetings w/Stakeholders
 - 12 COVID-19 testing sites
 - 65 radio interviews
 - 6 Facebook live interviews
 - 2 TV interviews
 - distributed over 5500 KN95, and cloth masks
- 2021
 - 72 outreach events
 - ✤ 80 Collaborative Meetings w/Stakeholders
 - 52 COVID-19 testing & vaccination sites
 - ✤ 29 radio interviews
 - 6 podcast/Facebook live interviews
 - 4 TV interviews
 - distributed over 1000 KN95, and cloth masks
 - ✤ 9 social media posts
- 2022
 - 63 outreach events
 - 155 Collaborative Meetings w/Stakeholders
 - 2 COVID-19 vaccination sites
 - 7 radio interviews
 - ✤ 1 social media post

LEP Media contracts

Manage between 9 to 13 contracts each year.

- Targeted PSAs by region
- Targeted Ads by region
- Radio interviews



How you can help

- Provide feedback and insight on underserved communities
- Help us think about ways to better and more systematically include diverse perspectives
- Support efforts as they are identified







Industrial Insurance (State) Fund Financial Overview - Appendix

Rachel Swanner, Workers' Compensation Accounting Manager

Significant Financial Highlights

July 2021 through March 2022

The contingency reserve increased **\$237 million**, from \$4,675 million on July 1, 2021 to \$4,912 million on March 31, 2022.

 Net Favorable Development

- Medical Aid Account
- Accident Account
- CAE

Contingency Reserve Additions

Gain on Investments

 Expected revenue less then projected costs (Premium Inadequacy)

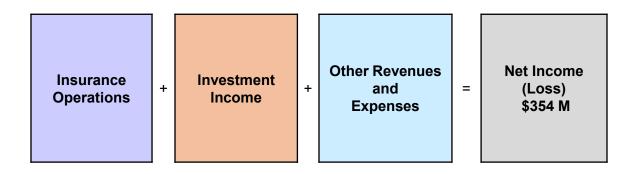
Contingency Reserve Reductions

Change in contingency reserve by quarter for fiscal year 2022.

- July 1st to September 30, 2021 an increase of \$192 million
- October 1st to December 31, 2021 an increase of \$394 million
- January 1st to March 31, 2022 an decrease of (\$349) million

State Fund Results

"Net Income" July 2021 through March 2022



Insurance Operations

July through March 2022 (in millions)

Nine Months Ended

		March 31, 202	22	March 31, 2021
We took in (Premiums Earned)	+	\$ 1,38	2	\$ 1,217
We spent (Expenses Incurred)				
Benefits Incurred		1,26	0	1,760
Claim Administrative Expenses		17	2	210
Other Insurance Expenses		7	0	71
Total Expenses Incurred	-	1,50	2	2,041
Net Income (Loss) from Insurance Operations	=	\$ (120))	\$ (824)

Net loss from insurance operations is normal for workers compensation insurers who routinely rely on investment income to cover a portion of benefit payments.



Premiums Earned

July through March 2022 (in millions)

	Nine Mont		
	March 31, 2022	March 31, 2021	Difference
Standard Premiums Collected	\$1,546	\$1,479	
Less Retrospective Rating Adjustments	(57)	(43)	
Less Ceded Reinsurance Premiums	(15)	(14)	
Net Premiums Collected	1,474	1,422	
Changes in future Premium Amounts To Be Collected	23	(49)	
Changes in future Retrospective Rating Adjustment Refunds	(115)	(156)	
Net Premiums Earned	\$ 1,382	\$ 1,217	\$ 165



Benefits Incurred

July through March 2022 (in millions)

Nine Months Ended

	March	31, 2022	March	31, 2021	Diffe	erence
Benefits Paid	\$	1,241	\$	1,220	\$	21
Change in Benefit Liabilities		19		541		(522)
Total Benefits Incurred	\$	1,260	\$	1,761	\$	(501)

Insurance Operations	+ Investment Income	+	Other Revenues and Expenses	=	Net Income	
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Investment Income

July through March 2022 (in millions)

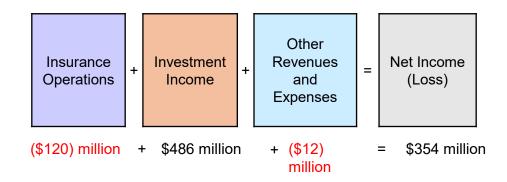
Nine Months Ended

		March 31, 2022	Ма	rch 31, 2021			
Investment Income Earned from Interest on bonds	+	\$341	\$	349			
Realized Gain/(Loss) from Fixed Income Investments Sold	+	78		101			
Realized Gains from Stocks (Equity Investments) Sold	+	67		193			
Total Investment Income	=	\$ 486	\$	643			

Insurance Operations +	Investment Income	+	Other Revenues and Expenses	=	Net Income	
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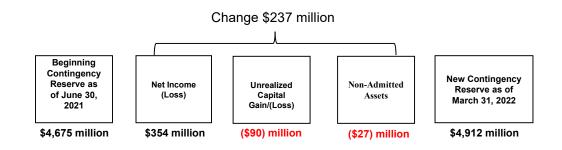
Results of Operations

July 2021 through March 2022

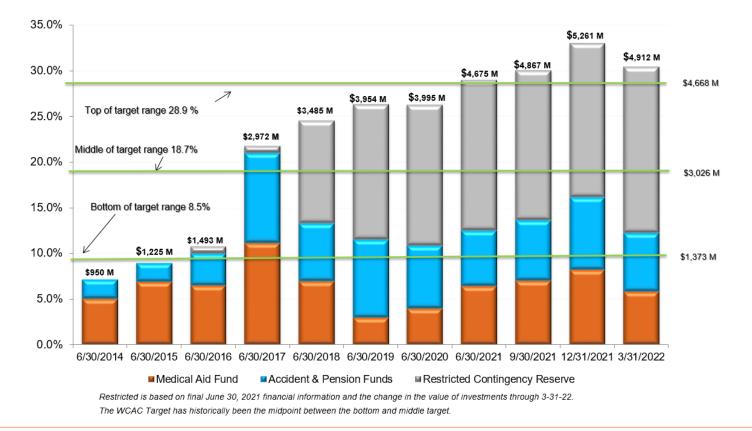


How Did Contingency Reserve Perform?

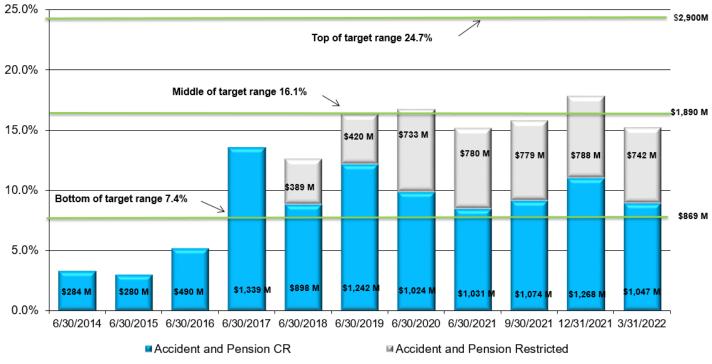
July 2021 through March 2022



Combined Contingency Reserve vs. Targets Combined Contingency Reserve is 30.4% of Total Liabilities

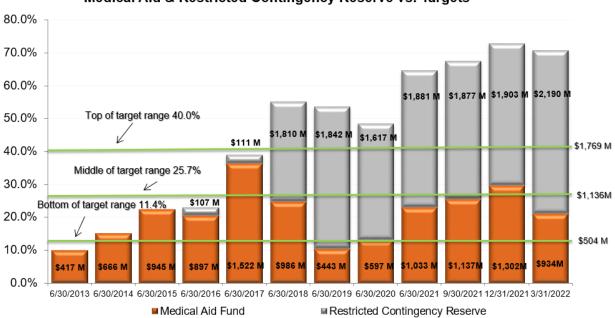


Accident, Pension & Restricted Contingency Reserve is 15.2% of Liabilities Accident & Pension Contingency Reserve vs. Targets



The WCAC Target has historically been the midpoint between the bottom and middle target.

Medical Aid & Restricted Contingency Reserve is 70.6% of Liabilities



Medical Aid & Restricted Contingency Reserve vs. Targets

Restricted is based on final June 30, 2021 financial information and investment earnings through 3-31-22.

The WCAC Target has historically been the midpoint between the bottom and middle target.

Key Financial Ratios

as a percentage of premium earned

		r Ended 31, 2022	Fiscal Year	Fiscal Year
Ratios	State Fund	Industry Forecast	Ended June 30, 2021	Ended June 30, 2020
Current Year Benefit (Loss Ratio)	107.7%		117.1%	90.5%
Prior Year Benefit (Loss Ratio)	(16.5)%		30.0%	35.4%
Total Benefit (Loss Ratio)	91.2%	50.3%	147.1%	125.9%
Current Year CAE Ratio	13.2%		14.4%	11.5%
Prior Year CAE Ratio	(0.8)%		1.8%	1.8%
Total Claim Administration Expense (CAE) Ratio	12.4%	13.1%	16.2%	13.3%
Sub-Total: Benefit and Claim Administration Expense Ratios	103.6%	63.4%	163.3%	139.3%
Underwriting Expense Ratio includes all insurance administrative expenses except CAE	5.0%	26.2%	6.1%	5.1%
Combined Ratio (Industry omits dividends)	108.6%	89.6%	169.4%	144.4%
Investment Income Ratio	24.7%	17.4%	28.9%	26.3%
Operating Ratio	83.9%	72.2%	140.5%	118.1%

Note: a ratio of 100% would indicate that costs = premium for the period.

Questions & Comments

Contact Rachel Swanner,

Workers Compensation Accounting Manager

- Phone: 360-902-6263
- Email: <u>Rachel.swanner@lni.wa.gov</u>.

Thank You!

Supplemental Slides

Reconciliation of Change in Benefit Liabilities (In \$1,000s)

July 1, 2021 Benefit Liability Beginning Balance	\$14,622,093
Prior Year Benefit Payments	(\$1,081,894)
Prior Year Development and Model Change (Unfavorable)	(\$500,797)
Self Insurance Prefunded Pension Transfers	\$12,857
Regular reserve discount reduction	\$259,361
Net Total Prior Year Benefit Liability as of March 31, 2022	\$13,311,620
New Current Year Benefit Liabilities	\$1,329,852
March 31, 2022 Benefit Liabilities Ending Balance	\$14,641,472
Change Between Beginning and Ending Balance	\$19,379

Highlights of Changes in the Contingency Reserve

	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22 Q3	Total
Actuarial Development ¹	\$149M	\$543M	\$147M	\$926M	\$941M	\$352M	\$(197)M	\$287M	\$501M	\$3,675M
Rate Changes	\$58M	\$59M	\$38M	\$27M	\$(14)M	\$(120)M	\$(110)M	\$(44)M	\$(29)M	\$(135)M
Greater (less) than expected changes in the stock market	\$279M	\$(29)M	\$(101)M	\$411M	\$199M	\$50M	\$340M	\$1,263M	(\$26M)	\$2,386M
Mortality table change	-	\$(146)M	-	-	-	-	-	-	-	\$(146)M
Adjustments to avoid double counting 2011 reform savings	\$(130)M	\$(83)M	-	-	-	-	-	-	-	\$(213)M
Discount rate reduction	\$(256)M ²	\$(31)M	\$(31)M	\$(36)M	\$(646)M ³	-	\$(90)M ⁴	\$(384)M ⁵	-	\$(1,473)M

1. Includes numerous, offsetting factors including model changes, operational influences, and the state of the economy.

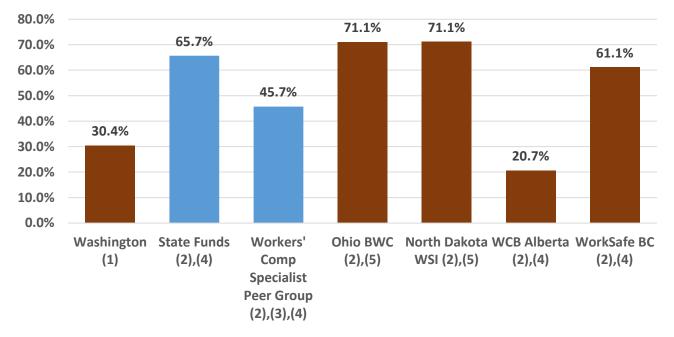
2. Model change for 13-year plus claims \$102 M; Pension Discount change \$154 M.

3. Pension Discount Rate reduction from 6.2% to 4.5%

4. Non-Pension Discount Rate reduction from 1.5% to 1.0%

5. Proposed Pension Discount Rate 4.5% to 4.0%

Washington's CR is below most other funds as a percent of liabilities



(1) Preliminary as of 3/31/2022

(2) Source: Conning Peer Analysis, August 19, 2021

(3) Worker's Comp Specialist Peer Group—workers' compensation specialist insurers including some state funds

(4) As of 12/31/2020

(5) As of 6/30/2020

Historic Results of Operations July through March (in millions)								
Insurance Operations	+	Investment Income	+	Other Revenues & Expenses	=	Net Income (Loss)		
(120)		486		(12)		354		
127		358		(10)		475		
(161)		173		(18)		(6)		
(203)		188		4		(11)		
(85)		123		10		48		
175		214		20		409		
(168)		128		18		(22)		
(194)		184		20		10		
(81)		132		16		67		
(36)		158		15		137		
(11)		144		8		141		
(104)		135		18		49		

Historical Investment Performance

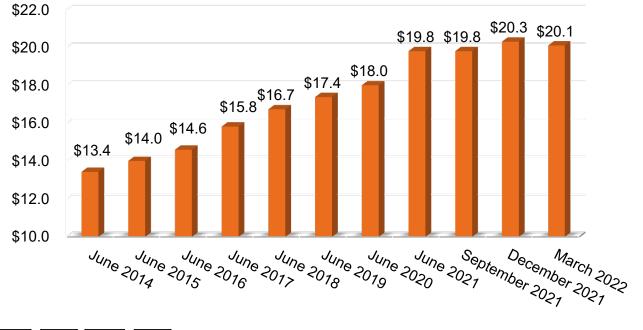
Fiscal Year Ended

	Quarter Ended March 31, 2022	June 30, 2021	June 30, 2020	June 30, 2019	June 30, 2018	June 30, 2017
Investment Income	341,205,000	462,700,000	496,981,000	498,626,000	481,048,000	478,130,000
Realized Gain (Loss)	144,466,000	299,787,000	272,266,000	(23,498,000)	1,092,446,000	102,540,000
Unrealized Gain (Loss)	(89,257,000)	1,069,560,000	161,264,000	151,820,000	(812,942,000)*	380,183,000
Total Invested Assets	20,143,329,000	19,793,907,000	17,992,984,000	17,443,448,000	16,728,166,000	15,815,997,000

*Unrealized gains in prior years that increased the contingency reserve were removed from unrealized and included in realized gains when equities were sold in fiscal year 2018.

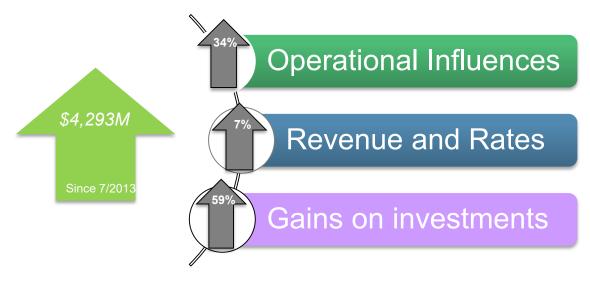
Total Investments

(rounded to billions)



Insurance Operation s	Investmen t Income	+ Oth Reve an Expe	nues =	Net Income	
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Contingency Reserve Drivers



As of 3/31/2022 the CR is at \$4,912M.







Closing Comments & Adjourn

Mike Ratko, Assistant Director for Insurance Services Joel Sacks, Agency Director

Next Meeting:

Wednesday, September 28, 2022 Hybrid – L&I Headquarters and Zoom